Goals	Measure of Success	Current Status	Funding Considerations					
			<u>Projected Costs</u>		<u>Funded</u>		<u>Unfun</u>	<u>ded</u>
			One-Time	CAR	One-Time	CAR	One-Time	CAR
Goal 1 - Enhance student access to technology resources that support their learning and research			\$0	\$92,000	\$0	\$92,000	\$0	\$0
1.1 Shared Goal: Supplement/expand use of mobile computing (wireless,	PDA, etc.)		\$0	\$2,000	\$0	\$2,000	\$0	\$0
* Provide wireless access throughout the building	100% wireless coverage by June 2005	Completed	\$0	\$2,000	\$0	\$2,000	\$0	\$0
1.2 Shared Goal: Provide access to and support for departmental and uni	t computer labs		\$0	\$40,000	\$0	\$40,000	\$0	\$0
* Maintain computer labs in CBPA building and Davidson Hall, on a 3- 4-year replacement cycle, or as appropriate	Computer lab in place by June 2005	Completed	\$0	\$40,000	\$0	\$40,000	\$0	\$0
1.3 Unit Goal(s):			\$0	\$50,000	\$0	\$50,000	\$0	\$0
* SLA agreements on labs and servers	Assessed annually	Ongoing	\$0	\$50,000	\$0	\$50,000	\$0	\$0
Goal 2 - Develop and support programs to deliver instruction in a technology-enhanced medium			\$0	\$8,000	\$0	\$8,000	\$0	\$0
2.1 Shared Goal: Upgrade classrooms to support technology (computer p	rojection, etc.)		\$0	\$8,000	\$0	\$8,000	\$0	\$0
* Maintain computer projection in all classrooms	Hardware in place by May 2005	Completed	\$0	\$8,000	\$0	\$8,000	\$0	\$0
2.2 Shared Goal: Provide enhanced online and distance eduction (Blackboard, etc.)		\$0	\$0	\$0	\$0	\$0	\$0	
* Have all classes using Blackboard	All using it by June 2006	Surveying faculty for needed training	\$0	\$0	\$0	\$0	\$0	\$0
2.3 Unit Goal(s):			\$0	\$0	\$0	\$0	\$0	\$0
*								
Goal 3 - Employ and coordinate resources to provide technology support for the university community's academic technology systems and users			\$0	\$10,600	\$0	\$10,600	\$0	\$0
3.1 Shared Goal: Enhance Tier I support			\$0	\$10,000	\$0	\$10,000	\$0	\$0
* Tier I support for office and classrooms	All supported by May 2005	Completed	\$0	\$10,000	\$0	\$10,000		
3.2 Shared Goal: Increase planning and assessment for support			\$0	\$600	\$0	\$600	\$0	\$0

Goals	Measure of Success	Current Status	Funding Considerations						
			Projected Costs Funded L			<u>Unfun</u>	<u>Unfunded</u>		
			One-Time	CAR	One-Time	CAR	One-Time	CAR	
* Continued technology on call cell phone "roamer" troubleshooter (provide instantaneous access to Tier I support staff 8-8 Monday-Thursday) - "Room Service"	Support in place by May 2005	Completed	\$0	\$600	\$0	\$600	\$0	\$0	
3.3 Shared Goal: Implement disaster recovery planning			\$0	\$0	\$0	\$0	\$0	\$0	
* Develop, review, and implement a disaster recovery plan by December 2005	Mock disaster proving success	In process							
3.4 Shared Goal: Plan for implementation of university firewalls			\$0	\$0	\$0	\$0	\$0	\$0	
* Assure compatibility with firewalls	Compatibility within a month from announcement	Awaiting announcement							
3.5 Shared Goal: Implement desktop security initative			\$0	\$0	\$0	\$0	\$0	\$0	
* Implement needed security on all desktops	Desktops relatively secure by December 2005	In process							
3.6 Unit Goal(s):			\$0	\$0	\$0	\$0	\$0	\$0	
*									
Goal 4 - Provide the technologies, systems, and services necessary to support and expand the University's research endeavors			\$0	\$23,000	\$0	\$23,000	\$0	\$0	
4.1 Shared Goal: Upgrade network (100MBps to desktop)			\$0	\$0	\$0	\$0	\$0	\$0	
* Get 100 MBps to desktops									
4.2 Shared Goal: Enhance research databases and software			\$0	\$23,000	\$0	\$23,000	\$0	\$0	
* Continue support for statistical packages	No unmet needs	Ongoing	\$0	\$23,000	\$0	\$23,000	\$0	\$0	
4.3 Unit Goal(s):			\$0	\$0	\$0	\$0	\$0	\$0	
*									
Goal 5 - Empower faculty, staff and students to use technology to meet learning objectives, institutional goals, and personal needs in a			\$0	\$0	\$0	\$0	\$0	\$0	
5.1 Shared Goal: Ensure computer/information literacy			\$0	\$0	\$0	\$0	\$0	\$0	

Goals	Measure of Success	Current Status	Funding Considerations						
			<u>Projected</u>	d Costs	sts <u>Funded</u> <u>Uni</u>		<u>Unfun</u>	Infunded	
Provide training as necessary and internal classes: Managing/Archiving * Groupwise Mail; Protection against AdWare, SpyWare; backing up	Trained faculty	Not started	One-Time	CAR	One-Time	CAR	One-Time	CAR	
5.2 Shared Goal: Enhance training and use of Delphi Center			\$0	\$0	\$0	\$0	\$0	\$0	
* Conduct internal classes	Trained faculty	Preparing survey to discover needed areas of training							
5.3 Shared Goal: Improve communications about offerings			\$0	\$0	\$0	\$0	\$0	\$0	
* Announce training and features available	Aware faculty	Not started							
5.4 Shared Goal: Identify computing requirements for new students			\$0	\$0	\$0	\$0	\$0	\$0	
* Assess needs annually and plan for changing needs	Faculty agreement on student competencies	Updated annually by CIS 100 instructors							
5.5 Unit Goal(s):			\$0	\$12,000	\$0	\$12,000	\$0	\$0	
* Train staff in needed areas	Trained staff	We have a list of needed training	\$0	\$12,000	\$0	\$12,000	\$0	\$0	
Goal 6 - Empower faculty in redesigning teaching, learning and research environments to include current and emerging technologies			\$0	\$30,000	\$0	\$0	\$0	\$30,000	
6.1 Shared Goal: Provide enhanced online and distance education (Black)	board, etc.)		\$0	\$0	\$0	\$0	\$0	\$0	
* Work toward using advanced features of Blackboard	(See 5.2 above)								
6.2 Shared Goal: Provide incentives (mini-grants, recognition, etc.) for in	structional re-design		\$0	\$0	\$0	\$0	\$0	\$0	
* May be provided subject to budget									
6.3 Shared Goal: Explore partnerships and collaboration			\$0	\$30,000	\$0	\$0	\$0	\$30,000	
Create and fill a half position, in partnership with another unit, for support for statistical packages	Person on board	Not started	\$0	\$30,000	\$0	\$0	\$0	\$30,000	
6.4 Unit Goal(s):			\$0	\$0	\$0	\$0	\$0	\$0	

^{*} Educate faculty about the in-house "TRAX" product for determining how many tech calls

Goals	Measure of Success	Current Status	Funding Considerations						
			Projected Costs F		<u>Fund</u>	<u>Funded</u> <u>U</u>		<u>ded</u>	
			One-Time	CAR	One-Time	CAR	One-Time	CAR	
Goal 7 - Facilitate the regular renewal of the University's computing resources to ensure operability and compatibility			\$0	\$0	\$0	\$0	\$0	\$0	
7.1 Shared Goal: Plan for equipment replacement			\$0	\$(\$0	\$0	\$0	\$0	
* See 1.2 above									
7.2 Shared Goal: Move to CAR budgeting			\$0	\$() \$0	\$0	\$0	\$0	
* We are in relatively good shape									
7.3 Shared Goal: Plan for software replacement (MS Campus Agreement)	nent, stastical software, etc.)		\$0	\$() \$0	\$0	\$0	\$0	
* See 1.3 and 6.3 above									
7.4 Shared Goal: Coordinate equipment purchasing (with Dean's offi	ce or higher)		\$0	\$(\$0	\$0	\$0	\$0	
* We do this									
7.5 Unit Goal(s):			\$0	\$() \$0	\$0	\$0	\$0	
*									
Goal 8 - Provide the technical infrastructure necessary to support the									
Unveristy's patient care missions			\$0	\$0	\$0	\$0	\$0	\$0	
8.1 Shared Goal: Comply with HIPAA			\$0	\$0	0 \$0	\$0	\$0	\$0	
* We will comply in any rare cases where HIPAA applies									
8.2 Unit Goal(s):			\$0	\$() \$0	\$0	\$0	\$0	
*									
Submission Checklist									
Plan Reviewed By IT Client Partner									

Plan Approved By Unit Technology Committee

Plan Approved By Dean