

# The U of L OneCard - What's Next?



## Your Official UofL Refund Card

Welcome to the University of Louisville. As you may have already heard, the UofL OneCard is how it's done at the University of Louisville! From receiving your financial aid refunds to purchasing course materials, it's your key to success at UofL. And remember it's a debit card; not a credit card!

You may have some questions about what happens next. Here are the steps to successful card usage.

### 1. Look for Your Card in the Mail

Your UofL OneCard is now in production and will be mailed to your current address on file with the University of Louisville. If you are not sure which address you registered with the school as the current address, please verify your personal information with the university.

### 2. Activate Your Card

The card will not function until you have activated it; therefore it's important to do so as soon as possible. Activating your card also allows you to select a refund preference, which is the method by which you will receive any financial refund from the University of Louisville.

Activation is quick & easy – Just log on to [www.UofLOneCard.com](http://www.UofLOneCard.com) to get started. If you have any questions about how to activate, you may want to view the activation demo provided at [www.UofLOneCard.com](http://www.UofLOneCard.com). Look for the "View Demo" link in the "Learn About the OneAccount" box or call Customer Service at 1-877-663-5959.

### 3. Make a Choice - What a Difference a Day Makes

With the UofL OneCard, you have a choice in how to receive refunds from the university. Your options are:

#### Easy Refund to the OneAccount :

An Easy Refund is a same day deposit of your refund money into the "OneAccount," a FDIC insured checking account offered by Higher One. The OneAccount is directly linked to your UofL OneCard, which is also a Debit MasterCard®. With money in your OneAccount you can use your UofL OneCard wherever Debit MasterCard® is accepted.

#### ACH Transfer (Direct Deposit to Another Bank):

You may choose to have an electronic deposit of your refund money to another bank account. This transfer may take 2-3 business days for your bank to make the funds available.

### 4. Take Advantage of the OneAccount

Even if you choose ACH transfer as your refund preference, you still have the option of opening a OneAccount. Many students find the OneAccount is a great way to manage school expenses separate from other expenses.

### 5. Use Your Card

Once your card is activated & you have money in your account, you can use it anywhere Debit MasterCard® is accepted. We're sure you'll see the benefits of the U of L OneCard and OneAccount.

If you have any questions, visit [www.UofLOneCard.com](http://www.UofLOneCard.com)

UofL

HIGHER ONE



Be financially responsible: Keeping track of your account balance is easy and very important for you to do. Remember, avoiding overdrafts is your responsibility.