

Staff Senate: Anonymous Feedback

On its website's main page, the U of L Staff Senate features a link that senators and constituents can use to submit anonymous questions and feedback to senate leadership. During 2018-19, the senate also introduced Mentimeter, an online, anonymous feedback tool, as an instrument for collecting anonymous feedback during senate meetings. Although Mentimeter has been a useful tool for allowing senators to ask questions anonymously, it is cumbersome for use in senate meetings; it is not immediately friendly to multiple questions from a single person; and many of the questions that it receives cannot be answered in the moment. Therefore, while the senate may still use an anonymous feedback tool during meetings, this page will serve as a consolidated place for posting responses to all anonymous questions—both during meetings and from the website.

When submitting anonymous feedback through any channel, it will be helpful if you follow a few guidelines:

- Omit any identifying information related to you or the issue you're raising.
- Refrain from personal attacks.
- Be as detailed as possible in order to assist senate leadership with researching and obtaining answers.
- Remember that spelling and grammar errors can make it difficult to understand questions.

Submissions from April 2020

An anonymous question about the date through which the university plans to operate remotely has been addressed below in the section about COVID-19.

Submissions from March 2020

- **QUESTION: What happens to questions submitted to the anonymous feedback link on the Staff Senate website? Who answers them?**
 - **RESPONSE:** Senate leadership monitors the anonymous feedback link and collects responses for every Monday. The officers will research answers to questions as needed and post responses to this page. If you have questions about this process, please contact Andrew Grubb, Staff Senate vice chair, at andrew.grubb@louisville.edu.
- **QUESTION: Compensation does not need to be just monetary. After working at U of L for 10 years, there could be added incentives: maybe give employees free tickets to basketball, baseball, or soccer games. At 15 years, it could be free blue parking or pay the difference for a red parking pass.**
 - **RESPONSE:** Thank you for these suggestions. We are always interested in developing opportunities to support staff and recognize them for their service.

You may want to contact the senate's [Staff Morale and Community Outreach \(SMCO\) committee](#), which coordinates responses to morale-related issues and communicates with other university stakeholders about implementing programs like this.

COVID-19-related Questions

This is a composite response to a series of questions related to the administration's responses to the pandemic and the university's decision to operate remotely during this time. Since mid-March 2020, the COVID-19 pandemic has impacted the university tremendously. The situation continues to be dynamic, with changes on a weekly, daily, or even hourly basis. For the most up-to-date, official information on the university's policies during the pandemic, please visit <https://louisville.edu/coronavirus>. Staff Senate leadership is constantly in touch with university decision-makers to relay staff questions and concerns and also to collect information for distribution to staff. **Currently, the university plans to operate remotely through May 31.** Please check your university email and Staff Senate communication channels (e.g., either your staff senator or the Staff Senate listserv) for additional information as it becomes available.