



Support for your loss, beyond the claim



On-demand assistance from Care Managers

Guidance for probate and estate settlement processes

MetLife has partnered with Empathy to provide you and your family with on-demand personalized guidance to help you throughout the weeks and months ahead.

From settling the estate to dealing with grief, Empathy's tech-enabled assistance and real-time human support help MetLife beneficiaries save valuable time while dealing with the challenges that loss brings. Empathy helps ease the burden, so you can pay attention to the things that matter most.

Automated tools that take care of tasks on your behalf

Emotional support and help for dealing with grief



Access your Empathy account, courtesy of MetLife

Create your account using the method that works best for you



To register online scan the QR code or go to join.empathy.com/metlife



Download the Empathy app via the App Store/Google Play and use access code MET23



Call us at (201) 720-1584 to register over the phone

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