Logging to Learning Space

1- Go to https://webspsim.louisville.edu/

Type your credential Email: <u>ULink@louisville.edu</u> Password: Provided by SP Team

Note: DO NOT USE LEGACY LOGIN.



2- If you get an "Unknow user or incorrect password"

University of Louisvil	le
iebrav01@louisville.edu	•••
	•••
Unknown user or incorrect pass Forgot your password? or	sword.
<u>Legacy login</u>	

- Click on the padlock next to the URL and click on Site Settings.

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<	webspsim.louisville.	edu		
👖 Apps 🔛	Connection is secure		× , m	
CA Your information (for example, passwords or credit card numbers) is private when it is sent to this site. Learn more				
	Microphone	Allow	•	
	🗯 Flash	Ask (default)	•	
	Certificate (Valid)			
	Cookies (20 in use)			
ieb	Site settings			
Login				
Unknown user or incorrect password. Forgot your password?				

- Click on Clear Data and Reset Permissions.

← webspsim.louisville.edu	
Usage	
61 B · 1 cookie	Clear data
Permissions	Reset permissions

- Click Clear.



- Click Reset.



- Close the Site Setting page and click on Reload. Try to login again with credential provided by SP Team. If you still not able to login, contact Academic Technology Office <u>atosupport@louisville.edu</u>

