

J'Aime C. Jennings, PhD, MPA
University of Louisville
School of Public Health and Information Sciences
Department of Health Management and Systems Sciences
485 E. Gray Street, Louisville, KY 40202
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EDUCATION

University of Alabama at Birmingham Birmingham, AL, USA
Doctor of Philosophy in Health Services Administration April 2015
Concentration: Strategic Management
Dissertation: *Hospital Community Orientation: Predictors and Performance Outcomes*
Dissertation Committee: Amy Y. Landry, PhD (chair), Larry R. Hearld, PhD, Patricia
Patrician, PhD, Scott Snyder, PhD, Robert Weech-Maldonado, PhD

University of West Georgia Carrollton, GA, USA
Master of Public Administration May 2011
Thesis: *National Performance Standards Advancing Georgia's Public Health System*

The University of Georgia Athens, GA, USA
Bachelor of Business Administration in Economics, Terry College of Business May 2009
Minor: Consumer Economics

PROFESSIONAL EXPERIENCE AND EMPLOYMENT

University of Louisville
School of Public Health and Information Sciences
Center for Health Organization Transformation
Co-Site Director August 2017- Present
Department of Health Management and Systems Sciences
Assistant Professor July 2015- Present
Commonwealth Institute of Kentucky
Commonwealth Scholar July 2015-Present

School of Medicine
Department of Pediatrics July 2016- Present
Associate Appointment

University of Alabama at Birmingham
School of Health Professions
Department of Health Services Administration
Graduate Teaching Assistant 2014-2015
Advisors: Amy Y. Landry, PhD, Nancy Borkowski, DBA

Graduate Research Assistant 2013-2014
Advisor: S. Robert Hernandez, DrPH

School of Public Health

Department of Health Care Organization and Policy

Graduate Teaching Assistant 2013-2014
Advisor: Michael A. Morrissey, PhD

School of Business

Department of Marketing, Industrial Distribution & Economics

Graduate Research Assistant 2011-2013
Advisor: Thomas L. Powers, PhD

University of West Georgia

eCore, University Systems of Georgia's Online Core Curriculum

Department of Curriculum and Instruction

Graduate Research Assistant 2009- 2011
Advisor: Christy Talley-Smith, MEd

AWARDS

- 2015-2016, Runner-Up, Best Dissertation Award-, Health Care Management Division-Academy of Management
- 2015, Recipient, Public Health Systems Research Student Scholarship, AcademyHealth
- 2015, Recipient, Presidential Scholarship for AcademyHealth Institute on Advocacy and Public Policy
- 2014, First Place Recipient, Social and Behavioral Sciences/Business Division, University of Alabama at Birmingham Graduate Student Research Day
- 2014, Recipient, Brown Scholarship for attendance at the Keeneland Conference, University of Kentucky
- 2011, Recipient, Dudley Crosson Scholarship, University of West Georgia

PROFESSIONAL ASSOCIATIONS

- Member, Academy of Management
- Member, AcademyHealth
- Member, Membership Committee, AcademyHealth
- Member, Public Health Systems Research Interest Group Advisory Committee, AcademyHealth
- Member, Ph.D. Project Management Doctoral Student Association
- Inducted Member, Pi Alpha Alpha National Honor Society

TEACHING AND MENTORING ACTIVITIES

University of Louisville

- PHMS 501: Introduction to Public Health & Administration
 - Fall 2016 (*Substantially Revised*), Fall 2017, Fall 2018 (*Substantially Revised*), Fall 2019
- PHMS 620: Healthcare Strategic Planning & Marketing
 - Fall 2016 (*Developed*), Fall 2017, Fall 2018
- PHMS 688: Healthcare Marketing
 - Spring 2018 (*Developed for Fall 2019*), Fall 2019
- PHMS 751-752-753: Seminar-Public Health Management
 - Spring 2016 (*PHMS 752- Substantially Revised*), Fall 2016 (*PHMS 751- Substantially Revised*), Spring 2017 (*PHMS 753- Substantially Revised*), Fall 2017, Spring 2018, Fall 2018, Fall 2019 (*PHMS 751- Substantially Revised*)

University of Alabama at Birmingham

- Health Care Marketing
 - Spring 2014, Spring 2015
- Health Policy
 - Spring 2015
- Introduction to Health Care Systems
 - Fall 2014- 2 sections
- Health Insurance and Managed Care
 - Fall 2013, Fall 2014

Mentoring- University of Louisville

- Masters Students
 - Andrea Dewey (August 2015-May 2017)
 - Hilary Best (August 2016-May 2018)
 - Terrel Young (August 2016-May 2018)
 - Rachael Parrill (August 2017-Present)
 - Taylor Cornelison (August 2018-Present)
 - Aliamne Exposito Gutierrez (August 2018-Present)
 - Jasmine Saunders (August 2018-Present)
 - Zoe Resmondo (August 2019- Present)
 - Umaara Hadley (August 2019-Present)
 - Parul Pahal (August 2019-Present)
- Doctoral Students
 - Picandra Elzie (August 2016- Present)
 - Roy Olpin (August 2018-August 2019)
 - Sultan Asaif (August 2018-Present)
- Dissertation Committees
 - Brian McRoberts (Present), Committee Member
 - Deborah Niyongabo (Present), Committee Member
 - Giang Vu (Present), Committee Member
 - Turkey Arbaein (Present), Committee Member
 - Picandra Elzie (Present), Committee Member

- Graduate Research Assistants
 - Mohamed Ali, PhD Candidate (August 2017-June 2019)
 - Molly O’Keefe, MSHA Student (January 2018-June 2019)
 - Kelsey White, PhD Student (August 2018-Present)
 - Emmanuel Ezekekwu, PhD Student (August 2018-Present)
 - Sonali Salunkhe, MPH and PhD Student (January 2019-Present)
 - Renae Johnson, MPH Student (February 2019-Present)
 - Zoe Resmondo, MSHA Student (August 2019- Present)

RESEARCH ACTIVITIES

Funded Grants/Contracts

- *Phase II IUCRC University of Louisville: Center for Health Organization Transformation.* (08/01/2017 – 07/31/2019). PI: Christopher E. Johnson, PhD. (Funded by National Science Foundation, Total Funding: \$200,000). Role: Co-Principal Investigator.
 - *Description:* CHOT applies and refines a comprehensive transformation framework that will guide, research, and advance organization transformation in health systems, especially hospitals, clinics, and physician groups. With its industry partners, CHOT will conduct mixed-methodology, applied research on the antecedents, execution, and effects of transformational interventions and strategies that combine evidence-based management, clinical and information technology innovations, and ongoing organizational learning and cultural change.
- *The Commonwealth Institute of Kentucky: A Transdisciplinary Collaborative for Population Health Improvement, Policy, and Data Analytics.* (01/01/2015 – 12/31/2018). PI: Monica L. Wendel, DrPH. (Funded by KentuckyOne Health System, Total Funding: \$4,000,000). Role: Co-Investigator.
 - *Description:* This project builds a research infrastructure to support a variety of transdisciplinary projects that engage academic partners, clinical partners, and community partners in improving the health of the Commonwealth. The primary operations of the institute include community-based research, health policy support and education, and data warehousing and analytics.
- *Telemedicine in Practice: University of Louisville Hospital Burn/Wound Care Services.* (06/01/2018-06/30/2019). PI: Jennings. (Funded by University of Louisville Hospital, National Science Foundation- UofL CHOT, Total Costs: \$50,000).
 - *Description:* This study identifies the appropriate strategy for translating burn clinic face-to-face protocols into protocols that can be delivered via telehealth services to ensure adequate and timely care to all patients, especially those in rural communities. Thus, this project assesses ULH's current capabilities and compares them to the factors necessary to optimally deliver telehealth burn/wound care. In addition, this project develops recommendations and an action plan for implementing telehealth-related interventions appropriate for patients' follow-up care post-burn clinic visits/inpatient stays.

- *Preparing for Value-Based Purchasing Quality Metrics for All Hospitals in Kentucky.* (07/01/2018 – 06/30/2020). PI: Jennings. (Funded by University of Louisville/Kentucky Department of Medicaid Services State-University Partnership, Total Funding: \$359,284).
 - *Description:* This study evaluates the readiness of health systems in Kentucky and the Department of Medicaid Services to implement core quality measures as outlined by the Performance Measures Alignment Committee. Moreover, this study analyzes any changes to provider readiness and quality reporting after the initial implementation of value-based purchasing incentives within Medicaid Managed Care Organization contracts.
- *Advancements in Social Determinants of Health.* (01/01/2019-12/31/2021). PI: Jennings. (Funded by Humana Foundation, National Science Foundation- UofL CHOT, Total Costs: \$150,000).
 - *Description:* This study seeks to better understand key health-related, social factors and the efficacy of related interventions. This project will review the literature around identified social determinants of health to uncover evidence-based best practices, assess population health baseline data, and conduct initial social network analyses in 9 communities funded by the Humana Foundation.

Submitted-Under Review Grants/Contracts

- *Personalized Medicine Algorithms and Patient Navigators for Medicaid/Medicare Beneficiaries with Type 2 Diabetes.* (2019) PI: Bert Little, PhD. (Funded by the Agency for Healthcare Research and Quality, Total Costs: \$1,999,498). Role: Co-Investigator.

SERVICE ACTIVITIES

Department of Health Management & Systems Sciences

- Member, HMSS Health Leadership Committee, University of Louisville
- Member, HMSS PhD Committee, University of Louisville
- Member, HMSS CAHME/MSHA Sub-Committee, University of Louisville
- Member, CHOT Program Manager Search Committee, University of Louisville

University of Louisville

- Member, At-Large Member (Executive Committee), Commission on the Status of Women, University of Louisville
- SPHIS Representative, Graduate Student Academic Grievance Committee
- Member, Work Subgroup, University of Louisville Strategic Planning Committee

Louisville Community

- Member, Data Advisory Committee, Kentucky Commission for Children with Special Health Care Needs
- Member, Steering Committee, Louisville Metro Department of Public Health and Wellness Community Health Needs Assessment
- Community Member, University of Louisville SPHIS Representative, Kentuckiana Health

Collaborative

Academic Community-at-large

- Assistant Editor, Healthcare Economics, Policy & Organization section of Anesthesia & Analgesia, March 2016-December 2018
- Reviewer, Journal of Healthcare Management, since 2014
- Reviewer, Academy of Management Annual Conference, since 2014
- Reviewer, European Academy of Management Conference, 2014
- Reviewer, Southern Management Association Annual Conference, since 2013
- Communications Director, Management Faculty of Color Association, since August 2018

PUBLICATIONS

(*) indicates mentored students

White, K.* , O'Keefe, M.* , and **Jennings, J.C.** (2019). "Asynchronous Telepsychiatry: A Systematic Review." *Journal of Telemedicine and Telecare*, (Accepted for Publication).

Jennings, J.C., Landry, A.Y., Hearld, L., Weech-Maldonado, R., Snyder, S., and Patrician, P. (2019). "Organizational and Environmental Factors Influencing Hospital Community Orientation." *Health Care Management Review*, 44(3), 274-284.

Jennings, J.C., Landry, A.Y., Hearld, L., Snyder, S., Weech-Maldonado, R. and Patrician, P. (2017). "Examining the Relationship between Community Orientation and Hospital Financial Performance." *Journal of Organizational Psychology*, 17(2), 50-60.

Jackson, J.R., **Jennings, J.C.**, Golembiewski, E., Brown-Podgorski, B. L., and Menachemi, N. (2017). "Black Doctoral Graduates in Health Administration: Factors Associated with Pursuing an Academic Career." *Journal of Health Administration Education*, 34(2), 213-227.

Benitez, J.A., Creel, L.M., and **Jennings, J.C.** (2017). "Who and Where are Kentucky's Remaining Uninsured." *Medical Care*, 55(3), 215-219.

Benitez, J.A., Creel, L.M., and **Jennings, J.C.** (2016). "Kentucky's Medicaid Expansion Showing Early Promise on Coverage and Access to Care." *Health Affairs*, 35(3), 528-534.

Powers, T. L., **Jennings, J. C.**, and DeCarlo, T. E. (2014). "An Assessment of Needed Sales Management Skills." *Journal of Personal Selling and Sales Management*, 34(3), 206-222.

MANUSCRIPTS UNDER REVIEW

Ali, M.* , Ezekekwa, E.* , and **Jennings, J.C.** "Interventions to Reduce 30-day Hospital Readmission Rates for Adults with Heart Failure: A Systematic Literature Review." *American Journal of Medical Quality*, (Under Review).

O'Keefe, M.* , Ali, M.* , Johnson, R.* , and **Jennings, J.C.** "Post-Secondary Success through Job Training Programs: A Systematic Review." *Journal of Career Development*, (Submitted for Review).

Vu, G., Little, B., Esterhay, R.J., **Jennings, J.C.**, Creel, L., and Gettleman, L. Oral Health-related Quality of Life among US Type 2 Diabetes Patients Compared to Normoglycemic Populations.

MANUSCRIPTS IN PROGRESS

Jennings, J.C., and O’Keefe, M*. “Telehealth Advancements in Burn Wound Care: A Systematic Review.” (Preparing for Submission in July).

Jennings, J.C., O’Keefe, M.*, and Silvera, G. “A Systematic Review of the Literature on Quality in Children’s Hospitals.” *JAMA Pediatrics*, (Preparing for Submission in July).

Ali, M.*, White, K.*, and **Jennings, J.C.** “A Systematic Review of Barriers and Facilitators of Asset Security-Building Strategies in Low-Income Communities.” *Social Science and Medicine*, (Preparing for Submission in July).

Ezekekwa, E.*, Salunkhe, S.*, and **Jennings, J.C.** “Systematic Review of Effective Community-Based and System Level Interventions for Improving Food Security.” *American Journal of Public Health*, (Preparing for Submission in July).

Jennings, J.C., O’Keefe, M.*, Broers, M., Wojcik-Marshall, J. “Establishing a Pilot Telehealth Program for Outpatient Burn Wound Care: A Case Study.” *Journal of Burn Care & Research*, (Preparing for Submission in September).

Jennings, J. C., Creel, L. M., and Opoku-Agyeman, W. “Trends in Hospital Health Promotion Services before and after the ACA.” (Preparing for Submission in October).

PRESENTATIONS

Jennings, J.C., O’Keefe, M.*, Broers, M., Wojcik-Marshall, J. “Establishing a Pilot Telehealth Program for Outpatient Burn Wound Care: A Case Study.” *Northeast Region Burn Conference*, Portland, ME, November 2019.

Jennings, J.C., O’Keefe, M.*, Broers, M., Wojcik-Marshall, J. “Establishing a Pilot Telehealth Program for Outpatient Burn Wound Care: A Case Study.” *SMA Southern Region Burn Conference*, San Antonio, TX, December 2019.

Cotton-Nessler, N.C, Prosper, P., Ellis, K.M., Rice, D., **Jennings, J.C.**, Lawong, D., Hart, C. Stewart, M. (2019). “Growing the Seeds of Inclusive Practices.” *Academy of Management Annual Meeting*, Boston, MA.

O’Keefe, M.*, and **Jennings, J.C.** (2019). “Telemedicine in Practice: A Systematic Review of Findings in Burn Wound Care Research.” *CHOT 2019 Spring Research Meeting*, Malvern, PA.

Jennings, J.C., Miller, C., and Silvera, G. (2018). "Combatting Isolationism: Strategies for Improving Your Academic and Personal Well-being." Professional Development Workshop at *Academy of Management Annual Meeting*, Chicago, IL.

Creel, L.M., **Jennings, J. C.**, Lester, C., and Bush, M. (2017). "Impact of Hospital Scheduling on Follow-up Appointments after Failed Newborn Hearing Screening." Poster presentation at *AcademyHealth Annual Research Meeting*, New Orleans, LA.

Jennings, J. C. (2016). "Examining the Relationship between Community Orientation and Hospital Financial Performance." Podium presentation at the *Academy of Management Annual Meeting*, Anaheim, CA.

Jennings, J. C. (2016). "Community Demographics and Readmission Rates: The Moderating Role of Hospital Community Orientation." Podium presentation at the *Academy of Management Annual Meeting*, Anaheim, BC.

Creel, L.M., and **Jennings, J. C.** (2016). "Trends in Hospital Health Promotion Services before and after the ACA." Organizational and Environmental Factors Influencing Hospital Community Orientation." Poster presentation at the *AcademyHealth Annual Research Meeting*, Boston, MA.

Jennings, J. C., Landry, A.Y., Hearld, L.R., Weech-Maldonado, R., Snyder, S.W., and Patrician, P.A. (2016). "Examining the Relationship between Community Orientation and Hospital Financial Performance." Poster presentation at the *AcademyHealth Annual Research Meeting*, Boston, MA.

Jennings, J. C. and Creel, L.M. (2016). "Hospital Health Promotion Services before and after the ACA." Poster presentation at the *Public Health Systems Research Interest Group Meeting* of the *AcademyHealth Annual Research Meeting*, Boston, MA.

Jennings, J. C. (2015). "Organizational and Environmental Factors Influencing Hospital Community Orientation." Podium presentation at the *Academy of Management Annual Meeting*, Vancouver, BC.

Jennings, J. C., Landry, A. Y., Hearld, L., Patrician, P., Snyder, S., and Weech-Maldonado, R. (2015). "Community Demographics and Hospital Readmission Rates: Moderating Role of Community Orientation." Podium presentation at the *Academy Health Annual Research Meeting*, Minneapolis, MN.

Jennings, J. C., Landry, A. Y., Hearld, L., Patrician, P., Snyder, S., and Weech-Maldonado, R. (2015). "Organizational and Environmental Factors Influencing Hospital Community Orientation." Poster presentation at the *Academy Health Annual Research Meeting*, Minneapolis, MN.

Powers, T. L., **Jennings, J. C.**, and Jack, E. (2015). "Price and Quality Value: Impacts on Store and Service Satisfaction." Podium presentation at the *Academy of Marketing Science Annual Conference*, Denver, CO.

Jennings, J. C., and Powers, T. L. (2014). "Satisfaction and Value Determinants of Retail Customer Loyalty." Podium presentation and published in the proceedings of the *Atlantic Marketing Association Annual Conference*, Asheville, NC.

Hopkins, R. A., Powers, T. L., and **Jennings, J. C.** (2014). "Determinants of Electronic Supply Chain Performance." Podium presentation and published in the proceedings of the *Atlantic Marketing Association Annual Conference*, Asheville, NC.

Jennings, J. C. (2014). "The Attitude Towards National Performance Standards: Georgia's Public Health System." Poster presentation at the *AcademyHealth Annual Research Meeting*, San Diego, CA.

Jennings, J. C., and Powers, T. L. (2014). "Retail Customer Loyalty: Perceived Value and Satisfaction Determinants." Oral presentation at *UAB Graduate Student Research Days*, Birmingham, AL.

Jennings, J. C. (2011). "National Performance Standards Advancing Georgia's Public Health System," Oral presentation at the *Georgia Chapter of the American Society of Public Administrators Annual Conference 2011*. Augusta, GA.

REPORTS, BRIEFS, AND OTHER NON-PEER REVIEWED PUBLICATIONS

White, K.*, **Jennings, J.C.**, and Kelly-Pryor, B. (2019). Exploring the Linkage between Social Connection and Social Determinants of Health. Submitted to Health Affairs Blog Post.

Johnson, R.*, Alzahrani, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: Baton Rouge Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. July 2019.

Alzahrani, S.*, Salunkhe, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: Knoxville Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. July 2019.

Salunkhe, S.*, Alzahrani, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: Louisville Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. July 2019.

Johnson, R.*, Salunkhe, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: San Antonio Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. July 2019.

Salunkhe, S.*, Johnson, R.*, Alzahrani, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: Tampa Bay Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. June 2019.

Johnson, R.*, Alzahrani, S.*, Salunkhe, S.*, and **Jennings, J.C.** (2019). *Humana Foundation: Broward County Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. June 2019.

Salunkhe, S.*, Alzahrani, S.*, Johnson, R.*, and **Jennings, J.C.** (2019). *Humana Foundation: Duval County Population Health Data*. Report prepared for the Humana Foundation. Louisville, KY. June 2019.

White, K.* , and **Jennings, J.C.** (2019). *Exploring the Linkage between Social Connection and Social Determinants of Health: Humana Foundation*. Research Brief. Louisville, KY. May 2019.

Salunkhe, S.* , Johnson, R.* , and **Jennings, J.C.** (2019). *Humana Foundation: New Orleans Population Health Data Report*. Report prepared for the Humana Foundation. Louisville, KY. April 2019.

Jennings, J.C., O’Keefe, M.* , Broers, M., and Wojcik-Marshall, J. (2019). *Telemedicine in Practice: University of Louisville Hospital Outpatient Burn Clinic*. Research Brief. Louisville, KY. March 2019.

A handwritten signature in black ink, appearing to read 'J'Aime C. Jennings', with a long horizontal flourish extending to the right.

J'Aime C. Jennings, PhD, MPA
CV updated as of July 1, 2019