

**Unregulated Health Research Using Mobile Devices:
Ethical Considerations and Policy Recommendations**

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Abstract

Mobile devices with health apps, direct-to-consumer genetic testing, crowd-sourced information, and other data sources have enabled research by new classes of researchers. Independent researchers, citizen scientists, patient-directed researchers, self-experimenters, and others are not covered by federal research regulations because they are not recipients of federal financial assistance or conducting research in anticipation of a submission to the FDA for approval of a new drug or medical device. This article addresses the difficult policy challenge of promoting the welfare and interests of research participants, as well as the public, in the absence of regulatory requirements and without discouraging independent, innovative scientific inquiry. The article recommends a series of measures, including education, consultation, transparency, self-governance, and regulation to strike the appropriate balance.

1 **I. Background**

2 A. Paradigm Shift in Health Research

3 Health research in the United States is undergoing a paradigm shift: broadening the ranks of health
4 researchers and expanding the methods of health research. Part of this expansion involves the
5 growth of “big data,” the gathering and analyzing of vast troves of information about large numbers
6 of people as a means to understand population health. Big data health research is an orienting
7 focus of major federal and private research initiatives, including the Precision Medicine Initiative,¹
8 the Electronic Medical Records and Genomics Network,² and the Personal Genome Project.³ This
9 research often includes significant public engagement and greater involvement of human research
10 participants, including an active role in planning and conducting the research itself.⁴

11 Big data and an expanded public role in research are cornerstones of citizen science, which
12 may be defined as “a range of participatory models for involving non-professionals as
13 collaborators in scientific research.”⁵ Citizen science includes enlisting non-experts in the
14 collection, reporting, and analysis of health-related data; expanding health research from its
15 traditional university- or industry-based settings through non-expert or public involvement in the
16 conduct and governance of research; and crowdsourcing research to address specific population or
17 community health needs.⁶

18 The growth of nontraditional health research sometimes blurs the line between professional
19 and citizen science.⁷ Nontraditional health researchers include, for example, independent
20 researchers, citizen scientists, patient-directed researchers, do-it-yourself (DIY) researchers, and
21 self-experimenters, and it is likely that new research arrangements and activities will be developed
22 in the future.⁸

23 Several factors help to explain the appeal and growth of these new forms of health research.

24 1. Many people are critical of traditional health research, which they view as slow,
25 expensive, unresponsive, and dominated by commercial interests.⁹

26 2. Crowdsourcing, N of 1 studies, and other alternative research methodologies have been
27 excluded from traditional research funding mechanisms.¹⁰

28 3. The popularity and growth of social media and online patient communities facilitates
29 collaboration, recruitment, participation, and dissemination of results.

30 4. The growth of DIY culture and the availability of direct-to-consumer (DTC) health-
31 related (including genomic) testing has encouraged research by nonprofessionals.¹¹

32 5. Public familiarity with digital health data and research platforms have demystified health
33 research and made it seem similar to other forms of data analysis and consumer health
34 technologies.

35 6. Smartphones with health apps and other mobile technologies have led to the collection
36 of vast amounts of biometric data.

37 The potential of unregulated health research using mobile devices was on display in a
38 groundbreaking study of Parkinson’s disease in 2015. To take advantage of new software
39 supporting health research on mobile devices, Sage Bionetworks, an independent nonprofit
40 research organization based in Seattle,¹² conducted the first major smartphone-based health
41 research study. The Parkinson’s disease mPower study recruited participants online in partnership
42 with collaborating Parkinson’s disease organizations. The study used a novel, highly visual, self-
43 guided, online consent process. Study data were generated by using the smartphone to record the
44 voices of the participants, their posture and stability, their reaction time, and other measures of
45 symptoms of Parkinson’s disease. Approximately 17,000 participants, an unprecedented number,
46 enrolled in the study over a six-month period. Although this study was not federally funded or

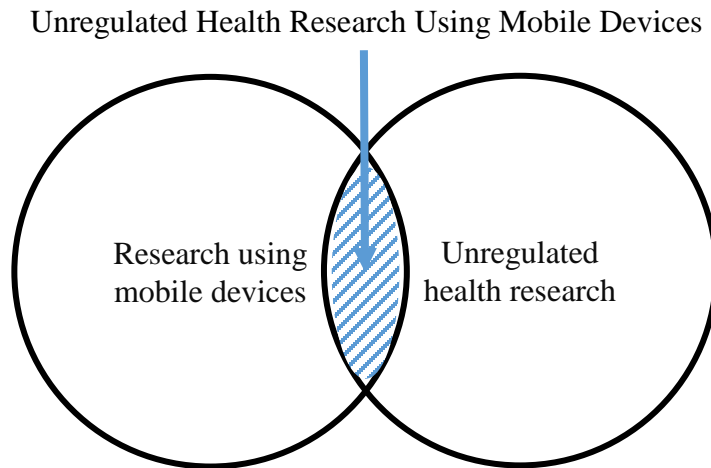
47 otherwise subject to regulation, including IRB review, the study protocol was submitted and
48 approved by the WIRB-Copernicus Group, an independent IRB.

49 The new paradigm for health research challenges the regulatory requirements and research
50 ethics norms that govern traditional approaches to human subject protections.¹³ This new paradigm
51 creates new tensions for research ethics and policy by disrupting the conventional definitions of
52 health experts, funders, researchers, participants, and research settings. A fundamental question is
53 whether it makes sense to apply a single set of regulations to research ethics with widely varying
54 origins, methods, and funding sources.¹⁴ Despite such challenges, the potential value of new
55 research methods was recognized by Congress when it enacted the Crowdsourcing and Citizen
56 Science Act of 2017.¹⁵ That act grants federal agencies the authority to use crowdsourcing and
57 citizen science in their research. In addition, the 21st Century Cures Act¹⁶ directs the Food and
58 Drug Administration (FDA) to create a trial framework to use “real world evidence” in its medical
59 device oversight.¹⁷

60 This article reports the results of and builds upon a three-year study at the intersection of
61 health research using mobile devices and unregulated health research.¹⁸ The use of mobile devices
62 in health research has increased significantly, and it is generally subject to the same regulations as
63 other health research conducted by entities covered by the federal research regulations.¹⁹
64 Unregulated health research uses various methods, including crowdsourcing information, DIY
65 research, and N of 1 studies, which are beyond traditional health research. This article focuses on
66 the intersection of these two important trends. See Figure 1.

67

Figure 1.



68 Mobile devices and their health apps create new research risks based on significantly
69 increased scale. By utilizing DTC genetic testing, publically accessible data repositories, biometric
70 data collection and analysis, and other methods unregulated researchers can produce large-scale
71 studies that raise concerns about balancing risks and benefits, informed consent, privacy, and other
72 issues. Although these are traditional matters for researchers, participants, funders, and IRBs,
73 unregulated health researchers largely operate by their own rules. This article reviews the benefits,
74 risks, and policy alternatives to unregulated health research using mobile devices.

75 **B. Unregulated Health Research and Researchers**

76 The new health research described above is generally “unregulated” and conducted by
77 “unregulated researchers.”²⁰ As used in this article, “unregulated” means not subject to the federal
78 regulations for the protection of human research subjects adopted by 16 federal departments and
79 agencies (“Common Rule”)²¹ or promulgated by the Food and Drug Administration (FDA).²² The
80 research and researchers defined as “unregulated” may still be subject to other federal regulations.
81 These include regulations on unfair or deceptive trade practices enforced by the Federal Trade
82 Commission (FTC),²³ or the privacy, security, and breach notification rules promulgated under the

83 Health Insurance Portability and Accountability Act (HIPAA)²⁴ and the Health Information
84 Technology for Economic and Clinical Health Act (HITECH Act).²⁵ “Unregulated” research and
85 researchers also may be subject to regulation under state research laws or other state legislation.²⁶

86 The definition of research used in this article follows the Common Rule definition, which
87 provides in relevant part: “Research means a systematic investigation, including research
88 development, testing, and evaluation, designed to develop or contribute to generalizable
89 knowledge.”²⁷ Similarly, the definition of “human subject” (or “participant” in this article) follows
90 the Common Rule definition, which provides in relevant part: “Human subject means a living
91 individual about whom an investigator (whether professional or student) conducting research: “(i)
92 Obtains information or biospecimens through intervention or interaction with the individual, and
93 uses, studies, or analyzes the information or biospecimens; or (ii) Obtains, uses, studies, analyzes,
94 or generates identifiable private information or identifiable biospecimens.”²⁸ Although research
95 with deidentified specimens or data is not considered human subjects research under the Common
96 Rule, our focus on unregulated research does not make such a distinction.

97 This article analyzes a wide range of unregulated health research with human participants,
98 but it focuses on nontraditional and emerging types of researchers, such as independent
99 researchers, citizen scientists, patient-directed researchers, and DIY researchers.²⁹ The context is
100 health research using mobile devices. The article does not consider all possible unregulated
101 researchers, such as corporations or foundations. Nor does it consider all forms of unregulated
102 research that can affect human health, including environmental research,³⁰ citizen science
103 gamification,³¹ and citizen scientists and biohackers engaging in interventional clinical research
104 and self-experimentation.³² Although these issues are important, they are beyond the scope of this
105 project.

106 C. Mobile Devices

107 The 2007 introduction of the iPhone permanently altered the long-term research landscape. It
108 represented the replacement of devices that merely made phone calls with fully functional pocket
109 computers that also made phone calls. The iPhone and all the other smartphones provided a design
110 into which an increasing amount of hardware could be integrated, emulated in software, or attached
111 to the phone via an app and network. According to recent estimates, 81% of North American
112 adults own a smartphone,³³ and more than half of smartphone users are collecting “health-
113 associated information” on their smartphones.³⁴ There are more than 325,000 mobile health apps
114 available from the Apple App Store, Google Play Store, and other sources.³⁵

115 Because of its direct connectivity, the smartphone creates unique research opportunities,
116 such as the ability to pull and push information directly to and from the end user. It also allows
117 developers to simplify complex processes, such as authorization to transfer data stored in online
118 portals to secondary locations. Through ever-expanding hardware, smartphones increasingly
119 contain sensors that can be repurposed from their initial use to surveil populations (e.g., GPS
120 coordinates) and measure at least some elements of health (e.g., accelerometers). And via its
121 connection to secondary mobile devices that tether with apps, a smartphone forms an expandable
122 platform to connect app-navigated health devices and plug-ins, such as glucose meters,
123 electrocardiograms, ultrasound, pulse oximetry, and heart rate monitors.³⁶

124 Mobile devices with biometric measuring capabilities have obvious research implications.
125 Smartphones facilitate access to hundreds of millions of potential research participants in the
126 United States alone and can increasingly measure those participants in highly granular and
127 personal ways. In 2015, Apple accelerated the role of smartphones in research by releasing an

128 open source toolkit called ResearchKit, which makes it easy to build mobile research
129 applications.³⁷ A robust debate on the ethical, legal, and social implications of ResearchKit began
130 shortly thereafter.³⁸ A companion open source Android toolkit called ResearchStack was released
131 in 2016. No clear count of mobile research apps exists, but based on known implementations,
132 more than thirty studies were launched in the first year of ResearchKit alone,³⁹ and a similar
133 number of consents for mobile health apps were studied by the Global Alliance for Genomics and
134 Health.⁴⁰

135 Mobile devices intersect with a broader consumer technology market built on the
136 integration of persistent behavior surveillance with advertising, with the smartphone deeply
137 connected to the relevant business models.⁴¹ Their apps represent controllable ways to interact
138 with and monitor users. These apps can exploit many features of the phone in ways that consumers
139 may not anticipate, like, or even understand.⁴² In addition, the numerous uses of smartphones
140 often create an information overload for consumers in looking at terms of service and privacy
141 policies,⁴³ which are often written at levels that can baffle even graduate-level readers.⁴⁴ The
142 common response of clicking “I agree” without carefully reading (or reading at all) the terms of
143 service or privacy policies raises the issue of whether the consumer has provided valid consent to
144 the uses described in these documents.⁴⁵

145 Like other dominant sectors in consumer technology, mobile devices are characterized by
146 a software monopoly. As of 2019, the vast majority of U.S. residents with smartphones used either
147 Google or Apple app stores, with estimates as high as 99.74% using one of the two based on their
148 choice of mobile operating system.⁴⁶ These two companies decide what apps are appropriate to
149 maintain in their app stores, dictate requirements on what apps must and must not display to

150 consumers, and act to review and take down apps that violate their guidelines. They also possess
151 the power to make or break an app based on, for example, how that app appears in searches, by
152 placement on a featured page, or location within the app store.⁴⁷

153 Apple and Google differ in hardware, however, as only an Apple phone runs an Apple
154 operating system, and vice versa, whereas Google’s Android is present on a dizzying variety of
155 handsets. This allows Apple far more control over their hardware ecosystem. Apple leverages
156 this to promote some privacy-supporting features;⁴⁸ Google’s deep connection to advertising
157 revenue means Android is by default a less protective of privacy.⁴⁹ They also differ in their
158 approach to app stores; whereas Apple enforces a variety of community norms, Google takes a
159 broad hands-off governance role.⁵⁰

160 Apple and Google currently leverage existing software standards, such as SMART
161 (Substitutable Medical Applications, Reusable Technologies) on FHIR (Fast Health
162 Interoperability Resources), to enable access to health records by any healthcare provider with a
163 compatible EHR system;⁵¹ and the SMART on FHIR stack is broadly adopted by the emergent
164 health data app community. Efforts around “consumer-led data transfer,” such as the CARIN
165 Alliance, have promulgated forms of normative community regulation through codes of conduct
166 that can also be leveraged in regulatory thinking.⁵²

167 D. Use Cases

168 As noted above, this analysis is designed to address scenarios that involve health research being
169 conducted by unregulated researchers via mobile devices. This scope potentially includes a wide
170 variety of scenarios, although there is no formal typology available to organize and reference
171 specific types of scenarios. For this reason we have identified a set of use cases that will help

172 ground the sections that follow, including the discussion of ethical considerations (Part II) and the
173 related policy recommendations (Part III). For definitional purposes, there are at least two
174 characteristics of any study involving unregulated mobile health research: (1) whether the mobile
175 health data were originally collected explicitly for research use, and (2) whether the data are being
176 used for research purposes by the original collector/holder of the data.

177 The first factor is important because it determines whether app users are likely to
178 understand that they are participants in a research study and not just users of an app. The fact that
179 an app was created explicitly for a research purpose is also important because it points to the
180 intention of the app developer or the organization funding the development of the app to serve as
181 a researcher, thereby presenting additional expectations, such as informed consent. The second
182 factor, whether an app is being used for research by the original collector, is important because the
183 original collector of the data (typically the developer or funder of the app) has had direct contact
184 with the app users and could thus be held responsible for ensuring the participant is informed of
185 the research, has had an opportunity to give affirmative consent, etc. When research is conducted
186 by a secondary recipient of the data, the lack of direct contact between the researcher and the
187 participant means that the researcher is constrained in their ability to directly obtain consent, etc.
188 Another important difference between the original data collected and the secondary recipient is
189 that app use is typically not aware the secondary recipient has acquired their data.

190 These two criteria, original purpose of data collection and proximity of the research to the
191 participant, can be used to form a 2 x 2 table (Table 1) containing four representative scenarios
192 involving unregulated mobile health research. Although these four cells represent the general uses
193 cases, it is important to examine a range of additional characteristics or variations of the four

194 scenarios that are also relevant to the ethical analyses and policy considerations addressed in this
195 piece.

196 First, there are numerous types of unregulated researchers, including for-profit commercial
197 companies, independent research organizations (i.e., not affiliated with academic or other
198 institutions) (e.g., Sage Bionetworks), independent app developers, individual community/citizen
199 scientists, patient-led groups (e.g., PatientsLikeMe), and individual and group self-experimenters
200 (e.g., Crohnlology).

201 Second, app users may include children or other individuals who lack capacity to make
202 decisions regarding research participation and data inclusion. This presents additional issues, such
203 as verifying the identity of the app user to ensure that any necessary consent is valid.⁵³

204 Third, data used in unregulated research vary in sensitivity. For example, GPS data may
205 increase the risk that de-identified data could be re-identified, whereas data relating to certain
206 behaviors or health conditions may be stigmatizing. The combination of different types of data,
207 both public and app-/research-generated, may further increase its sensitivity.

208 Fourth, an app's design may or may not provide for return of research results or health-
209 related information. Unregulated research may generate novel individual findings that unregulated
210 researchers may want to return to participants either through the app or by re-identifying app users.
211 This situation raises a variety of issues including the quality and validity of the findings provided,
212 the scientific rigor, validity of data and quality, app users' expectations and understanding of the
213 limitation of these findings and their privacy interests. Return of results is a complicated matter
214 discussed separately in this symposium.⁵⁴

215

216 **Table 1.**

217 **Framework for Categorizing Unregulated Mobile Health Research**

218

		App's primary purpose	
		Research app Data collection for research purpose	Non-research app Data collection not for research purpose (e.g., health and fitness app)
Data used by unregulated researcher who is	Original collector / holder of data	Independent research organization develops an app to collect task performance data for a study on Parkinson's disease; self-experimenters develop an app to collect their own biometric data for self-experimentation	For-profit company uses data collected by its pedometer app to study exercise tolerance over time
	<i>Not</i> original collector / holder of data	Patient-led group uses data from a databank, which was collected via a research app and stored for other research uses	Citizen scientist uses data from a melanoma-tracking app to develop an algorithm for detecting potentially malignant moles

219

220

221 E. Quality Issues

222 Some unregulated health research using mobile devices satisfies even the most exacting
223 methodological standards; other unregulated research raises serious concerns. Quality issues
224 commonly discussed in the literature include poor study design, use of health apps that convey
225 erroneous health information or inaccurately record biometric data, insufficiently rigorous data
226 analysis, and publication of conclusions beyond what the study supports.⁵⁵

227 The lack of scientific rigor in unregulated health research has significant consequences. A
228 poorly designed study raises ethical issues because even minimal risks are not justified.⁵⁶ Flawed
229 research may create serious risks to participants and society, as discussed below.⁵⁷ Also, low
230 quality unregulated mobile health research may tend to discredit all similar research.

231 One methodological area of concern is the selection and utilization of participants for
232 inclusion in unregulated research.⁵⁸ Much of the recruitment and conduct of the research takes
233 place on the internet, and such methods have been criticized as placing too great a reliance on self-
234 recruitment and web-based tools that produce inadequately sized or convenience samples.⁵⁹ The
235 proportion of highly educated, digitally literate, and well-off people who take part in internet-based
236 research raises concerns about the representativeness of the participants.⁶⁰ Self-reporting of
237 symptoms presents other issues,⁶¹ including whether participants have been trained adequately to
238 observe conditions and record health data.⁶²

239 The methodological concerns raised by some types of unregulated health research strongly
240 suggest that humility and setting “modest goals” are important. Such an approach necessitates “an
241 acknowledgement that methodological questions regarding data quality are still in need of
242 addressing and addressing convincingly, as well as an acknowledgement about the limits of what
243 can be expected from public expertise and contributions.”⁶³

244 F. Risk of Harms

245 The lack of legal regulation of certain health research using mobile devices would not be a concern
246 if participants were not placed at risk. Unfortunately, some mobile device and app-based health
247 research poses a significant risk of harm. To date, most of the reported incidents of harm from the
248 use of health apps on mobile devices do not involve research. But, research uses of mobile health
249 apps raise similar issues as health surveillance or wellness uses. Examples include incorrect
250 information and inaccurate measuring, leading to actions or decisions that are adverse to health
251 and wellbeing. The expected increase in unregulated health research using mobile devices strongly
252 suggests that the risk of app-based harms from health research is also likely to grow.⁶⁴ Many of
253 the risks described below stem from poor quality in research design, data capture, or analysis. The
254 risk of harm to individuals and groups⁶⁵ is mainly in the following four broad categories.

255 1. Physical and psychological harms can result when apps used in mobile health research
256 provide erroneous health information that participants rely upon to their detriment. These include
257 improperly diagnosing a condition, recommending that the individual forgo essential treatment or
258 medications, or advising the individual to take harmful or ineffective doses of medications or
259 supplements. In one example, the leading app for managing and diagnosing skin cancer correctly
260 classified just 10 of 93 biopsy-proven melanomas.⁶⁶ In another example, a systematic assessment
261 of 46 smartphone apps for calculating insulin dose based on planned carbohydrate intake, found
262 that 67% of the apps miscalculated dose recommendations, which put users at risk of poor glucose
263 control or catastrophic overdosing.⁶⁷ In 2019, the FDA warned patients and healthcare providers
264 of the risks associated with unapproved or unauthorized devices for diabetes management,
265 including glucose monitoring systems, insulin pumps, and automated insulin dosing systems.⁶⁸

266 In some cases, harm relates not to the accuracy of the health app, but its use. In one study,
267 some individuals with insomnia who used sleep trackers to improve their sleep became so obsessed
268 with the data produced by the trackers during their sleep that their insomnia worsened, a condition
269 known as orthosomnia.⁶⁹ Other tracking apps used by consumers have caused similar harms. For
270 example, orthorexia nervosa is obsessive behavior in pursuit of a healthy diet, which is associated
271 with the use of Instagram, a photo and video-sharing social networking platform.⁷⁰ Calorie
272 tracking apps have led to disordered eating caused by self-imposed dietary interventions.⁷¹
273 Whether a health app is used in a research or a consumer setting, individuals may be harmed if not
274 adequately informed of the psychological as well as physical risks associated with its use.

275 2. Dignitary harms, including invasion of privacy and harm to one’s reputation, can result
276 from insufficient privacy protections that lead to the disclosure or sale of sensitive information.⁷²
277 For example, in an assessment of the 36 top-ranked apps for depression and smoking cessation, 29
278 transmitted data for advertising and marketing purposes to Google and Facebook, but only 12 of
279 28 transmitting data to Google and 6 of 12 transmitting data to Facebook disclosed this fact.⁷³ In
280 a study of 211 Android diabetes apps, permissions required to download the app authorized
281 collection of tracking information (17.5%), activating the camera (11.4%), activating the
282 microphone (3.8%), and modifying or deleting information (64.0%).⁷⁴

283 Mental health data is especially sensitive, and individuals who use mental health apps are
284 likely to be especially vulnerable and perhaps not as attuned to the privacy risks as they ought to
285 be. One app for monitoring people with bipolar disorder and schizophrenia is reported to be “so
286 precise it can track when a patient steps outside for a cigarette break or starts a romantic
287 relationship – and where that new partner lives.”⁷⁵ Although this app is used in academic research
288 (and presumably regulated), other mental health apps used in other settings are already being

289 marketed for depression, anxiety, PTSD, and other conditions.⁷⁶ These practices raise three
290 concerns: (1) adequacy of disclosure regarding generation and use of the individual’s information;
291 (2) adequacy of informed consent that uses click-through agreement to download mental health
292 apps; and (3) the possible invasion of privacy of other individuals identified by geolocation
293 features of the app.

294 3. Economic harms can result from medical identity theft and other harms caused by
295 inadequate data security or access to an individual’s personal information. For example, apps can
296 access a mobile device user’s contacts, text messages, photos and videos, credit card information,
297 and facial features,⁷⁷ thereby facilitating identity theft. In 2017, there were 1,579 data breach
298 incidents, exposing nearly 158 million Social Security numbers, although it is not known how
299 many of these resulted from health apps.⁷⁸ Inadequate security, however, is a well-documented
300 problem with mobile health apps.⁷⁹

301 4. Societal harms can result in one of two ways. First, socially-identifiable groups or
302 communities may be harmed when questionable research conclusions lead to increased levels of
303 stigmatization or discrimination. Second, improperly designed or performed research can lead to
304 erroneous scientific conclusions that are detrimentally relied upon by numerous individuals – a
305 societal response to the physical and psychological harms mentioned above. Unregulated health
306 research differs widely in its aims, methods, and quality. As with any research, one must assume
307 that some percentage of unregulated health research is poorly designed or performed.⁸⁰ Unlike
308 regulated research, however, unregulated research has few checks on scientific rigor, such as an
309 IRB considering whether there is a favorable risk-benefit ratio, grant funders evaluating the
310 scientific merits of a proposal, or a peer reviewed journal evaluating the data analysis.⁸¹
311 Consequently, erroneous findings of the research can be widely disseminated over the internet

312 through social networks and other platforms where significant numbers of individuals could learn
313 of and be harmed by a study’s scientifically unsound conclusions.⁸² Even retracted and repudiated
314 research can thrive on the internet and cause serious harms around the world, as evidenced by the
315 “scientific” articles supporting the anti-vaccination movement⁸³ and articles advocating harmful
316 self-help measures to treat cancer and autism.⁸⁴

317 **II. Ethical Considerations**

318 A. Introduction

319 Unlike many other countries, in the United States the laws and regulations pertaining to research
320 with human participants is highly fragmented, which results in notorious gaps in coverage.⁸⁵
321 Whether there is any regulation and, if so, the nature of the regulation depends on the funding
322 source, the identifiability of the specimens and data, and the existence of any applicable state law.
323 Regardless of these differences in legal status and applicable rules, regulated and unregulated
324 research share a common ethical imperative to engage in sound scientific inquiry without undue
325 risk of harm to participants in the conduct of the research and to society in the determination and
326 dissemination of research findings. In Part II, we explore the common ethical foundations of
327 regulated and unregulated health research, and consider them in the context of research using
328 mobile devices and health apps.

329 This exploration begins by considering the normative grounding for research with mobile
330 devices and health apps. For regulated researchers, their compliance obligations are already
331 prescribed in detail by applicable laws, although the context of mobile devices and health apps
332 presents some novel challenges. Besides legal obligations, many traditional researchers, such as
333 academic medical centers, do not want to violate the trust of their patient communities or the shared

334 commitment to ethical conduct of their professional staff. For unregulated health researchers, the
335 focus of our study, it may be more difficult to satisfy the following, often-conflicting goals inherent
336 in all health research. The primary goal is to safeguard the autonomy, privacy, and other welfare
337 interests of research participants.⁸⁶ A secondary goal is to minimize the burdens on citizen
338 scientists, health app developers, and other unregulated researchers to preserve their flexibility and
339 capacity to innovate. To point the way for achieving these goals we have endeavored to identify
340 essential ethical principles and best practices that should apply to all research, regardless of the
341 current legal regime.⁸⁷

342 B. Balancing Risks and Benefits

343 A basic principle of research ethics is that all researchers are ethically obligated to minimize the
344 risks and maximize the potential benefits of research participation.⁸⁸ Even though research via a
345 mobile health app typically does not involve invasive testing or medical interventions, it
346 nonetheless exposes participants to risks including physical harms, dignitary and psychological
347 harms, economic harms, and societal harms. Unregulated researchers have the same ethical
348 obligation as other researchers to minimize the above-noted harms to individuals who participate
349 in their research. At a minimum, this means assessing the potential risks to participants in these
350 four areas and identifying strategies to minimize any identified risks. Although specific risks will
351 vary from study to study, minimizing the risks of research via mobile health apps generally means
352 using a rigorous study design, transmitting the least amount of identifiable and/or sensitive data
353 needed to achieve the aims of the study, using stringent criteria for quality when selecting health
354 results or advice that will be provided to participants, and reminding users that health apps are no
355 substitute for appropriate, individualized medical care.

356 While it is fairly intuitive that the risks of research should be minimized, it is far less clear
357 how investigators are expected to maximize the benefits of research.⁸⁹ Interventional research
358 with human participants is based conceptually on the idea of equipoise -- that the research is being
359 conducted because it is truly unknown whether a new intervention or product (like a wearable)
360 truly provides benefits, whether these benefits outweigh its risks, and whether the balance of risks
361 and benefits are superior to some relevant alternative.⁹⁰ If these things were already known, then
362 research is unnecessary (and any risks created by the research are ethically unjustified). In most
363 cases, the obligation to maximize the benefits of research simply means that research should be
364 conducted in such a way that participants are not precluded from receiving the benefits of
365 interventions that are already known to work. Consider, for example, an app that is designed to
366 use wearable data to inform a user's workout plan. Even if the developers of the app would
367 eventually want to test whether the app could provide benefits to users in the absence of a personal
368 trainer, they could maximize the benefits to participants by first conducting research with
369 participants who are also receiving the benefits of work with a personal trainer. Only once research
370 of this type had established the benefits and risks of the app in this context would research be
371 conducted to compare the app and a personal trainer head-to-head.

372 Another threat to an appropriate balance of risks and benefits in unregulated research is the
373 enthusiasm of researchers about the *potential* of the product, like a new wearable or app they are
374 testing. For example, the recruitment materials for a study may make implicit or explicit
375 representations about the benefits of a new wearable when in fact the research is being meant to
376 determine whether the wearable is, in fact, safe and effective. This confusion about equipoise is
377 problematic not only because it may prevent a participant from appropriately considering the risks

378 and benefits of research participation, but also because research based on the assumption that an
379 intervention or product is beneficial is vulnerable to confirmation bias.⁹¹

380 For these reasons, all researchers, including unregulated researchers, should work to
381 suspend their enthusiasm for a new intervention or product when they are conducting research. As
382 much as possible, research should be designed and conducted from a perspective of equipoise.
383 The obligation to maximize the benefits of research should instead be regarded as an obligation to
384 conduct research in the most rigorous way possible so that future users and society as a whole can
385 benefit from the generalized knowledge gained by conducting the research, such as establishing
386 whether a new wearable or app is safe and effective.

387 Because researchers may be too invested in the success of a study to assess its risks and
388 benefits objectively, it is important for strategies to minimize risks and maximize benefits to
389 undergo review by an individual or entity that is independent from the researcher and is not
390 invested in the outcome of the research. This is discussed in greater detail in section II-F.

391 C. Consent/Permission

392 Informed consent has long been considered a cornerstone of research ethics. It is a fundamental
393 demonstration of the ethical principle of respect for persons⁹² and, with few exceptions, is required
394 for traditionally regulated research. Federal regulations set forth specific elements of information
395 that must be disclosed to prospective participants, as well as the conditions under which consent
396 is obtained.⁹³ Even so, informed consent often fails to achieve its goal of adequately informing
397 participants of key study elements. A substantial body of empirical research has documented
398 problems with consent form length and reading complexity.⁹⁴ Further, individual-level risk
399 factors, such as low literacy, low educational attainment, and lack of English fluency (for studies
400 conducted primarily in English),⁹⁵ may hinder comprehension. Interventions to improve consent

401 comprehension have met with only limited success, although systematic reviews of such studies
402 highlight methodologic challenges.⁹⁶

403 The movement of research into mobile app forms creates at least two new problems. First,
404 as noted elsewhere in this article, mobile platforms can remove many of the regulatory obligations
405 to obtain informed consent by facilitating research outside the traditional institutions to which
406 regulations normally attach. Second, developers and researchers who voluntarily integrate an
407 informed consent process face barriers related to the specific interaction of mobile devices and
408 comprehension.

409 A range of approaches has been suggested for informing app/device users about research
410 use of their data,⁹⁷ many of which do not constitute informed consent. For example, “general
411 notification” is an approach involving a brief, broad disclosure that data could be used for research,
412 but offering users no choice in the matter. “Broad permission” similarly involves a brief disclosure
413 but allows users a simple yes/no choice. Although these kinds of models have some advantages
414 (e.g., low burden, efficiency for research), there are significant concerns that they provide too little
415 detail; users are likely simply to click through such disclosures without reading them, and those
416 who do read them may not fully grasp or remember them.⁹⁸ Approaches that could meet ethical
417 and regulatory requirements for informed consent include broad consent, categorical or “tiered”
418 consent, and consent for each specific research use. Each of these also entails important
419 advantages and disadvantages from both the user and researcher perspective, many of which have
420 been echoed in other research arenas such as biobanking.⁹⁹

421 Regardless of the approach chosen, key design principles include simple language,¹⁰⁰
422 integration of visual elements (e.g., photos, drawings), combined with teach-back approaches.¹⁰¹
423 Further, experts have suggested including design features that would require some increased

424 attention or additional action by app users in response to research-related disclosures.¹⁰² Sage
425 Bionetworks has released a series of toolkits¹⁰³ and papers¹⁰⁴ related to e-consent, facilitating the
426 implementation of best practices by app developers.¹⁰⁵

427 D. Privacy and Security

428 Privacy and security are fundamental aspects of the ethical conduct of research involving human
429 participants. Adopted by the World Medical Association (WMA) in 1964, the Declaration of
430 Helsinki establishes a duty of physicians involved in medical research to protect “privacy . . . and
431 confidentiality of personal information of research subjects.”¹⁰⁶ Consistent with the mandate of
432 the WMA, the Declaration of Helsinki is addressed primarily to physician-researchers,¹⁰⁷ but it
433 also “encourages others who are involved in medical research involving human subjects to adopt
434 these principles.”¹⁰⁸

435 First prepared by the Council for International Organizations of Medical Sciences in
436 collaboration with the World Health Organization in 1982, the International Ethical Guidelines for
437 Health-Related Research Involving Humans (International Ethical Guidelines) address the use of
438 “data obtained from the online environment and digital tools.”¹⁰⁹ In particular, the current (2016)
439 International Ethical Guidelines provide:

440 When researchers use the online environment and digital tools to obtain data for
441 health-related research they should use privacy-protective measures to protect
442 individuals from the possibility that their personal information is directly revealed
443 or otherwise inferred when datasets are published, shared, combined or linked.
444 Researchers should assess the privacy risks of their research, mitigate these risks as
445 much as possible and describe the remaining risks in the research protocol. They

446 should anticipate, control, monitor and review interactions with their data across all
447 stages of the research.¹¹⁰

448 The International Ethical Guidelines also state that researchers should, through an “opt-out
449 procedure,” inform persons whose data may be used in the context of research in the online
450 environment of the purpose and context of the intended data uses, the privacy and security
451 measures used to protect such data, and the limitations of the measures used and the privacy risks
452 that may remain despite the implementation of safeguards.¹¹¹ If a person objects to the use of his
453 or her data for research purposes, the International Ethical Guidelines would forbid the researcher
454 from using that data.¹¹²

455 In addition to the ethical principles set forth in the Declaration of Helsinki and the
456 International Ethical Guidelines, a number of U.S. federal and state laws impose privacy- and
457 security-related obligations on certain research studies or certain classes of researchers. For
458 example, the Common Rule requires IRBs that review and approve research funded by a signatory
459 agency to determine, when appropriate, that “adequate provisions to protect the privacy of subjects
460 and to maintain the confidentiality of data” exist.¹¹³ Similarly, the HIPAA Privacy Rule requires
461 covered entities¹¹⁴ to adhere to certain use and disclosure requirements,¹¹⁵ individual rights
462 requirements,¹¹⁶ and administrative requirements¹¹⁷ during the conduct of research. Under the
463 HIPAA Privacy Rule, researchers working for covered entities must obtain prior written
464 authorization from each research participant before using or disclosing the participant’s protected
465 health information (PHI) unless the use or disclosure falls into one of four research-related
466 exceptions to the authorization requirement.¹¹⁸ Moreover, the HIPAA Security Rule requires
467 researchers working for covered entities to adhere to certain administrative,¹¹⁹ physical,¹²⁰ and
468 technical¹²¹ safeguards designed to ensure the confidentiality, integrity, and availability of

469 electronic protected health information (ePHI) and to protect against reasonably anticipated threats
470 or hazards to the security and integrity of ePHI.¹²² Finally, the HIPAA Breach Notification Rule
471 requires researchers working for covered entities to provide certain notifications in the event of
472 certain breaches of unsecured PHI.¹²³

473 In light of the ethical and legal principles discussed above, mobile health researchers
474 should implement reasonable privacy and security measures during the conduct of mobile health
475 research. For example, some generally applicable privacy measures include reporting their study
476 results without any individually identifying information, not permitting research results to be used
477 for marketing and other commercial secondary uses without prior explicit consent from each
478 research participant, and not using “click-through” or other non-explicit forms of consent. With
479 regard to security, mobile health researchers should implement reasonable administrative,
480 physical, and technical safeguards designed to protect the security of participant data, such as by
481 safeguarding their physical equipment from unauthorized access, tampering, or theft; and
482 encrypting research data or otherwise making data unintelligible to unauthorized users.

483 E. Heightened Obligations

484 The Common Rule recognizes several categories of participants whose vulnerabilities require
485 careful assessment in the research context, including people with diminished capacity to make
486 decisions about participating in research, such as children; those who may lack the autonomy to
487 make decisions due to the institutional context in which the research would take place, such as
488 prisoners or students; and pregnant women for whom decisions would affect both themselves and
489 their fetus.¹²⁴ In the context of unregulated mobile health research investigators are not legally
490 bound to follow federal regulations and definitions of vulnerable populations, although many of

491 the same populations should be regarded as potentially vulnerable to research-related harms,
492 thereby obligating researchers to develop safeguards for their inclusion in health research.

493 Researchers also have greater ethical responsibilities when health research involves
494 sensitive topics or participants with vulnerabilities that may or may not align with the populations
495 identified in federal research regulations.¹²⁵ Specifically, health research using mobile
496 technologies that involves potentially sensitive or stigmatizing information, such as mental, sexual,
497 or reproductive health information, warrants heightened attention to protect individuals' privacy,
498 confidentiality, and security, as noted in the International Ethical Guidelines.¹²⁶ Further, mobile
499 technology-mediated research poses a unique challenge in authenticating participants' identities
500 that does not exist when research is conducted face-to-face. Researchers establishing this
501 authentication process must be particularly vigilant when it comes to assessing prospective
502 participants' age and capacity to consent to participate in health research.¹²⁷

503 Additionally, unregulated health research may create or exacerbate the potential for other
504 harms to individuals and groups. For example, groups that disproportionately rely upon mobile
505 devices for access to the internet, such as those with a low-income, members of racial minorities,
506 and rural residents, may be more vulnerable in the context of mobile health research.¹²⁸ Further,
507 people with rare diseases and mental health conditions may be more likely to be identifiable
508 through digital phenotyping, which involves quantification of granular information about
509 individuals using active and passive data collected from mobile and wireless devices.¹²⁹ Therefore,
510 app developers and unregulated researchers should carefully assess whether any groups face
511 vulnerability to research-related harms and, if so, ensure that using their information in unregulated
512 mobile health research does not reinforce old forms of discrimination or health disparities, or
513 generate new ones.¹³⁰

514 F. Independent Ethics Review

515 Independent oversight of biomedical and behavioral research, widely recognized as an
516 international norm,¹³¹ provides fundamental protection for human research participants. Oversight
517 bodies serve to assess the ethical acceptability of research, evaluate compliance with applicable
518 laws and regulations, and guard against researchers' biases.¹³² In the U.S., oversight by an IRB is
519 required for research conducted or funded by the federal government, as well as research under
520 the jurisdiction of the FDA. In general, IRBs are charged with prior review of research involving
521 human subjects to ensure that risks are minimized and are reasonable relative to anticipated
522 benefits, participants are selected equitably, informed consent is sought and documented as
523 appropriate, and there are adequate provisions for monitoring participant safety and for protecting
524 their privacy and the confidentiality of their data.¹³³

525 Researchers whose studies are not subject to these regulations may voluntarily seek IRB
526 review (e.g., from an independent IRB¹³⁴) to obtain ethical oversight as well as meet journal
527 requirements to publish their results. However, researchers choosing to forgo IRB review would
528 not be in violation of legal requirements.

529 There are several significant reasons why some form of independent oversight would be
530 beneficial for much unregulated research.¹³⁵ First, many researchers are unable to objectively and
531 reliably assess and monitor the ethical issues surrounding their own research. Second, whether or
532 not research is technically subject to regulation, the same basic principles and requirements for the
533 ethical conduct of research still apply.¹³⁶ Third, given the specific challenges and shortcomings in
534 obtaining effective informed consent in unregulated health environments, protections beyond
535 consent take on even greater importance.

536 Strong arguments concerning the need for independent oversight notwithstanding, there
537 are reasonable questions about the ability of traditional IRBs to serve in this role for unregulated
538 mobile health research. Criticisms of traditional IRBs highlight time consuming and/or low-
539 quality review processes, excess focus on consent forms, and lack of validated measures of IRB
540 performance leading to unjustifiable variability in IRB procedures and decision-making.¹³⁷ Critics
541 also claim that there is little evidence concerning the actual protection provided to participants.¹³⁸
542 Regarding review of studies involving mobile apps and devices, empirical research suggests IRB
543 professionals may be unfamiliar with these novel technologies, uncertain about the risks involved,
544 and unclear on how to become informed—all of which could lead to delays and variability in IRB
545 review.¹³⁹

546 A range of alternative approaches to independent oversight, both formal and informal, have
547 been proposed. Examples include an oversight board established specifically for unregulated
548 researchers; a forum through which researchers could get feedback and consultation from experts;
549 and ethics training and formal certification for researchers as a replacement for independent
550 oversight.¹⁴⁰ Questions abound concerning any such approach and significant work would be
551 needed to identify and develop effective models that are acceptable to all stakeholders,
552 standardized, sustainable, and can be evaluated. The history of abuses in research with human
553 subjects in the U.S. and around the world has amply demonstrated the limits of relying on
554 researchers to self-regulate as a way to protect participants and their data.

555 G. Responsible Conduct and Transparency

556 All researchers, regulated or not, have ethical obligations for responsible conduct of research¹⁴¹
557 and transparency.¹⁴² The obligation of all researchers to conduct their research responsibly
558 fundamentally distinguishes scientific from non-scientific inquiry. This mandate includes

559 appropriate study design, proper data gathering and analysis, and data sharing and publication
560 practices. Other issues under responsible conduct of research include conflicts of interest, author
561 credit on publications, intellectual property, data integrity, and plagiarism.¹⁴³

562 From the original Declaration of Helsinki in 1964 to the modern open science
563 movement,¹⁴⁴ transparency has been recognized as essential to ensuring the reliability of scientific
564 outputs. However, lack of transparency regarding matters such as research funding and secondary
565 uses of data, seriously erode trust in research. Importantly, the ethical obligation for disclosure of
566 relevant information about health research extends beyond participants (who traditionally receive
567 disclosures in the informed consent process) to the research community and the public. Whereas
568 a lack of transparency to participants goes to the validity of consent, the lack of transparency to
569 the research community and the public goes to the legitimacy of the scientific inquiry and the
570 validity of research findings. The ethics of transparency have been codified by groups ranging
571 from the World Health Organization’s Code of Conduct for Responsible Research¹⁴⁵ to the
572 grassroots cybersecurity research movement, I Am the Cavalry’s Hippocratic Oath for Connected
573 Medical Devices.¹⁴⁶

574 There are several unique barriers faced by unregulated health researchers as they attempt
575 to uphold their ethical obligations for responsible conduct and transparency. First is the “black
576 box” problem. It can be difficult even for experienced researchers to understand the engineering
577 that underlies mobile health tools. Which data are collected, how they are stored, and with whom
578 they are shared may be obscurely presented, if at all. When developing mobile health devices,
579 researchers may not realize the “hackability” of their devices,¹⁴⁷ thereby permitting the unethical
580 exploitation of their devices. In addition, mobile health data may collect far more information than

581 needed to accomplish the researcher’s goals; for example, recording an individual’s exact GPS
582 coordinates when a less precise displacement vector would do.

583 H. Proposed Ethical Frameworks

584 Beyond the ethical principles discussed above, a range of other principles have been proposed to
585 guide the use of digital health data in unregulated research. These include, but are not limited to,
586 recommendations that digital health information be accurate;¹⁴⁸ that experts (in experimental
587 design, data analysis, research ethics) be accessible;¹⁴⁹ and that the most appropriate ethical
588 frameworks/governance structures for any given project will vary depending on the characteristics
589 of the researchers, participants, and research design.¹⁵⁰

590 Differences between traditional research and citizen/community/patient-directed studies
591 have led some to question whether the traditional paradigm of ethical review (e.g., IRB/REC
592 involvement) is appropriate in participant-led initiatives.¹⁵¹ Some have argued that IRB/REC
593 involvement may “promote decisions specific to data ownership, data management, and informed
594 consent that directly conflict with the aims of research that is explicitly participant-led.”¹⁵² In
595 response, several more fluid and adaptable approaches have been put forth.

596 Some scholars¹⁵³ have proposed a citizen science governance framework that exists along
597 a continuum in which “people-related” choices (e.g., regarding project membership and privacy
598 of members personal data) and “information-related” decisions (e.g., privacy of, access to, and
599 ownership of data) are made using a more rigid top-down approach (e.g., platform developer) or
600 more flexible, bottom-up (e.g., project managers) approach depending on the specific needs and
601 goals of the project. In determining the most appropriate framework, some commentators
602 recommend that studies make explicit the “full spectrum of meanings of ‘citizen science,’ the

603 contexts in which it is used, and its demands with respect to participation, engagement, and
604 governance.”¹⁵⁴

605 Other experts suggest that the specific ethics/governance expectations and obligations be,
606 in part, determined by the researcher context; specifically, whether unregulated researchers are
607 operating within state-recognized or state-supported institutions and/or are engaged in profit-
608 making.¹⁵⁵ When research occurs within such institutions or for-profit, then standard ethics review
609 (identical obligations of oversight) would be appropriate.¹⁵⁶ A risk-based approach can be used to
610 divide all other types of projects (non-institutional and non-profit) into two categories. Studies in
611 which the research involves more than minimal risk should require some form of ethics review,
612 possibly equivalent to expedited review, or through open protocol crowd-sourcing ethics review.
613 Studies involving no more than minimal risk would not require formal ethics review, but would
614 still require oversight with respect to basic ethical principles and legal requirements.¹⁵⁷ A range
615 of ethical approaches also may be gleaned from international sources.¹⁵⁸ After reviewing these
616 many sources of ethical frameworks, we have used fundamental ethical and policy considerations
617 to guide our recommendations.

618 **III. Ethical Issues and Policy Recommendations**

619 **A. Introduction**

620 The opinions of policymakers, stakeholders, academics, and others on unregulated health research
621 diverge widely. On the one hand, some experts advocate extending the Common Rule to all
622 researchers, arguing that regardless of the funding source all research participants should be
623 entitled to the same protections, such as a balancing of risks and benefits, informed consent, and
624 confidentiality. Some of these experts take an all-or-nothing approach. If political considerations

625 make it impossible to obtain comprehensive coverage under the Common Rule, they reject the
626 idea of accepting lesser protections, such as voluntary ethics consultation for researchers and
627 optional external ethics review, because they believe it erroneously assumes that partial protections
628 are sufficient. Some view these measures as a “watered-down version of the Common Rule.”

629 On the other hand, many unregulated researchers and their advocates strongly object to *any*
630 regulation or governmental involvement in unregulated health research, including mobile device-
631 enabled research.¹⁵⁹ They view regulation of this research as unnecessary and burdensome
632 governmental meddling into valuable scientific inquiry. Some even oppose optional government
633 consultation or educational assistance to unregulated researchers on the grounds that it is the first
634 step to regulation.

635 After careful consideration, we decline to endorse either of these positions toward
636 unregulated research. In the sections that follow, we make the case for a middle ground approach
637 based on pragmatism. We recognize that such a position requires a deft balancing of all interests
638 and that our position is susceptible to criticism from both sides of the issue. To address both sides,
639 we begin with the argument that there is no need to have any new efforts directed at unregulated
640 health research, including research using mobile devices and health apps.

641 In our view, the current laissez faire approach to unregulated health research in the U.S. is
642 not in the best interests of participants, researchers, or the public. We begin by noting that most
643 other countries regulate all biomedical research regardless of the funding source,¹⁶⁰ and therefore
644 the U.S. is an international outlier in this regard. Nevertheless, recent experience with the
645 Common Rule amendment process (discussed in the following section) makes it highly unlikely
646 that in the foreseeable future Congress will extend the Common Rule to all research. There might
647 be some expansion of state research laws, but the likelihood and desirability of state legislation

648 and enforcement in this area is unclear. In the current political atmosphere, we believe that
649 sensible, reasonable, and demonstrably effective measures, though inferior to comprehensive
650 coverage of the Common Rule, are still far superior to doing nothing. It also could be asserted that
651 many of our recommendations to assist unregulated researchers should be available to regulated
652 researchers as well. We do not quarrel with that view; we merely note that our task is to address
653 unregulated research using mobile devices and not to address all of health research.¹⁶¹

654 We similarly reject the position of many unregulated researchers that an increased
655 emphasis on research safeguards and ethical conduct is unnecessary. Although unregulated
656 research using mobile devices rarely involves invasive or high-risk procedures, it still may cause
657 a variety of harms.¹⁶² At a time when unregulated research is expanding, it is necessary and
658 appropriate to consider a wide range of measures to protect the interests of research participants
659 and the public. No researchers, regardless of their funding, training, or motivation should engage
660 in conduct that creates unreasonable risks to research participants, and oversight is a key way of
661 ensuring ethical grounding of all research with human participants.¹⁶³

662 Our recommendations utilize a combination of methods, including education, consultation,
663 transparency, self-governance, and regulation. We support a risk-based approach to research
664 ethics oversight whereby all no-risk or minimal-risk research would be exempt or subject to
665 expedited ethics review. This principle, as applied to unregulated research, means that the level
666 of risk would determine the degree to which traditional research ethics requirements apply.¹⁶⁴ We
667 believe that in the absence of expanded coverage of the federal research regulations the measures
668 that follow will help protect participants in unregulated health research using mobile devices while
669 still facilitating innovative methods of scientific discovery.

670 B. Federal Research Regulations

671 The National Research Act¹⁶⁵ was enacted in 1974 in the aftermath of public disclosures and
672 congressional hearings documenting the outrageous and unethical research practices involved in
673 the Tuskegee Syphilis Study.¹⁶⁶ The Department of Health, Education, and Welfare (HEW) first
674 published regulations for the protection of human subjects in 1974.¹⁶⁷ The Department of Health
675 and Human Services (HHS), the successor to HEW, led an inter-agency process that culminated
676 in 1991 with publication of regulations for research conducted or funded by signatory federal
677 departments and agencies.¹⁶⁸ Because of their broad applicability, the Federal Policy for the
678 Protection of Human Subjects became known as the “Common Rule.” The jurisdictional basis of
679 the Common Rule was the federal government’s conduct or funding of the research. Separate
680 regulations were promulgated by the Food and Drug Administration (FDA) in 1981, applicable to
681 research conducted in anticipation of a submission to the FDA for approval of a drug or medical
682 device.¹⁶⁹

683 When it was originally adopted in 1991, the Common Rule’s coverage of federally-funded
684 researchers was generally considered sufficiently comprehensive because the predominant model
685 of research, especially biomedical research, involved centralized research at large institutions.
686 These recipients of federal funding also generally agreed to abide by the Common Rule in all
687 research conducted at their institutions, regardless of the funding source.¹⁷⁰ The Institute of
688 Medicine,¹⁷¹ the National Bioethics Advisory Commission,¹⁷² and other expert bodies have
689 proposed that the federal research regulations should apply to all human subject research regardless
690 of the funding source. The recent growth in unregulated research described in this article has
691 added another dimension to this ongoing policy debate.

692 The lengthy and contentious rulemaking culminating with the recent revisions to the
693 Common Rule,¹⁷³ published in 2017 and effective in 2019,¹⁷⁴ illustrates the difficulty in expanding

694 the scope of the federal research regulations. In 2011, HHS, in coordination with the White House
695 Office of Science and Technology Policy, published an Advanced Notice of Proposed
696 Rulemaking, requesting public comments on how the existing federal research regulations might
697 be modernized and improved.¹⁷⁵ One specific area in which comment was sought was extending
698 the Common Rule to all studies, regardless of the source of funding. In 2015, the Common Rule
699 agencies issued a Notice of Proposed Rulemaking,¹⁷⁶ which limited the proposed expansion of the
700 Common Rule to all clinical trials or alternatively those clinical trials presenting greater than
701 minimal risk, regardless of the funding.¹⁷⁷ By 2017, the final rule issued by the Common Rule
702 departments and agencies abandoned altogether the proposal to expand the coverage of the
703 Common Rule.¹⁷⁸

704 In light of this recent experience and the lack of political and public support for such a
705 fundamental change, we have chosen not to focus our recommendations on expanding the
706 coverage of the Common Rule to include all biomedical research regardless of the funding
707 source.¹⁷⁹

708 C. State Research, Data Protection, and Genetic Testing Laws

709 1. State Research Laws

710 Recent state legislative activity in the areas of research regulation and consumer protection¹⁸⁰
711 indicates a greater willingness of states to become involved with these issues, in part because of
712 inaction by Congress. Because mobile research applications can collect data from participants
713 who reside in different states, uniformity of laws (and uniformity of interpretation of such laws) is
714 critical for implementation and compliance. Therefore, if state regulation is viewed as the best
715 way to obtain comprehensive regulation of health research, the adoption of a model or uniform

716 state law is preferable to wildly varying state enactments. Of the state research laws enacted thus
717 far, we believe the Maryland law is the best.

718 a. Maryland

719 In 2002, Maryland enacted its state research law for “the purpose of requiring a person
720 conducting human subject research to comply with federal regulations on the protection of human
721 subjects.”¹⁸¹ Accordingly, Maryland regulates “all research using a human subject,” regardless of
722 whether such research is federally funded,¹⁸² and prohibits “a person” from “conduct[ing] research
723 using a human subject unless the person conducts the research in accordance with the federal
724 regulations on the protection of human subjects (the Common Rule).”¹⁸³

725 One reason the Maryland law is desirable in the context of mobile device-mediated health
726 research is its unrestricted use of the word “person.” The Maryland law applies to all researchers,
727 including traditional scientists, independent scientists, citizen scientists, and patient researchers,
728 as well as any other person who conducts research.¹⁸⁴ Other state research laws discussed below
729 apply to a narrower class of researchers, such as researchers who are licensed physicians or
730 researchers who conduct research in a licensed health care facility.

731 A second desirable feature of Maryland law is its definition of “federal regulations on the
732 protection of human subjects.” The definition specifically references “Title 45, Part 46 of the Code
733 of Federal Regulations [the Common Rule], *and any subsequent revision of those regulations.*”¹⁸⁵
734 The Maryland law anticipates the possible revision of the Common Rule and expresses a clear
735 desire for Maryland research to be conducted in accordance with the most current version of the
736 Common Rule.

737 If the Maryland law were used as a model for other states it would promote uniform
738 requirements and protections with both the federal Common Rule and state research laws. As with

739 all issues of federalism, however, the downside of uniformity and preventing a patchwork of state
740 laws is that it prevents other states from adopting innovative approaches. Pioneering research laws
741 implemented in state “laboratories of democracy”¹⁸⁶ might identify improved ways to address
742 emerging issues, such as health research with mobile devices.

743 b. Other State Research Laws

744 Six other states, Virginia, New York, California, Illinois, Wisconsin, and Florida, also have
745 enacted research laws. None of these laws address the unique features of mobile device-mediated
746 research. They also are not comprehensive or provide weaker protections for research participants
747 than the Common Rule.

748 Of these other state laws, Virginia provides the most comprehensive coverage for non-
749 federally funded human research,¹⁸⁷ including detailed requirements for the formation of human
750 research review committees,¹⁸⁸ criteria for review committee approval of research,¹⁸⁹ and
751 mandatory provisions for informed-consent-to-research statements.¹⁹⁰ Compliance with unique
752 state laws would prove difficult for mobile device-mediated health researchers who collect data
753 from study participants residing in various states.

754 The New York research law establishes a policy of protecting state residents against “pain,
755 suffering or injury resulting from human research conducted without their knowledge or
756 consent.”¹⁹¹ However, the New York law narrowly defines “human research” as investigations
757 involving physical or psychological interventions.¹⁹² The New York law would thus leave
758 unprotected participants of mobile device-mediated, solely information-gathering research studies.

759 The California Protection of Human Subjects in Medical Experimentation Act¹⁹³
760 establishes a detailed “bill of rights”¹⁹⁴ and a series of explicit informed consent requirements¹⁹⁵
761 designed to benefit subjects of medical experiments,¹⁹⁶ as well as damages for research conducted

762 without consent.¹⁹⁷ The law, however, only applies to “medical experiments” and would not
763 protect participants of mobile device-mediated informational research studies.

764 The Illinois Act Concerning Certain Rights of Medical Patients applies only to physician-
765 researchers who conduct research programs¹⁹⁸ involving hospital inpatients or outpatients and
766 therefore would not apply to most participants in health research using mobile devices because
767 they are not hospital inpatients or outpatients.

768 The Wisconsin Patients’ Rights law¹⁹⁹ only protects “patients,” defined as certain
769 individuals with mental illness, developmental disabilities, alcoholism, or drug dependency who
770 receive treatment for such conditions in certain licensed health care facilities.²⁰⁰

771 Finally, Florida’s Patient’s Bill of Rights and Responsibilities Act,²⁰¹ only applies to
772 patients of licensed health care providers and health care facilities.²⁰²

773 2. State Data Protection Laws

774 In addition to state research laws, many states have data breach, data security, and data privacy
775 laws that are potentially applicable to mobile device-mediated research.²⁰³ In particular, all fifty
776 states and the District of Columbia have enacted data breach notification laws that require the
777 notification of data subjects of certain informational breaches in certain contexts.²⁰⁴ In addition,
778 thirty-six jurisdictions have enacted statutes designed to protect the security of certain data sets,
779 and fifteen jurisdictions have enacted statutes designed to protect the privacy of certain data sets.²⁰⁵
780 In some states, these statutes already apply to mobile device-mediated researchers who conduct
781 informational health research.²⁰⁶ In other states, minor amendments to the definitions of “covered
782 entity,” “personal information,” and “doing business in the state” would be necessary before the
783 statutes would apply to mobile device-mediated health research.²⁰⁷

784 A concern about both state research and data protection laws is that unregulated researchers
785 are unlikely to know that such laws even exist, and therefore public education programs should be
786 part of any legislative strategies.

787 3. State Genetic Testing Laws

788 Many states have laws regulating genetic testing that may be relevant to unregulated health
789 research using mobile devices, even if the testing is performed by a DTC genetic testing company
790 or other entity unaffiliated with the researchers. Among the most common types of provisions are
791 those requiring informed consent,²⁰⁸ establishing the privacy and confidentiality of genetic
792 information,²⁰⁹ and prescribing certain retention or disclosure practices.²¹⁰

793 **Recommendations for the States**

794 **1-1. States that do not currently regulate all non-federally funded research should consider**
795 **enacting a comprehensive law (or amending existing laws) to regulate all research conducted**
796 **in the state.**

797 **1-2. States considering such legislation should review the Maryland research law, which**
798 **contains a broad definition of “person” performing research and expressly applies the most**
799 **recent version of the Common Rule.**

800 **1-3. States also should consider extending the application of data breach, data security, and**
801 **data privacy statutes to all mobile device-mediated research.**

802 **1-4. States also should consider extending the application of genetic testing laws to all**
803 **research conducted in the state.**

804 D. National Institutes of Health

805 The National Institutes of Health (NIH) is the world’s largest public funder of biomedical research,
806 with a 2019 research budget of \$39.2 billion.²¹¹ More than 80% of the research budget funds
807 extramural research.²¹² Beyond its size and budget, there are additional reasons why NIH would
808 be a logical entity to play a leading role in health research conducted by unregulated researchers
809 using mobile devices. First, NIH currently has numerous programs promoting the development of
810 novel and emerging research strategies, such as its Common Fund initiatives.²¹³ Second, NIH has
811 a variety of programs for scientific education and workforce development, including science
812 education resources for students and educators²¹⁴ and its specialized information services designed
813 to provide access to quality and accurate health information in underserved and special
814 populations.²¹⁵ Third, NIH already has demonstrated an interest in mobile health²¹⁶ and citizen
815 science²¹⁷ through ongoing programs, and as evidenced by funding this grant through the National
816 Cancer Institute, National Human Genome Research Institute, Office of Science Policy and Office
817 of Behavioral and Social Sciences Research in the Office of the Director.²¹⁸

818 There are three main reasons why some individuals and groups might not view NIH as an
819 appropriate entity to play a leading role in this area of research. First, NIH may be regarded as
820 epitomizing the traditional research establishment to which many citizen scientists, DIY
821 researchers, self-experimenters, and other unregulated researchers object. Second, NIH maintains
822 a detailed system of compliance and oversight for its extensive grant portfolio, and the prospect of
823 NIH – even symbolically -- knocking on the door of every basement and garage laboratory would
824 be most unwelcome. Third, NIH is not a source that independent health app developers would
825 likely consult to obtain source data and guidance on developing apps used for health research.

826 We believe these concerns can be addressed. We envision that the role of NIH would be
827 limited to serving as an information clearinghouse, supporter of research infrastructure

828 development, and convener working with a range of governmental and nongovernmental groups
829 and individuals. NIH would not have any regulatory role nor would it be involved in the direct
830 funding of unregulated research. NIH would maintain a low profile and a light touch in promoting
831 quality in unregulated health research and in safeguarding the welfare of research participants.
832 This limited role for NIH is in keeping with its extant legal authority. Although the goals for the
833 conduct of regulated and unregulated research are aligned, alternative procedures are necessitated
834 by the current legal provisions. It remains to be seen how effective alternative means would be
835 when applied to unregulated researchers; nevertheless, measures adopted to aid unregulated
836 researchers (e.g., training programs) could serve as a way to assess the efficacy of similar measures
837 for regulated researchers.

838 The recommendations that follow propose that NIH expand its efforts to assist unregulated
839 researchers, research participants, and health app developers. NIH's first priority in this area
840 should be to serve as a repository of information essential to all stakeholders in unregulated health
841 research. We recommend that an advisory board of diverse stakeholders (e.g., citizen scientists,
842 DIY researchers, patient-directed researchers, app developers) be appointed to assist NIH in its
843 activities, thereby providing practical information and enhancing the credibility of NIH's efforts.
844 NIH should fund studies on unregulated health research to determine the most effective ways of
845 encouraging voluntary adoption of best practices and developing open-source tools. In
846 consultation with the Office for Human Research Protections (OHRP), NIH should work to create
847 and disseminate educational tools about research protections. In consultation with OHRP, and
848 with input from grantees, NIH should also study the feasibility of supporting cost-free,
849 independent, external research review organizations to advise unregulated health researchers how
850 to ensure that all their research is consistent with essential ethical principles. An alternative model

851 with less direct involvement of NIH is for grantees to take the lead in information sharing,
852 education programs, and consultation services for unregulated researchers.²¹⁹

853 Finally, surveillance is a cornerstone of public health efforts to assess trends over time and
854 then evaluate the impact of interventions.²²⁰ This concept, however, has not yet been applied to
855 mobile health research because there is no specific reporting of mobile health research and no
856 required adverse event reporting for unregulated researchers. Therefore, a surveillance program
857 should be established to estimate the amount of mobile health research, including unregulated
858 health research over time as even those basic figures are not known. Surveillance also would
859 include assessing and categorizing adverse events using rigorous standards for case definitions.
860 Over time, these data can be used to improve how mobile research applications are developed and
861 used in research, with the ultimate goal of reducing adverse events.

862 **Recommendations for the National Institutes of Health (NIH)**

863 **2-1. NIH should expand its support for unregulated health researchers and centralize**
864 **responsibility for providing assistance. NIH may accomplish this by establishing a new Office**
865 **of Unregulated Health Research, designating an existing Institute or Center to oversee**
866 **initiatives on unregulated health research, funding grantees to provide assistance to**
867 **unregulated researchers, or through other means.**

868 **2-2. NIH should appoint an advisory board of diverse stakeholders to assist the NIH official**
869 **or entity in charge of unregulated health research.**

870 **2-3. Unregulated health researchers need accessible, consolidated, updated, and curated**
871 **information about research laws and ethical considerations from a trusted source. NIH**
872 **should provide technical and understandable information about mobile and wireless**

873 **technologies for app developers, researchers, and research participants. Therefore, NIH**
874 **should develop and maintain a website containing the following.**

875 **a. Information and FAQs identifying the laws applicable or inapplicable to health**
876 **research, including the Common Rule, FDA, FTC, state research laws, and the**
877 **HIPAA Privacy Rule;**

878 **b. Information about externally developed best practices and ethical principles for**
879 **unregulated health research;**

880 **c. Directory of open source tools for health research apps, including sample consent**
881 **documents, privacy protection measures, and security information; and**

882 **d. Directory of resources for technical assistance.**

883 **2-4. NIH should fund studies on unregulated mobile health research to determine the most**
884 **effective ways of encouraging compliance with best practices, attaining and maintaining**
885 **quality, and developing open-source tools.**

886 **2-5. NIH should, in consultation with the OHRP, work with citizen science groups and other**
887 **organizations of unregulated researchers to support educational programs for mobile health**
888 **app developers, unregulated researchers, and participants, as well as to provide technical**
889 **support.**

890 **2-6. NIH, in consultation with OHRP, should consider the feasibility of establishing or**
891 **supporting cost-free, independent, research review organizations to advise unregulated**
892 **researchers on identifying and resolving ethical challenges raised by their research.**

893 **2-7. NIH, in consultation with OHRP, the National Science Foundation (NSF), and other**
894 **public and private entities should support the establishment of a surveillance system to**
895 **monitor, categorize, and track the rate of health research using mobile devices. The**

896 **surveillance system also should capture the incidence and nature of adverse events caused**
897 **by health research using mobile devices in both regulated and unregulated research.**

898 E. Food and Drug Administration (FDA)

899 The Food and Drug Administration (FDA) has jurisdiction over research with human participants
900 in two main ways. First, clinical research conducted in contemplation of a submission to the FDA
901 for approval of a drug or medical device is subject to detailed regulations similar to the Common
902 Rule.²²¹ Among other things, the regulations require informed consent,²²² review by an IRB,²²³
903 and disclosure of investigators' financial conflicts of interest.²²⁴ Second, the FDA has jurisdiction
904 over medical devices that may be used in research, which potentially creates a pathway for the
905 FDA to regulate research with human participants conducted by unregulated researchers. This
906 section and the recommendations that follow are concerned with this second aspect of FDA
907 jurisdiction.

908 The Food, Drug, and Cosmetic Act (FDCA), as amended,²²⁵ provides the FDA with a broad
909 public health mandate that includes regulation of medical devices. Congress defines devices that
910 are subject to FDA regulation as including any “instrument, apparatus, implement, machine,
911 contrivance...” that is “[i]ntended for use in the diagnosis of disease or other conditions, or in the
912 cure, mitigation, treatment, or prevention of disease, in man or other animals” and components
913 and accessories of such devices also are regulable as devices.²²⁶ Mobile health apps potentially
914 fall within the scope of this definition. In recent years, this created concerns that the cost and
915 burdens of FDA oversight might chill innovation in mobile medical applications and wellness
916 products that could benefit consumers.²²⁷

917 To allay these concerns, the FDA issued guidance documents in 2013 and 2015 indicating
918 its intent to regulate mobile apps only if they performed medical device functions that could pose
919 a risk to patient safety if the mobile app failed to function as intended.²²⁸ In 2016, the 21st Century
920 Cures Act²²⁹ formalized this policy by amending the FDCA’s definition of a device to remove five
921 categories of software from FDA’s jurisdiction.²³⁰ One of the exclusions relates to software for
922 encouraging wellness or a healthy lifestyle, provided the software does not cross the line into
923 “diagnosis, cure, mitigation, prevention, or treatment of a disease or condition.”²³¹ This category,
924 often referred to as general wellness software, includes such things as fitness trackers and medical
925 calculators (e.g., for body mass index).

926 In 2019, the FDA issued final guidance that further clarifies the line between regulated and
927 unregulated wellness software after 21st Century Cures.²³² This is part of a larger, ongoing effort
928 that the agency launched several years ago to implement a Digital Health Innovation Action Plan
929 and create a Center of Excellence in Digital Health to improve its oversight of software.²³³ FDA
930 embraces a risk-based framework for regulating health information technology in concert with the
931 Federal Communications Commission (FCC) and the Office of the National Coordinator for
932 Health Information Technology (ONC), as directed by the Food and Drug Administration Safety
933 and Innovation Act (FDASIA) of 2012,²³⁴ with the aim of limiting regulatory duplication or
934 overstepping.²³⁵ Additionally, ONC, FDA, FTC, and the HHS Office for Civil Rights (OCR) have
935 published an online, interactive decision tree to aid app developers in correctly identifying the
936 federal laws that apply to their apps.²³⁶

937 We endorse the FDA’s focus on clarity and efficiency in digital health regulation, but there
938 are unresolved issues relating to research that uses mobile health apps when—as often will be the
939 case—such research is not regulated by the Common Rule. There is a risk that such research might

940 encourage participants to use low-risk general wellness devices in new ways for which the devices
941 are not safe and effective. This potential for repurposing and misuse exists because of the way
942 FDA determines whether a device is a low-risk general wellness device that is exempt from FDA
943 oversight versus a medical device subject to FDA regulation. This determination does not
944 necessarily reflect intrinsic properties of the device itself, in terms of the health characteristics that
945 it is capable of measuring or the quality of the data it produces. General wellness devices
946 sometimes produce data that closely resemble data from an FDA-regulated medical grade device.

947 For regulatory purposes, the distinction between a general wellness device and a medical
948 device turns on the device's intended use.²³⁷ FDA's algorithm for assessing the intended use of a
949 device is set out in the agency's regulation at 21 C.F.R. § 801.4. As a general matter, a device's
950 intended use refers to the objective intent of the "the persons legally responsible for the labeling"²³⁸
951 of the device, which in most instances is the device's manufacturer. Section 804.1 allows FDA to
952 consider direct and/or circumstantial evidence of the manufacturer's intent. Direct evidence would
953 include claims the manufacturer or its representatives made about the device, such as in its
954 labeling, advertising matter, and oral and written statements about the device.²³⁹ The allowed
955 circumstantial evidence includes facts showing that the manufacturer knew that the device was
956 being misused for purposes other than those for which it was labeled and advertised.²⁴⁰

957 In practice, however, it is unlikely that the FDA would hold a manufacturer responsible for
958 other people's misuse of its device, even if the manufacturer was aware of the misuse. As a leading
959 treatise observes, "FDA has rarely attempted to classify a product as a drug or device in the absence
960 of relevant representations by the manufacturer or distributor."²⁴¹ In other words, the agency
961 generally bases its decisions on the direct evidence: statements the manufacturer made in labeling,
962 advertising, and marketing of the device. The FDA has never disclaimed its authority to establish

963 a product's intended use based on circumstantial evidence of a known misuse, but it is rare for
964 FDA to assert that authority,²⁴² and even rarer for FDA to prevail in court when it does.²⁴³ The
965 recent FDA guidance on general wellness devices treats manufacturers' claims about a device as
966 the main source of evidence the agency will use to distinguish (unregulated) general wellness
967 devices from (regulated) medical devices.²⁴⁴

968 A device that is lawfully on the market, but which is being used in research in a novel way
969 that goes beyond its intended uses, potentially becomes an investigational device that requires an
970 investigational device exemption (IDE).²⁴⁵ The IDE regulations aim to protect study participants
971 when they are exposed to risk from devices being used in ways that FDA has not established are
972 safe and effective, and to ensure that the devices produce valid data. The IDE regulations apply to
973 research sponsored by device manufacturers trying to generate data for submission as part of an
974 FDA premarket review, but the agency emphasizes that its IDE requirements also may apply in
975 other research settings. There are many unresolved questions about whether and how these
976 regulations would apply to unregulated health research using mobile devices.

977 The FDA gains its authority to regulate research as an incident of its authority to regulate
978 medical products such as drugs and devices. This implies that FDA's research regulatory mandate
979 is narrower in scope than the Common Rule. Part 812 allows FDA to regulate studies *of* devices
980 ("clinical investigations of devices to determine safety and effectiveness")²⁴⁶ but not studies that
981 merely use devices as tools to explore basic scientific or medical questions. The agency's own
982 training materials state that no IDE is required for "basic physiological research" that is
983 "investigating a physiological principle" with "no intent to develop the device for marketing," if
984 the investigation is "only using the device to address the research question."²⁴⁷

985 Although FDA generally does not regulate “investigations to expand medical knowledge
986 or conduct fundamental research,”²⁴⁸ there are a few exceptions that allow FDA to regulate such
987 research. One exception is for broad scientific studies that incorporate a device study. “If the
988 expansion of medical knowledge or the conduct of fundamental research involves an investigation
989 to determine the safety or effectiveness of a device, an IDE will be required.”²⁴⁹ A second
990 exception allows FDA to require an IDE if a broad scientific study uses a device in novel ways
991 that pose “significant risk” for the research subjects.²⁵⁰ In some contexts, FDA has taken the
992 position that research poses significant risk if patient-specific results are returned to participants.
993 FDA has not clarified how these principles apply to citizen science projects. Such studies often are
994 observational rather than interventional in nature, so the risk they pose may be minimal. Moreover,
995 it is hard to characterize research as “returning” patient-specific results to participants, when the
996 participants collected the data and had possession of it in the first place.

997 Another regulatory risk involves unlawful promotion of unapproved uses of legally
998 marketed devices.²⁵¹ The IDE regulations prevent research sponsors, investigators, and persons
999 acting on their behalf from communications that promote an investigational device that has not
1000 been cleared or approved²⁵² or that represent the device as safe and effective for the purposes for
1001 which it is being studied.²⁵³ There is a risk that FDA might deem a citizen science project to be
1002 promoting unapproved uses of general wellness devices. This could chill constitutionally protected
1003 scientific speech unless the boundaries of FDA’s efforts to regulate such “promotion” are carefully
1004 drawn.

1005 Many citizen science and other nontraditional research projects are “sponsor-investigator”
1006 studies in which the sponsor and the investigator are the same person. Sponsor-investigator studies
1007 are believed to pose special risks for human research participants, because they lack the inherent

1008 checks and balances of having a separate sponsor and investigator keeping an eye on one another's
1009 activities. In 2005, an FDA official noted a high incidence of participant protection problems in
1010 such studies.²⁵⁴ Some of FDA's training materials suggest that FDA can require an IDE for
1011 sponsor-investigator studies, regardless of whether the study sponsor aims to submit data to FDA,
1012 to develop a new device for marketing, or to expand the intended uses of a legally marketed
1013 device."²⁵⁵ This position has been questioned,²⁵⁶ but the agency has not reversed it, and it adds to
1014 the regulatory uncertainty around citizen science projects.

1015 **Recommendations for the Food and Drug Administration (FDA)**

1016 **3-1. The FDA should continue its interagency collaborative efforts to reduce regulatory**
1017 **duplication and identify and assess areas unaddressed by current regulations. One area for**
1018 **immediate interagency consideration is how best to ensure transparency in validation of**
1019 **mobile health app algorithms, in situations where FDA has jurisdiction to regulate such**
1020 **devices.**

1021 **3-2. The FDA should increase its engagement with the health app developer community to**
1022 **raise awareness of its guidance documents, including those issued in September 2019.**

1023 **3-3. The FDA should require developers of mobile health apps subject to its jurisdiction to**
1024 **make transparent disclosures regarding the intended use (including research) and technical**
1025 **capacities of their apps, especially mobile medical apps.**

1026 **3-4. The FDA's guidance documents have failed to address how its regulations apply to**
1027 **citizen-led research using data from mobile health apps. In particular, the FDA needs to**
1028 **clarify the following: (1) when such research may require an IDE; (2) what forms of research**
1029 **using data from mobile health apps constitute "significant risk" research under the IDE**
1030 **regulations; (3) how the concept of a "sponsor-investigator study" applies to nontraditional**

1031 **and citizen-led research; (4) what forms of communication about citizen science projects**
1032 **could subject organizers to charges of unlawful promotion of unapproved uses of a device;**
1033 **and (5) what constitutional constraints limit the FDA’s power to regulate nontraditional,**
1034 **citizen-led research efforts.**

1035 F. Federal Consumer Protections through the FTC and CPSC

1036 Federal agencies tasked with ensuring consumer protection with regard to commercial products
1037 and services, such as the Federal Trade Commission (FTC) and the Consumer Product Safety
1038 Commission (CPSC), are well-positioned to regulate mobile platform-based health research
1039 because they can take more comprehensive approaches to regulation.²⁵⁷ As mentioned above, the
1040 FDA’s jurisdiction does not extend to some mobile health apps’ software functions and uses, such
1041 as fitness trackers and medical calculators, and therefore regulatory responsibility could fall to
1042 consumer protection agencies.

1043 The FTC is responsible for preventing unfair competition and unfair or deceptive acts or
1044 practices by entities engaged in or affecting commerce. It can seek monetary redress for consumer
1045 injuries, make legislative recommendations, and prepare reports. The FTC’s preventative mission
1046 positions it to use self-regulation enforcement mechanisms; this means that the FTC does not need
1047 to wait until consumers are harmed before it can act. By using selective enforcement within an
1048 industry the FTC can protect mobile technology-mediated health research participants, including
1049 their health privacy, through regulation of unfair trade practices.²⁵⁸

1050 The FTC could be particularly useful in regulating the adequacy of consumer technology
1051 companies’ and app developers’ privacy policies and practices, transparency, and fairness
1052 practices in the research they undertake or facilitate. The FTC has taken enforcement actions
1053 against flagrant offenders of consumer protection in the health space since 2011, with a particular

1054 focus on commercial entities that have claimed to identify or cure health conditions such as acne,
1055 skin cancer, and vision problems.²⁵⁹ Its enforcement actions have focused on truth-in-advertising,
1056 substantiation requirements to support product claims, and privacy and security breaches and
1057 insufficiencies.²⁶⁰ Further, the FTC co-produced a web-based interactive tool with HHS, ONC,
1058 OCR, and FDA, housed on the FTC website, to guide app developers about the federal laws that
1059 apply to the development and implementation of mobile health apps.²⁶¹ These efforts indicate that
1060 the FTC is familiar with and monitoring mobile health, which could include mobile health
1061 research, for instance in surveilling the fairness of algorithms used and generated in unregulated
1062 mobile health research.

1063 The CPSC is a federal agency authorized to protect consumers through surveillance
1064 functions and enforcement. In the digital arena, the CPSC issued a report to guide consumer safety
1065 and protection in relation to digitally connected devices entitled “A Framework for Safety for the
1066 Internet of Things.”²⁶² In this framework the CPSC focuses on the potential for these devices to
1067 result in physical harms, illness, and death of consumers. Although narrow in scope, this
1068 framework illustrates that the CPSC sees the Internet of Things, within which mobile-platform
1069 enabled health research is a component, as within its jurisdiction. Furthermore, recognition that
1070 digital connectivity can result in psychological, emotional, and social harms that can be deeply
1071 injurious suggests that unregulated mobile health research could be subject to CPSC’s regulation.

1072 The CPSC’s jurisdiction may extend to circumstances and conditions not covered by the
1073 FDA, but the CPSC has limited regulatory tools. Thus, unless its regulations and enforcement
1074 powers are strengthened, merely having jurisdiction does not necessarily translate into the ability
1075 to exercise meaningful regulatory oversight.

1076 **Recommendations for the Federal Trade Commission (FTC) and the Consumer Product**
1077 **Safety Commission (CPSC)**

1078 **4-1. The FTC should increase its efforts to encourage self-regulation of unregulated mobile**
1079 **health researchers by providing guidance and educational resources to app developers,**
1080 **unregulated researchers, and participants in unregulated mobile health research through,**
1081 **among other things, best practice guidelines and web-based, interactive educational tools.**

1082 **4-2. The FTC should promote privacy, transparency, and fairness in unregulated mobile**
1083 **health research using preventative and remedial approaches, such as the following.**

1084 **a. The FTC should increase targeted enforcement actions against developers of**
1085 **unregulated mobile health research platforms who engage in deceptive or unfair**
1086 **trade practices (e.g., making false or misleading statements, failing to provide**
1087 **adequate privacy or security for mobile Internet-connected devices) and seek**
1088 **monetary redress and other appropriate relief on behalf of injured consumers.**

1089 **b. The FTC should develop and provide multi-media educational materials for**
1090 **consumers about the kinds of harms and complaints being monitored, and**
1091 **publicize bad actors in the unregulated mobile health research sector through**
1092 **consumer advisories.**

1093 **4-3. The CPSC should increase surveillance and monitoring of research software,**
1094 **applications, and systems enabled through mobile, internet-connected devices by**
1095 **establishing a consumer hotline or website for reporting safety concerns, such as data**
1096 **breaches, and it should assess monetary penalties against researchers and developers who**
1097 **violate consumer product safety regulations pertaining to internet-connected mobile devices.**

1098 G. Consumer Technology Companies and App Developers

1099 Consumer technology companies fall along a spectrum of size and power, but taken together
1100 represent the dominant players in unregulated mobile health data collection. These companies are
1101 familiar with regulation through their interactions with Congress, the FCC, FTC, and other
1102 government agencies, but the health policy issues represent a relatively novel space for most
1103 companies.

1104 Consumer technology companies may be divided into two categories -- platforms and
1105 startups -- each of which has two sub-categories. We break down platforms into app stores and
1106 handset manufacturers, and startups into those making research apps and wearables. This division
1107 recognizes that companies that have achieved market dominance have significantly more
1108 economic power to create actual change than early stage startups, as well as more exposure to
1109 regulation via traditional channels over time. Startups also have radically different resource levels
1110 and incentives compared to platforms. In this division, we also note that the primary regulators of
1111 startups may well be the platforms that broker access to customers for the startup.

1112 Apple is perhaps the clearest example of a consumer platform as regulator, recently acting
1113 to protect consumer privacy with a unilateral technical change around email login.²⁶³ Within our
1114 topic area, Apple already encodes visual informed consent (i.e. an interface that requires app users
1115 to slow down and reflect on key issues through the use of icons, videos, and other methods)²⁶⁴ into
1116 ResearchKit developer documentation and requires ResearchKit apps to have IRB approval
1117 regardless of whether the Common Rule applies.²⁶⁵

1118 A wide variety of consumer technology platforms exist. Microsoft's Windows is a
1119 platform, as is Amazon. For our purposes, we will focus on a very small subset of consumer
1120 technology companies that are most relevant to unregulated mobile health research: app stores as
1121 platforms, phone+wearables and their related mobile applications as platforms (i.e., from Apple

1122 or Google), research apps from startups, and “wearable” devices from startups. This focus
1123 excludes certain cases, but allows us to look at the vast majority of interactions with technology
1124 companies driving mobile research.

1125 Platforms at their most basic are “digital infrastructures that enable two or more groups to
1126 interact.”²⁶⁶ The race to create a platform that enables many groups to interact defines much of
1127 the contemporary consumer technology space; massive amounts of capital pour into platforms to
1128 claim the network effect through subsidized products.²⁶⁷ The vast majority of consumer
1129 technology companies involved in unregulated health research aspire to platform status. Thus, for
1130 our purposes, what distinguishes a platform from a startup is simply the question of market
1131 adoption. Has the company achieved enough power to serve a soft-power regulatory function, or
1132 is the company likely to make choices in hopes of achieving that power while being regulated in
1133 turn by larger platforms? This type of ontology is necessary to delineate apps that are truly about
1134 self-tracking or “n of we” such as those seen in quantified self²⁶⁸ – primarily observational, with
1135 little aspiration to scale to thousands or millions or billions of users – from those funded by venture
1136 capital aspiring to monetize research data.

1137 The app store duopoly puts Apple and Google in a de facto regulatory position, a situation
1138 that is not likely to change in the near future. Their differing review regimes represent forms of
1139 governance²⁶⁹ that, for example, lead to a difference in the ability of developers to implement
1140 spyware or to submit “copycat” applications²⁷⁰ ranging from innocuous clones to apps that actively
1141 install malware and spyware. Android users are also shown to be vulnerable to “grayware” --
1142 “potentially harmful apps” falling somewhere between utility and exploitation, typically just
1143 outside the illegal space.²⁷¹ Our policy recommendations for these two companies therefore
1144 leverage this “soft power” to regulate the vast world of applications used in mobile health research.

1145 Hardware manufacturers is a broad category. It includes phone handsets, although phones
1146 are often quite secure hardware platforms compared with other types of devices, such as the
1147 booming and varied field of “wearable health trackers.” Hardware companies must balance
1148 consumer-facing priorities and ease of pairing with an app on a mobile device with security
1149 features. New features that would significantly improve privacy and security – for example,
1150 encryption of all data “at rest” (on the device itself) typically drains battery performance,²⁷² and
1151 thus is often left off devices during the design phase. Google’s choice not to mandate encryption
1152 on its Android phones by default, for example, has led to a gap with Apple phones in terms of
1153 encryption, with only around 10% of Android phones encrypted at rest versus nearly 95% of
1154 iPhones.²⁷³ Google has responded to this gap, with Android Q poised to require forms of
1155 encryption across its ecosystem.²⁷⁴ These issues move beyond encryption and cover issues such
1156 as how devices are identified over time, how they integrate into other systems, and what data are
1157 gathered as part of quality control, each of which expose the user and the app to potential security
1158 attacks.²⁷⁵

1159 Complicating factors further is the widespread redistribution of wearable hardware data
1160 from the cloud systems of the hardware companies. Some hardware companies like Fitbit
1161 encourage users to access, share, and redistribute their own data, without discussions of how that
1162 access and redistribution can re-identify users via the mosaic effect.²⁷⁶ This leads to outcomes
1163 such as Strava’s open data portal revealing the location of secret military bases via exercise
1164 patterns – with those devices now being banned for deployed troops.²⁷⁷ These data are also often
1165 widely re-sold or shared with third parties such as insurance plans,²⁷⁸ where they can represent
1166 emergent attack vectors for re-identification over time²⁷⁹ (early research indicates only six days
1167 of full step counts are sufficient to re-identify an individual out of 100,000,000 participants).²⁸⁰

1168 **Recommendations for Consumer Technology Companies and App Developers**

1169 **6-1. Google should join Apple in requiring a signed informed consent document for any**
1170 **mobile health research applications emerging from the use of ResearchStack.**

1171 **6-2. Apple and Google should require developers to upload IRB approval letters as PDFs,**
1172 **and make those documents available in-line to consumers contemplating installing a mobile**
1173 **research app. This disclosure requirement is compatible with both traditional institutional**
1174 **review and with unregulated research where there is more than minimal risk.²⁸¹**

1175 **6-3. Apple and Google should implement and enforce a “floor” for privacy policies and terms**
1176 **of use. For example, such a floor could include provisions that no data may be transferred**
1177 **to third parties without specific consent for each use.²⁸²**

1178 **6-4. Developers of research apps should leverage the existing, community-standard toolkits,**
1179 **such as ResearchKit and ResearchStack, each of which contains informed consent workflows**
1180 **and developer tools. These apps should (1) accommodate independent review when required**
1181 **by the app store platforms; (2) allow for isolation of malicious code elements; (3) publish a**
1182 **“software bill of materials” for any code integrated from a repository such as GitHub; and**
1183 **(4) publish a privacy disclosure notice.”²⁸³**

1184 **6-5. Makers of wearable devices should implement encryption both for data at rest and in**
1185 **transit. We further encourage federal and state investment in fundamental encryption**
1186 **research and development to support encryption on wearables that is easier to include for**
1187 **developers without overly damaging battery performance.**

1188 **6-6. Security also must be implemented once the data have left the wearable and moved to**
1189 **the consumer’s phone (or directly to the servers of the wearable company), and therefore we**
1190 **recommend that manufacturers of wearables adhere to basic cybersecurity practices.²⁸⁴**

1191 H. Organizations of Unregulated Researchers

1192 As previously mentioned, unregulated researchers include citizen scientists, DIY researchers, self-
1193 experimenters, and patient-based research networks that promote research among their members.
1194 Terms such as citizen scientist and DIY researcher originally signified that researchers were
1195 amateurs or lay-people conducting research without scientific training and outside of traditional
1196 research settings. Today, however, they also include individuals with scientific backgrounds
1197 working outside of traditional research settings, not-for-profit patient and research organizations,
1198 and corporate entities.²⁸⁵ Unregulated researchers may work independently, out of their homes or
1199 in community laboratories, or they may work in collaboration with more traditional regulated
1200 researchers.²⁸⁶ Some unregulated researchers, such as self-experimenters and crowd-sourcing data
1201 suppliers, may passively or actively participate in unregulated research efforts,²⁸⁷ giving existing
1202 mobile-platform data about themselves or collecting or generating new data via a mobile-platform
1203 to unregulated researchers. Previous research has shown that unregulated researchers are a
1204 heterogeneous group with varying degrees of relationship with regulated researchers and
1205 regulators.²⁸⁸

1206 Although entities covered by the Common Rule have developed fairly uniform conceptions
1207 of the privacy protections and risks of participation in research with human participants,
1208 unregulated researchers and unregulated research organizations may consider the elements of
1209 traditional research ethics differently than regulated researchers.²⁸⁹ For instance, some unregulated
1210 researchers may value speed or openness of data collection and management to answer research
1211 questions over privacy of individual participants or eschew research funding so long as research
1212 questions can be answered efficiently.²⁹⁰ While they may lack a common vocabulary or set of
1213 values with regard to best practices for mobile health research, some shared features of citizen

1214 science organizations are their reliance on information communication technologies to collect,
1215 supply, and analyze data, crowdsourcing research participation, and “grassroots” strategies to fund
1216 research.²⁹¹

1217 Some organizations of unregulated researchers (e.g., PatientsLikeMe, Quantified Self, and
1218 the Citizen Science Association) are well positioned to promote best practices for mobile health-
1219 based research through education. For example, in 2011, DIYBio published a Draft Code of
1220 Ethics, including provisions regarding open access, transparency, education, and safety.²⁹² These
1221 organizations also may serve as liaisons between the NIH, regulatory bodies, app developers,
1222 research participants, and individual unregulated researchers.

1223 The following recommendations propose that organizations of unregulated researchers
1224 should assume a greater role in educating and guiding their members about research.

1225 **Recommendations for Organizations of Unregulated Researchers**

1226 **7-1. Organizations of researchers conducting studies in unregulated environments, such as**
1227 **community organizations, member associations, and patient research networks, should**
1228 **adopt guidance and/or standards for their members, including on the following issues:**

1229 **a. Guidance on how best to transparently communicate the goals, risks, benefits, and**
1230 **data handling procedures of their research prior to enrolling a participant.**

1231 **b. Guidance on privacy policies and terms of service for mobile device-based research.**

1232 **c. Guidance on the privacy policies and terms of service of third party developed**
1233 **devices or apps.**

1234 **IV. Conclusion**

1235 The general legal and ethical provisions for research with human participants in most of
1236 the world are easy to summarize. All researchers are legally required and ethically compelled to
1237 adhere to established rules and norms of research ethics. Thus, for example, researchers must
1238 minimize risks and maximize benefits to participants, participants must provide knowing and
1239 voluntary informed consent, and a research ethics committee must approve the research protocol.
1240 Things are more complicated in the United States, where federal research regulations apply to
1241 most, but not all, research. In the handful of states that have their own research laws, almost all of
1242 them are limited in scope, protections, or both. Thus, there is a discrete and growing category of
1243 “unregulated” research.

1244 Recent technological and societal developments in the U.S. have increased the amount of
1245 unregulated research performed, although there are no estimates available on the amount of
1246 unregulated research or number of unregulated researchers. The widely assumed increase in
1247 unregulated research is attributable to, among other things, development of research apps for
1248 smartphones and other mobile devices, availability of direct-to-consumer genetic and other
1249 biomedical testing, formation of social media groups interested in health research, and growth of
1250 big data analytics for compilation and analysis of diverse data sets. The societal concern is that
1251 some unregulated research, mostly conducted by citizen scientists and others without formal
1252 training in scientific research, may be of low quality and suffer from a lack of ethics review, fail
1253 to adhere to generally recognized ethical norms for the treatment of research participants, and
1254 result in findings that expose research participants or larger groups of individuals (e.g., those with
1255 certain health conditions) to a range of harms from privacy violations to psychological and
1256 physical injury.

1257 Extending federal research regulations to cover all research with human participants would
1258 be the easiest and most effective way to address the problem, but it is not viable politically and
1259 therefore it would be pointless to recommend. We also reject the view that the current laissez faire
1260 approach to unregulated research should be retained. Our preferred, middle ground option, is a
1261 suite of measures including education, consultation, transparency, self-governance, and regulation
1262 to ensure the quality of unregulated research and inform researchers and potential participants
1263 about key issues in research ethics. Our recommendations are directed to state governments,
1264 federal agencies, technology companies, app developers, and organizations of unregulated
1265 researchers.

1266 The ethical bases of our recommendations are widely respected research ethics
1267 pronouncements in the U.S. (e.g., Belmont Report) and internationally (e.g., Nuremberg Code,
1268 Declaration of Helsinki). The unifying characteristic of our recommendations is pragmatism. We
1269 believe that our recommendations are realistic, feasible, and likely to produce positive results.
1270 They are also designed to be freestanding. Thus, even if all of our recommendations are not
1271 adopted, the adopted ones will make a valuable contribution to the conduct of unregulated health
1272 research using mobile devices. At the same time, implementation will require coordination and
1273 oversight to ensure that the multiple entities giving force to the recommendations do not establish
1274 conflicting regimes.

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- ²²² *Id.*
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