

Instructional Technology/Instructional Support (IT/IS)

Supports the instructional technology needs of the university community through four areas:

Media Support

Provides instructional technology and consulting services in technology use for academic programs at the classroom level as well as support

- [▶Belknap Campus Media Support Request Form◀](#)
- [Belknap Campus Web Conference Request Form](#)
- [Belknap Campus Technology Classroom Trouble Report Form](#)
- [▶Health Sciences Campus Media Support Request Form◀](#)
- [Health Sciences Campus Technology Classroom Trouble Report Form](#)
- [Media Support Services Appraisal](#)
- [Media Support Rental Rates](#)
- [Media Support Policies](#)
- [Media Support Software](#)
- [Technology Classrooms & Training Facilities](#)
- [Media Support Equipment Manuals](#)
- [AATC Mandate for Technology Classroom Support](#)

Training Services

Offers instruction in the use of a variety of software programs used at the university. Please contact Sharon Wheeler at x4386 or via email a

- [Calendar of Events](#)
- [Training Services Course Descriptions](#)
- [▶Training Course Registration Form◀](#) (*this form has the course dates/times/locations/costs*)
- [GroupWise Archiving Instructions](#)
- [Staff and Development Professional Grant Form](#) (you may apply for the Faculty and Staff Professional Development grant to help pay for th
- to assist you in completing this form)
- [Technology Classrooms & Training Facilities](#)
- [Training Services Course Evaluation](#)
- [Training Services One Hour Work Shop Survey](#)
- [Training Services Rental Rates](#)
- [Training Services Tutorial Media Request Form](#) (if you can't attend a scheduled course some materials are available for checkout)

Distance Learning

Provides access to off campus instruction using a variety of technologies including satellite and other advanced communications tools.

- [Calendar of Events](#)
- [▶Satellite Conference Request Form◀](#)
- [▶Belknap Campus MITC Videoconference Request Form◀](#)
- [Distance Learning Support Rental Rates](#)
- [Videoconference Contacts](#)
- [Videoconference Facilities](#)
- [Satellite Communications Policies & Procedures](#)
- [Videoconferencing Policy & Procedures](#)
- [Tips For Successful Videoconferences](#)
- [Videoconferencing Tips for Meeting Participants](#)
- [KY VideoNet](#)
- [UofL H.323 Standards](#)

Classroom Design

Assists with the design of classrooms and other spaces using instructional technology and oversees implementation of these designs.

- [Classroom Guidelines](#)
- [Submit a request for more information](#)