



# Workplace Violence



April is “Workplace Violence Awareness Month.”

Healthcare workers are 4x more likely to be assaulted than any private industry (OSHA)

2022 (Jan – Dec) 47 WPV events

2023 (Jan – 13 Apr) 13 WPV events below annual average

Workplace violence can be prevented.

Educate staff on prevention strategies, available resources, and increase awareness to recognize, prevent, and respond to workplace violence.

# Strategies & Tools

## Emergency response

- x 3333 or security dispatch @ hospitals
- Panic buttons where provided
- 502-712-5243 Mobile Patrol 1
- 502-322-2172 Mobile Patrol 2
- Police non-emergency number
- 9-1-1 for imminent threats

## Administrative

- Policies and procedures
- Emergency binder that includes Workplace Safety Packet & Quick Reference Guides
- Threat Assessment Team

## Training

- Essential Staff Training
- Safe Crisis Management Levels 1, 2, 3
- My Learning (LMS)
- Women & Men Situational Awareness & Self-Defense

Security presence @ hospitals, NMG mobile patrol units, and property contract security services

Nsite Security & Safety webpages

Norton Mobile App

Emergency Notification System: Omnilert & Phone System

Podcast – Workplace Safety & Environmental Awareness

Coffee with Security

OHNO Approach

Outlook user name Safety Suggestions @ [safetysuggestions@nortonhealthcare.org](mailto:safetysuggestions@nortonhealthcare.org)

Compliance Hot Line @ 866-264-4567



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# Security Updates

- Increased mobile patrols to two Mon – Fri units
- Norton Security Officers @ Novak Center and improved communication process
- Emergency binder updates that include Workplace Safety packet, QRGs, and police non-emergency phone numbers
- Protective vests (Jun / July) for officer well-being and protection
- ID badge and badge buddy program
  - ▶ New system standard format
  - ▶ Remove last names for front line staff
  - ▶ Leverage Barcode: Pyxis, Accudose, Supply Chain, Tap n Go printing, meal purchases, and other considerations
  - ▶ New photo campaign
  - ▶ Marketing to standardize badge buddies
- Safety Champion program consideration
- Community & State Emergency Partners: Local police, fire, EMS, FBI, and DHS.
- More to consider

