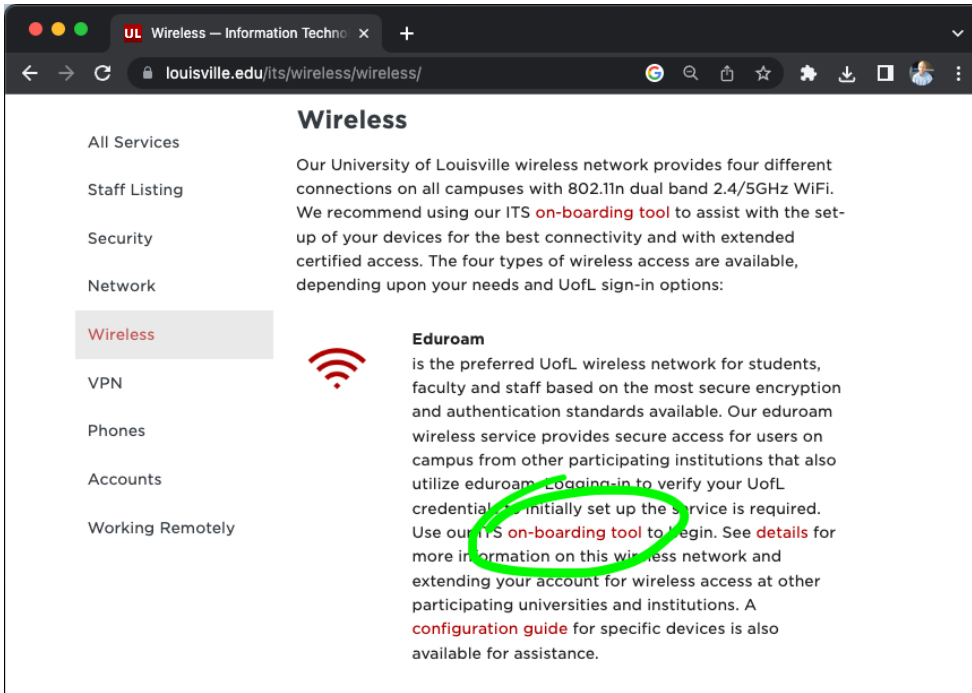


MacOS Ventura Eduroam Onboarding Instructions

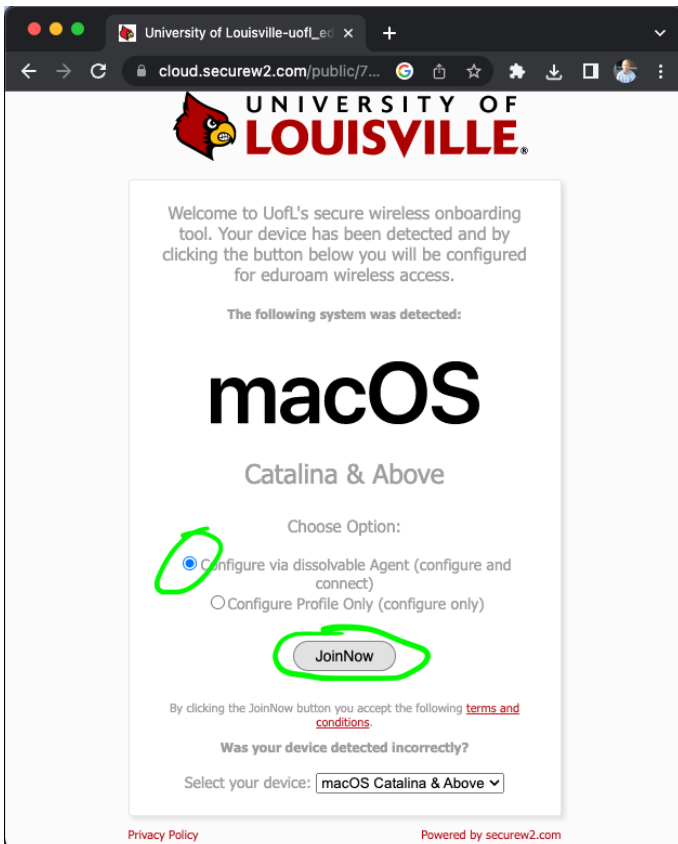
Step 1: Navigate to <https://louisville.edu/its/wireless/wireless/>

Step 2: Click on **on-boarding tool**.



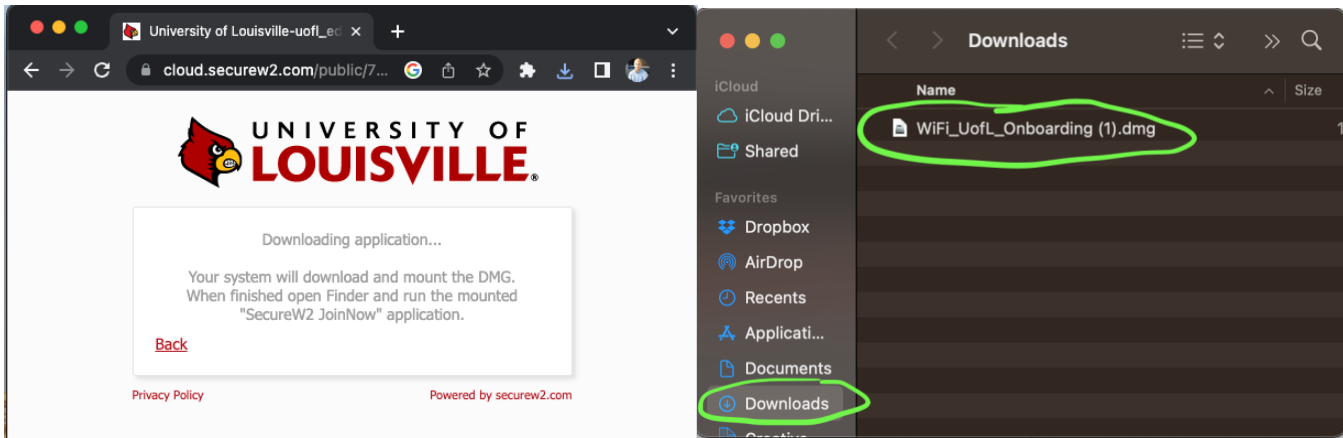
The screenshot shows a web browser window with the URL louisville.edu/its/wireless/wireless/. The page title is "Wireless". On the left is a navigation menu with items: All Services, Staff Listing, Security, Network, **Wireless** (highlighted), VPN, Phones, Accounts, and Working Remotely. The main content area has a heading "Wireless" and a paragraph: "Our University of Louisville wireless network provides four different connections on all campuses with 802.11n dual band 2.4/5GHz WiFi. We recommend using our ITS **on-boarding tool** to assist with the set-up of your devices for the best connectivity and with extended certified access. The four types of wireless access are available, depending upon your needs and UofL sign-in options:". Below this is a section for "Eduroam" with a Wi-Fi icon and text: "Eduroam is the preferred UofL wireless network for students, faculty and staff based on the most secure encryption and authentication standards available. Our eduroam wireless service provides secure access for users on campus from other participating institutions that also utilize eduroam. Logging in to verify your UofL credentials initially set up the service is required. Use our **ITS on-boarding tool** to begin. See **details** for more information on this wireless network and extending your account for wireless access at other participating universities and institutions. A **configuration guide** for specific devices is also available for assistance." The words "on-boarding tool" in the text are circled in green.

Step 3: Make sure **Configure via dissolvable Agent (configure and connect)** is selected. Then click **JoinNow**.

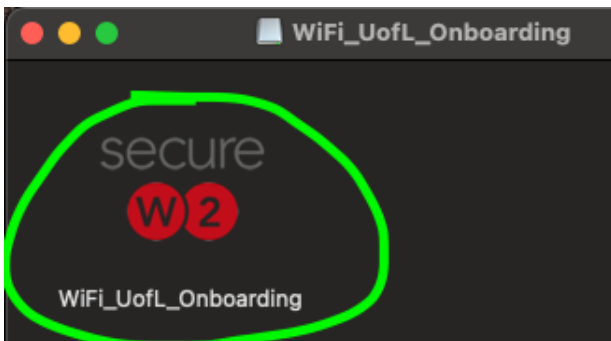


The screenshot shows a web browser window with the URL cloud.securew2.com/public/7.... The page features the University of Louisville logo and the text: "Welcome to UofL's secure wireless onboarding tool. Your device has been detected and by clicking the button below you will be configured for eduroam wireless access." Below this, it says "The following system was detected:" followed by "macOS Catalina & Above". Under "Choose Option:", there are two radio buttons: "Configure via dissolvable Agent (configure and connect)" (which is selected and circled in green) and "Configure Profile Only (configure only)". Below the options is a "JoinNow" button, also circled in green. At the bottom, there is a link to "terms and conditions" and a question "Was your device detected incorrectly?" with a dropdown menu showing "macOS Catalina & Above". The footer includes "Privacy Policy" and "Powered by securew2.com".

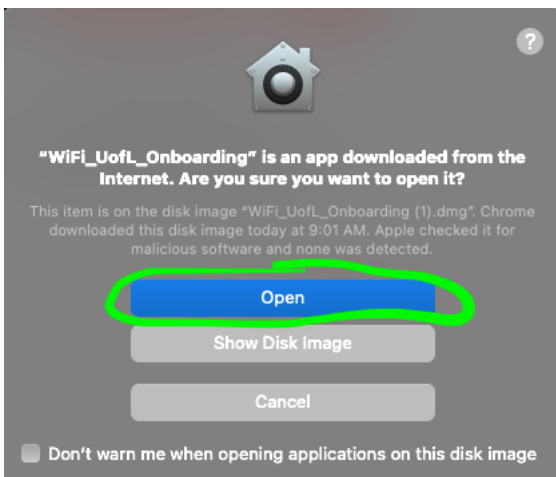
Step 4: After clicking **JoinNow** the installer will download to your **Downloads** folder. Double click the **Wifi_UofL_Onboarding.dmg** file.



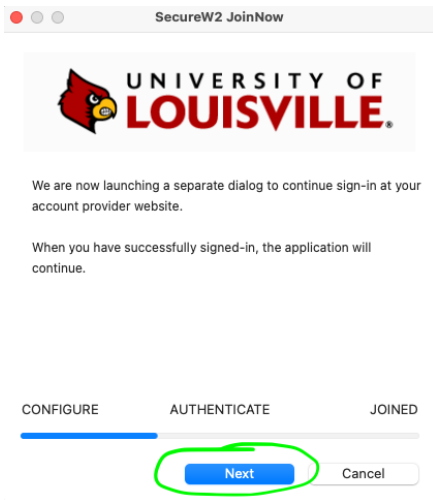
Step 5: This window will appear after you double click the file. Now double click the **Secure W2 WiFi_UofL_Onboarding** icon.



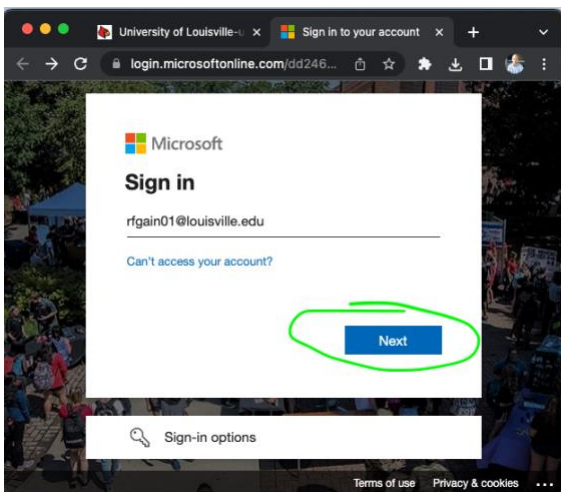
Step 6: Click **Open**.



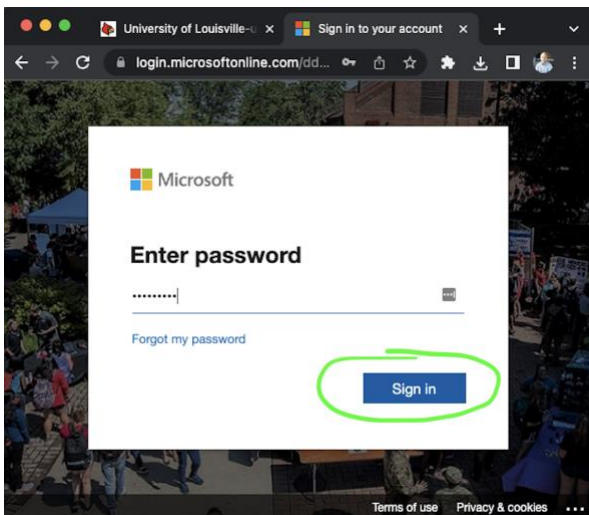
Step 7: Click Next.



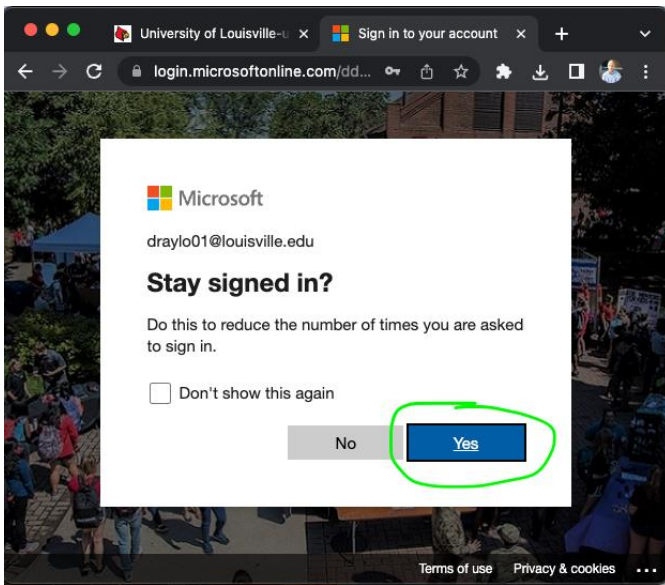
Step 8: After clicking Next in Step 7 your browser will open and you will be asked to enter your ulinkusername@louisville.edu (i.e. rfgain01@louisville.edu).



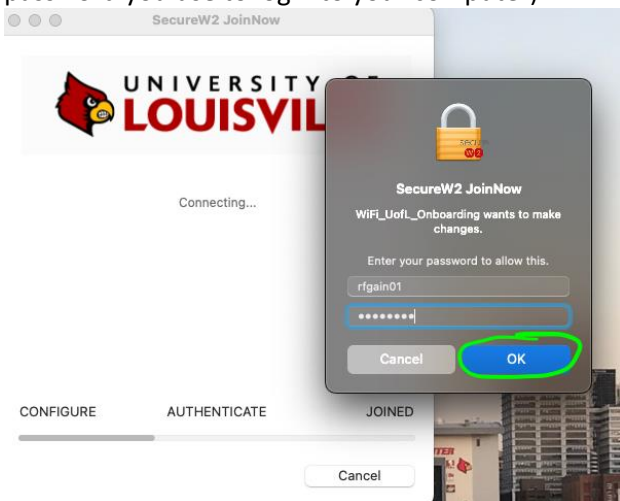
Step 9: After entering your email click **Next**. Then you will be prompted to enter your ulink password (this is the same as your Office 365 and email password).



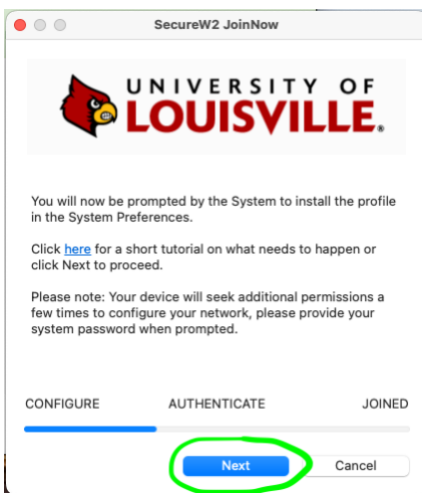
Step 10: Click Yes



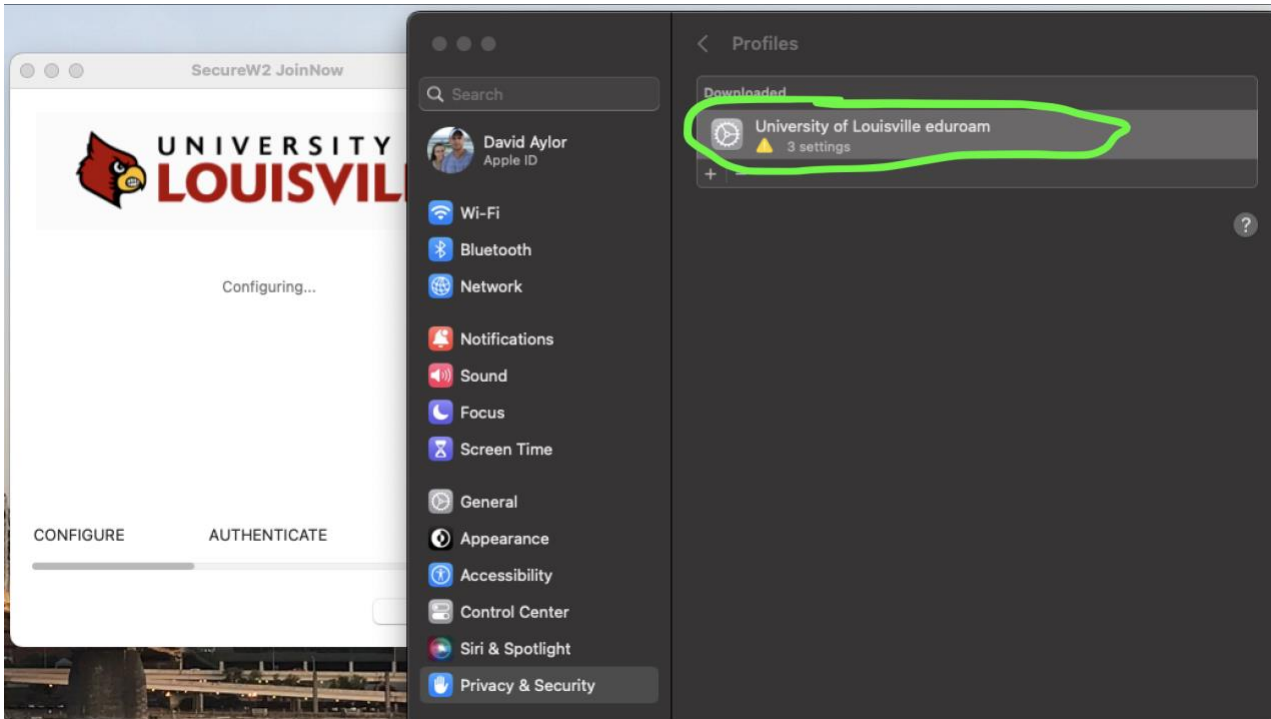
Step 11: The white SecureW2 Join Now window will start showing some movement. It is trying to authenticate but needs your permission to do so. Enter your computer password and then press **OK** (your computer password is the password you use to login to your computer).



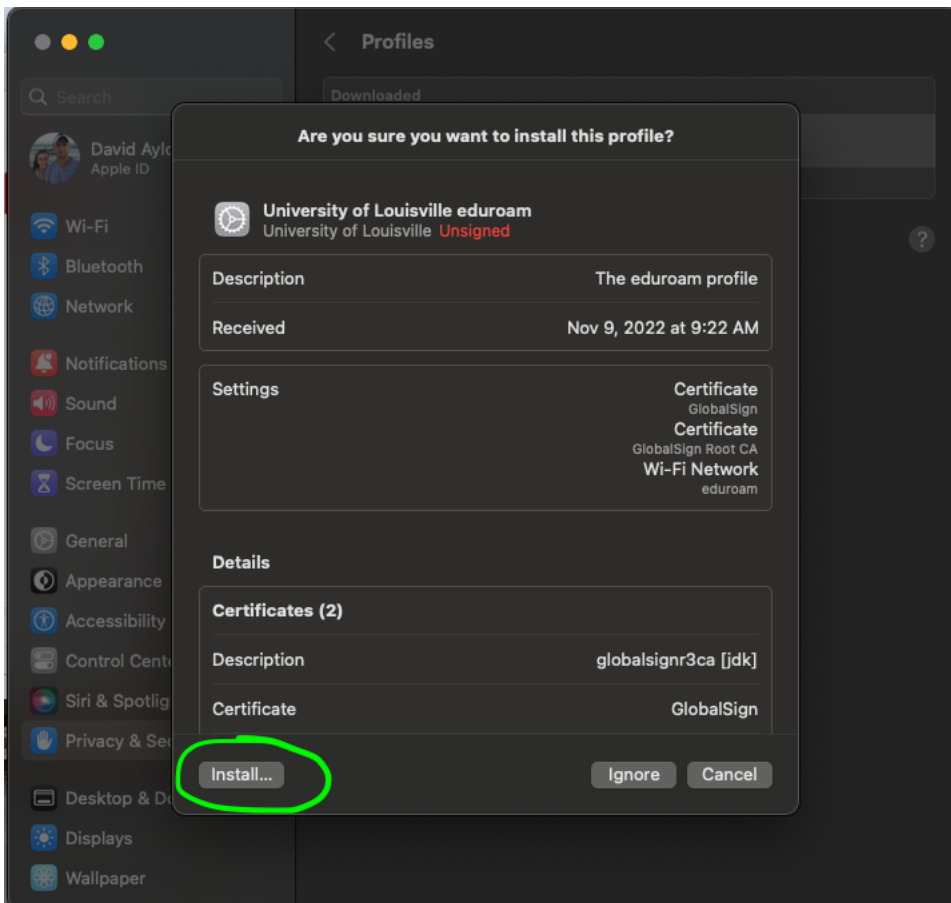
Step 12: Press **Next**. (Pay close attention to the following steps).



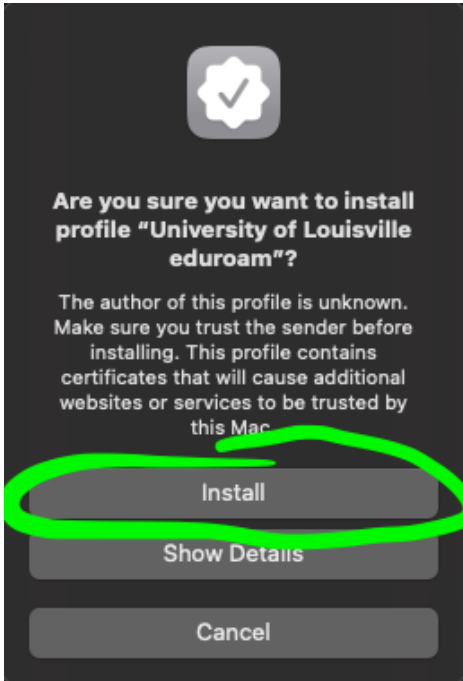
Step 13: System Settings (formerly called System Preferences on previous MacOS versions) will pop up with the downloaded profile. Note you may see more than one profile in this area. Double click only the **University of Louisville eduroam** profile. (NOTE: If you have trouble with this step, ask ATO for help).



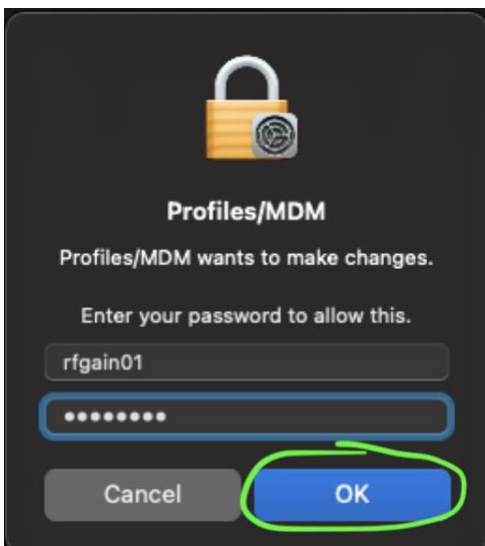
Step 14: Click Install.



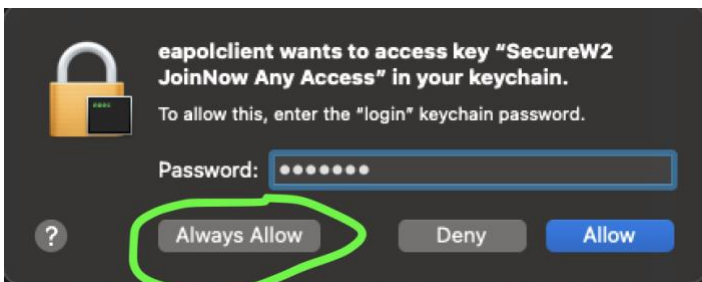
Step 15: Click **Install** again.



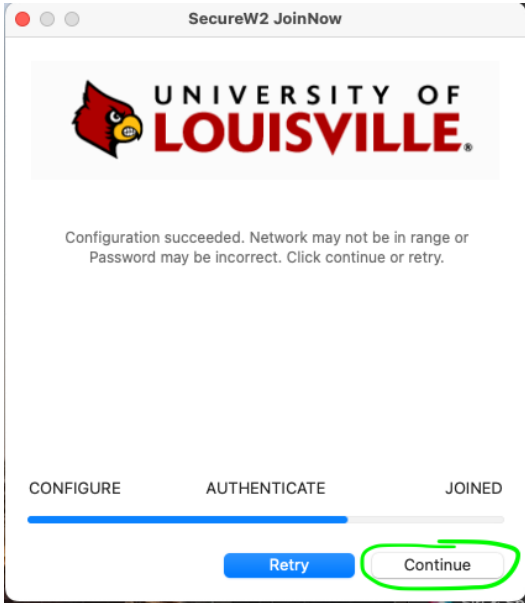
Step 16: Enter your computer password then click **OK** (Your computer password is the password you use to login to your computer).



Step 17: Enter your computer password again then press **Always Allow**.



Step 17: Click **Continue**.



Step 18: Click **Done**. You are now connected to Eduroam.

