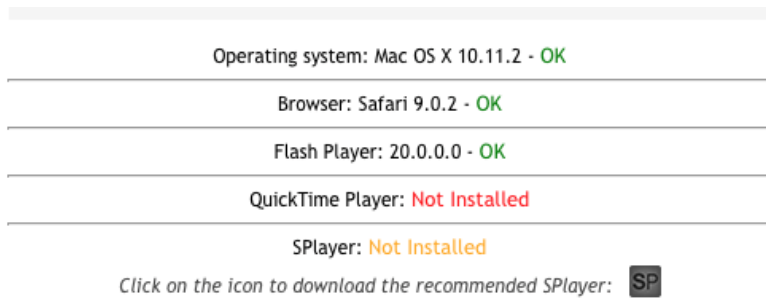# How to install SPlayer for Mac video playback:

1. Click on the following link to view your Safari browser configuration.
   https://webspsim.louisville.edu/client_test

2. If client test displays *"SPlayer: Not Installed"* near the bottom of the page then click on the *SP icon* to download the install file.
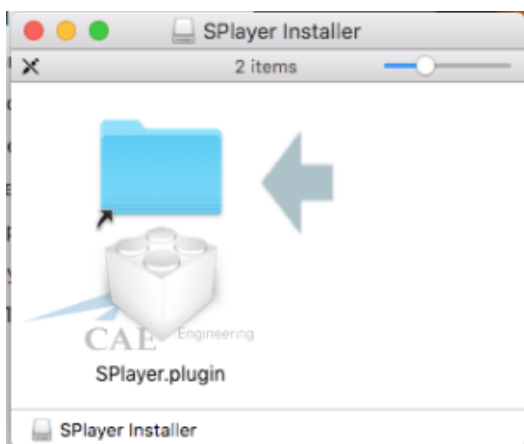If SPlayer is installed and video playback does not work please contact atohelpticket@louisville.edu

Operating system: Mac OS X 10.11.2 - OK

Browser: Safari 9.0.2 - OK

Flash Player: 20.0.0.0 - OK

QuickTime Player: Not Installed

SPlayer: Not Installed

Click on the icon to download the recommended SPlayer: SP

3. Then *click* on the download arrow icon and *double click on SPlayer.dmg* to open.

Downloads   Clear

SPlayer-2.dmg
12.2 MB
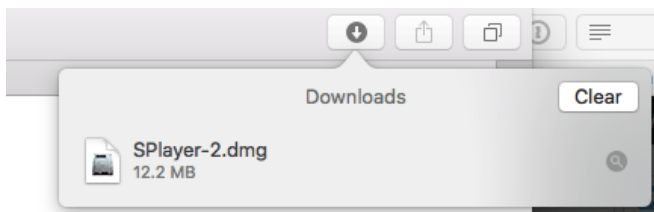
4. *Drag the SPlayer* into the plugin folder.

SPlayer Installer
2 items

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SPlayer.plugin

SPlayer Installer

5. After installing, *restart* Safari.

6. Log into LearningSpace and click on Video Review.

How to install SPlayer for video playback for Windows:

1. Click on the following link to view your Firefox or Internet Explorer browser configuration.
   https://webspsim.louisville.edu/client_test

2. If client test displays *"SPlayer: Not Installed"* near the bottom of the page then click on the *SP icon* to download the install file.
   If SPlayer is installed and video playback does not work, please contact atohelpticket@louisville.edu

3. Installing SPlayer:
After *clicking* the install SPlayer icon on the tester page a popup will appear.
Click *"Save File"*.
Then *click* on the download *arrow icon* and click on *SPlayer.msi* to install.
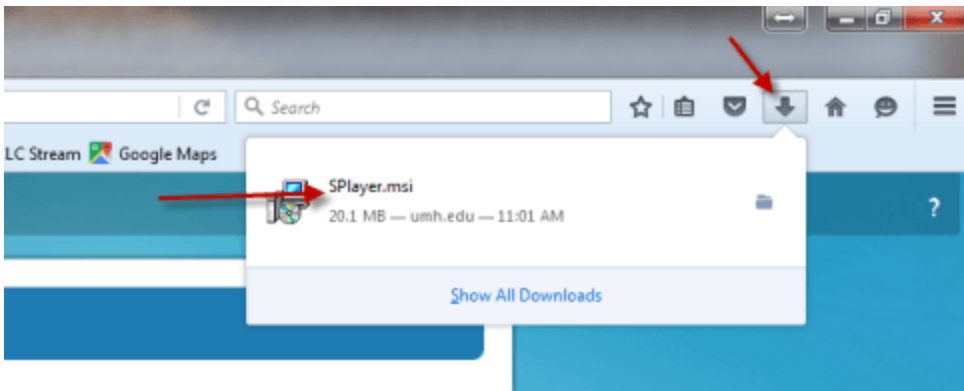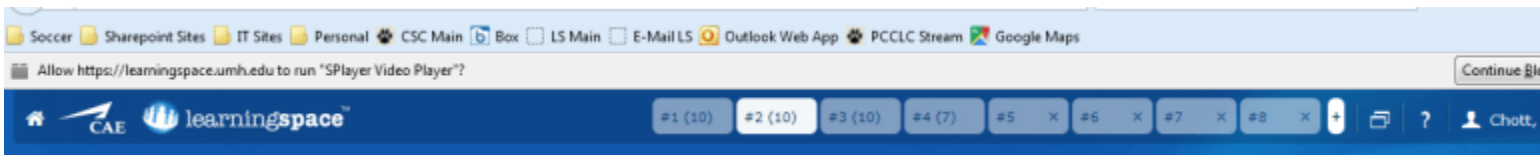
4. After installing, *restart* Firefox or Internet Explorer.

5. Log into Learningspace and click on Video Review.

FIREFOX USERS DO NOT SKIP THIS STEP
Firefox users receive a message near the top of the window. A message will appear asking if you want to allow the SPlayer to run in the browser. Click on *"Allow"*.

After you clicking on *allow*, a window will appear on the left hand side that wants you to make a final choice. You are going to click the pull-down arrow (where the default shows Block Plugin) and select *"Allow and Remember".*

Internet Explorer users should be allowed to utilize the plugin without additional steps.