Administrative and Academic/Student Support Services Assessment Reporting Rubric

Unit Name: Reporting Year: 2014-2015

MISSION STATEMENT		
Complete/Meets Expectations	Needs Improvement	Incomplete
☐ Explicitly aligns with the	☐ Needs refinement to better align	☐ Not aligned with the University's
university's mission statement.	with the University's mission	mission statement.
	statement.	
☐ Describes the unique purpose of	☐ Too general to distinguish the	□ Does not provide the purpose of
the unit.	unique purpose of the unit.	the unit.
		- Door not identify a coulation (s)
☐ Identifies specific population(s)	□ Does not clearly identify specific	□ Does not identify population(s)
served by the unit.	population(s) served by the unit.	served by the unit.
☐ Clear and concise writing.	☐ Lacks clear and concise writing.	□ No statement provided.
Notes:	1	1
. Total		

GOALS		
Complete/Meets Expectations	Needs Improvement	Incomplete
□ Identifies at least 3 goals but no more than 5 goals.	□ Identifies 1 or 2 goals.	☐ No goals are identified.
□ Explicitly describes what the unit will achieve for each goal.	□ Needs refinement to better described what will be achieved for each goal.	□ Does not describe what the unit will achieve for any goal.
□ Each goal is clearly aligned to the unit's mission statement.	☐ Goals need clarifying to better align with the unit's mission statement.	☐ Goals are not aligned to unit's mission statement.
Notes:		

OUTCOMES		
Complete/Meets Expectations	Needs Improvement	Incomplete
☐ Identifies at least 1 outcome per goal.	☐ Identifies at least 1 outcome for some (but not all) goals.	□ No outcomes are identified.
☐ Describes the results that will be accomplished by the unit for each outcome.	☐ Needs refinement to better describe what will be accomplished for each outcome.	☐ Does not describe what will be accomplished by the unit for each outcome.
□ Outcomes are measurable.	☐ Some (but not all) outcomes are measurable.	□ Outcomes are not measurable.
☐ Each outcome is clearly aligned to a specific goal.	☐ Outcomes need clarifying to better align with specific goals.	☐ Outcomes are not aligned with specific goals.
Notes:		

Complete/Meets Expectations	Needs Improvement	Incomplete
☐ Identifies assessment method(s)	☐ Identifies assessment method(s) for	☐ No assessment methods are
for each outcome.	some (but not all) outcomes.	identified.
□ Provides specific description of	☐ Needs refinement to better	☐ Does not describe the identified
the identified assessment and how it	describe the identified assessment	assessment or how it will measure
will measure the results for each	method and how it will measure the	the results for each outcome.
outcome.	results for each outcome.	
☐ Each assessment method is clearly	☐ Assessment methods need	☐ Assessment methods are not
aligned to a specific outcome.	clarifying to better align with specific	aligned with specific outcomes.
	outcomes.	
Notes:		

TARGETS		
Complete / Meets Expectations	Needs Improvement	Incomplete
☐ Identifies a target for each assessment method.	☐ Identifies targets for some (but not all) assessment methods.	□ No targets are identified.
☐ Indicates the applicable expression (e.g. %, #, rating) and appropriate threshold for achievement of each outcome assessed.	□ Indicates the applicable expression (e.g. %, #, rating) and appropriate threshold for achievement of some (but not all) outcomes assessed.	□ Does not indicate the applicable expression (e.g. %, #, rating) or appropriate threshold for achievement of outcomes assessed.
☐ Each target is clearly aligned to a specific measure.	☐ Targets need clarifying to better align with measures.	☐ Targets are not aligned with specific measures.
Notes:		1

FINDINGS		
Complete/Meets Expectations	Needs Improvement	Incomplete
□ Identifies a finding for each assessment.	☐ Identifies findings for some (but not all) assessment.	□ No findings identified.
☐ Each finding clearly indicates whether the target was met.	☐ Some (but not all) findings clearly indicate whether the target was met.	☐ Findings do not indicate whether the target was met.
Notes:		

Complete/Meets Expectations	Needs Improvement	Incomplete
□ Identifies each unmet performance target or indicates that all current targets were met. □ Describes changes to improve functions, services and processes based on unmet targets or, if all targets were met, describe how the expected level of performance will be increased to facilitate continuous program improvement.	☐ Identifies some (but not all) of the unmet performance target. ☐ Describes changes to improve functions, services and processes based on some (but not all) of the unmet targets.	 □ Does not identify unmet performance targets or indicate that all current targets were met. □ Does not describe changes to improve functions, services or processes based on the unmet targets, or, if all targets were met, does not describe how the expected level of performance will be increased to facilitate continuous
Notes:		program improvement.