

Troubleshooting SCCM Deployments

- Is WSH (Windows Scripting Host) Enabled?
The FEP policy needs VBS scripting to install.
- Is the “AD\Domain Admins” in the local Workstation Administrators group set so inherited permissions will run the installation and therefore allow the “Domain Admin” user to install the software?
- Does your machine have more than one network device enabled? For example, does it have both wireless **and** wired network services turned on?
If so, multiple MAC addresses will cause the installation to error out.
- Is the IPv6 enabled?
If so, disable it.
- Is there a GPO created by the local AD administrator?
Local GPOs need to be configured to allow inherited permissions.
- Validate that the workstation clock is set to the correct time.
If the system clock is not correctly set, the machine will not sync to the Active Directory server.
- Is there a specific piece of software that locks a workstation image?
If so, this restrictive configuration could prevent installation.
- Has the machine been rebooted?
Microsoft Updates may have been recently installed, requiring a system reboot in order to complete the installation process.
- If you have SCCM client issues, please check out this link:
<http://louisville.edu/email/related-topics/SCCM%20Client%20Checklist.pdf>