Information

Firewalls - IT Division Policy

Effective

July 23, 2007

Number

ISO-017 v2.2

Applicability

This policy applies to all University workforce, faculty, and student members (including, but not limited to: faculty, staff, students, temps, trainees, volunteers, and other persons as deemed appropriate) while conducting/performing work, teaching, research, or study activity using University resources and includes all facilities, property, data, and equipment owned, leased, and/or maintained by the University or affiliates.

Administrative Authority

Executive Vice President and University Provost

Responsible Unit

Information Technology Services
Miller IT Center, Louisville, KY 40292
IT Helpdesk Phone: 502-852-7997
IT Helpdesk ServiceNow or Live Chat:
https://louisville.edu/it/helpdeskhttps://louisville.edu/it/helpdesk

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History

This policy is subject to change or termination by the University at any time. This policy SUPERSEDES all prior policies, procedures or advisories pertaining to the same subject.

This policy will be reviewed annually to determine if the policy addresses University risk exposure and is in compliance with the applicable security regulations and University direction. In the event that significant regulatory changes occur, this policy will be reviewed and updated as needed per the Policy Management process.

Approved July 23, 2007 by the Information Technology Division

Revision Date(s):

1.0 / July 23, 2007 / Original Publication

1.1 / August 28, 2013 / Content Update per IT

1.2 / September 29, 2014 / Content Review

1.3 / April 3, 2015 / URL for Firewall Change Form updated

2.0 / March 8, 2016 / Content update of Responsibilities to IT, update to new template

2.1 / June 14, 2017 / Content update IT contact info changed to ServiceNow

2.2 / October 20, 2025 / Content update and contact information

Reviewed Date(s): September 29, 2014; March 8, 2016; June 14, 2017; October 20, 2025

Categories

Statement:

The university provides firewalls to protect the central university servers and host systems, and to protect the university network from the wider Internet. Custom firewalls providing additional protection for university systems may be installed upon request.

Forms/Online Processes:

https://service.louisville.edu