COMPANY PROFILE

Apen Compressor, LLC in Somerset, KY, is the world's pioneer of miniature rotary refrigeration compressors. They manufacture highly reliable, US-made, premiumquality, miniature rotary compressors.

SITUATION

In order to supply their diverse offerings of industry leading, original rotary compressors, Aspen Compressor was required by major customers to achieve ISO 9001 Certification.

KY-MEP's SOLUTION

KY-MEP provided a pre-assessment of the operation to determine gaps and necessary steps to achieve certification. KY-MEP was on site for several days guiding and coaching staff in establishing and implementing compliant ISO processes and procedures. KY-MEP also provided additional on-site and off-site support as needed to ensure Aspen Compressor had the necessary support to be ready for their certification audit.

"I knew nothing about ISO 9000 until I had the training provided by KY-MEP. Our trainer was very knowledgeable. He provided us the forms we used to put together our system. He was available when we needed him."

- Michael Overby, Quality Manager, Aspen Compressor, LLC

RESULTS

3
Internal Auditors
certified

100%
Retention of customers based on ISO 9001:2015 certification

Kentucky MEP provides high-value solutions, helping businesses maximize their success by increasing profits, reducing costs, and helping leaders lead people to manage processes.

Industry Leaders, Leading Industry

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KY-MEP can have success with your team, too. Call us today!