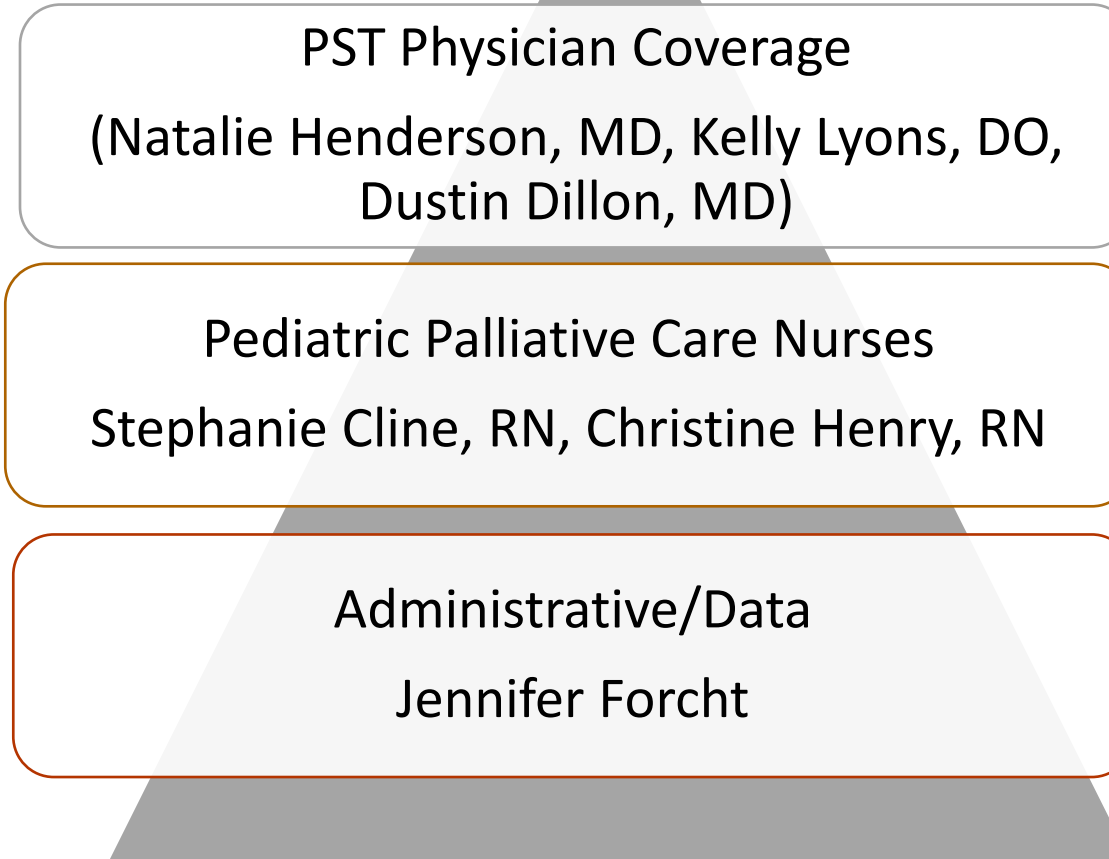


# Palliative Care at Norton Children's Hospital



# Core Palliative Care Team



# Core Palliative Care Team

- Average daily census 35-40 patients
- Peak of 54 patients
- Goal to see each patient once/week

- Dr. Dillon rounds on Mondays
- 24 monthly contracted hours from Drs. Lyons and Henderson
- Other non-billable coverage from RNs

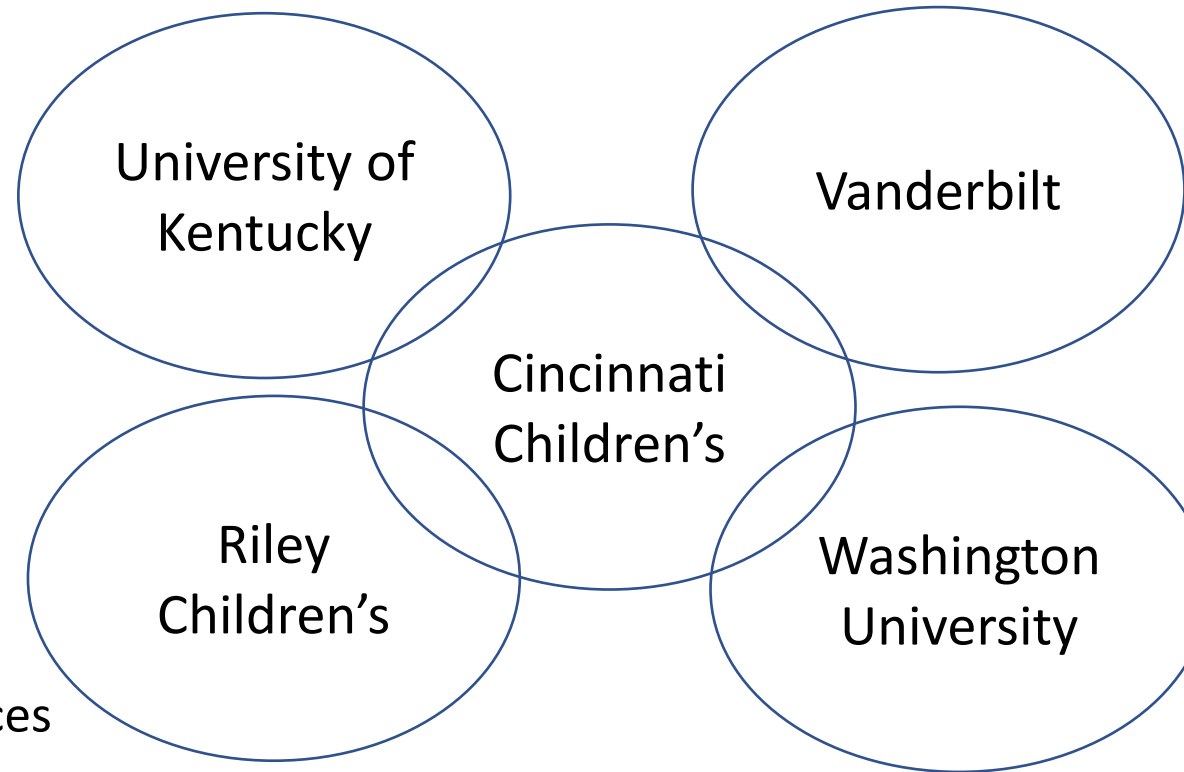
# Comparison to Regional Palliative Care Programs

- **Teams**

- > 2 MD/DO Providers
- APRN (> 2)
- Social Worker
- Nurse Clinicians

- **Access to Ancillary Services**

- Music therapy
- Art/Expressive therapy
- Massage therapy
- Acupuncture
- Pet therapy
- Chaplain/Spiritual services



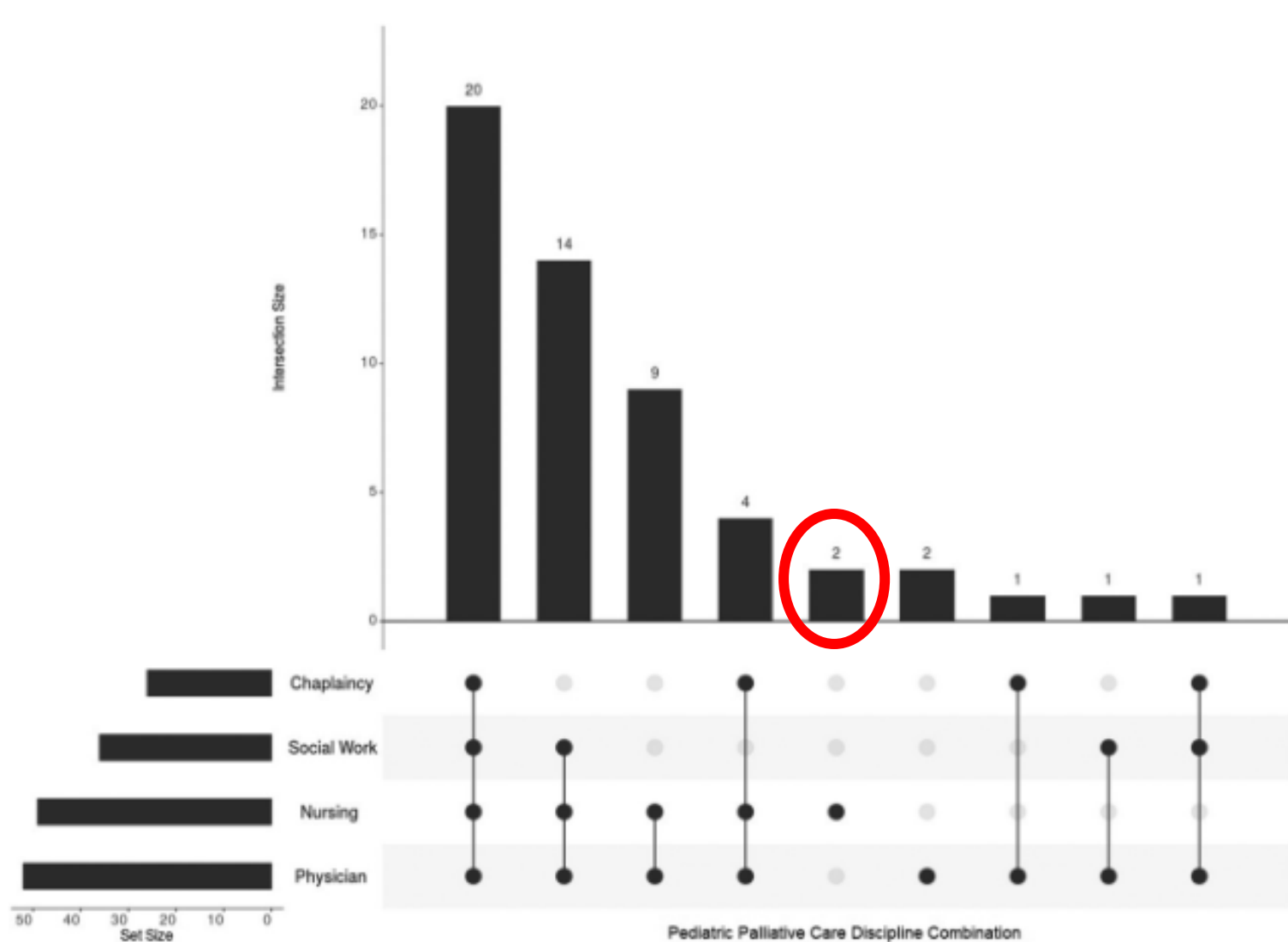
- **Accessory Programs**

- Bereavement
- Perinatal
- Transitional Care

- **Association with Hospice**

- > 2 Physician Providers
- APRNs
- Social Work
- Nursing Support

# Comparison to National Palliative Care Programs





# Building Our Future

# Rebranding

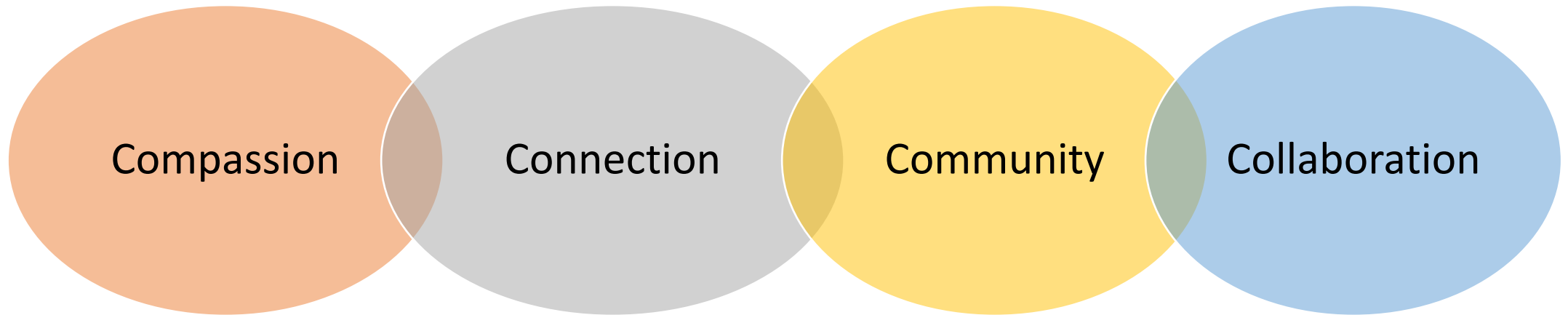
- Rename: **PST (Pediatric Support Team)**
- Choosing a name
  - National query
  - Team research
  - Internal team polling
  - Discussion with Norton Healthcare Marketing



# NCH Palliative Care: Vision Statement

The Norton Children's Hospital **Pediatric Support Team (PST)** exists to provide a multi-disciplinary team-based approach to pediatric palliative and hospice care for children and their families.

Our foundation is based on the **4Cs** of palliative care for our patients





# Benefits of the Pediatric Support Team

Increased  
physician and APP  
billable hours

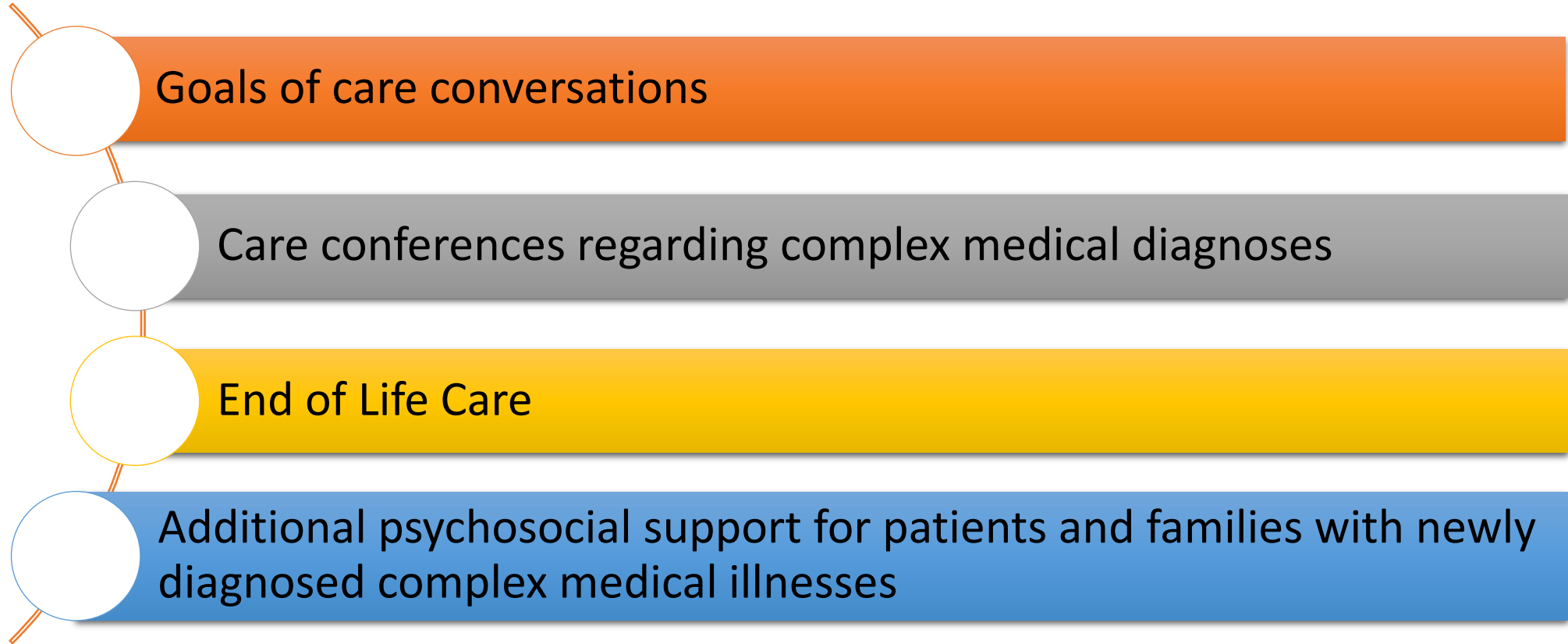
Improved patient  
satisfaction and  
therefore patient  
retention

Recruitment of  
new families  
consider regional  
competitors

Systematic  
identification of  
patients previously  
missed by H/H

RN support with  
both difficult and  
stressful situations

# New consultations



# Where to Grow - Consultations

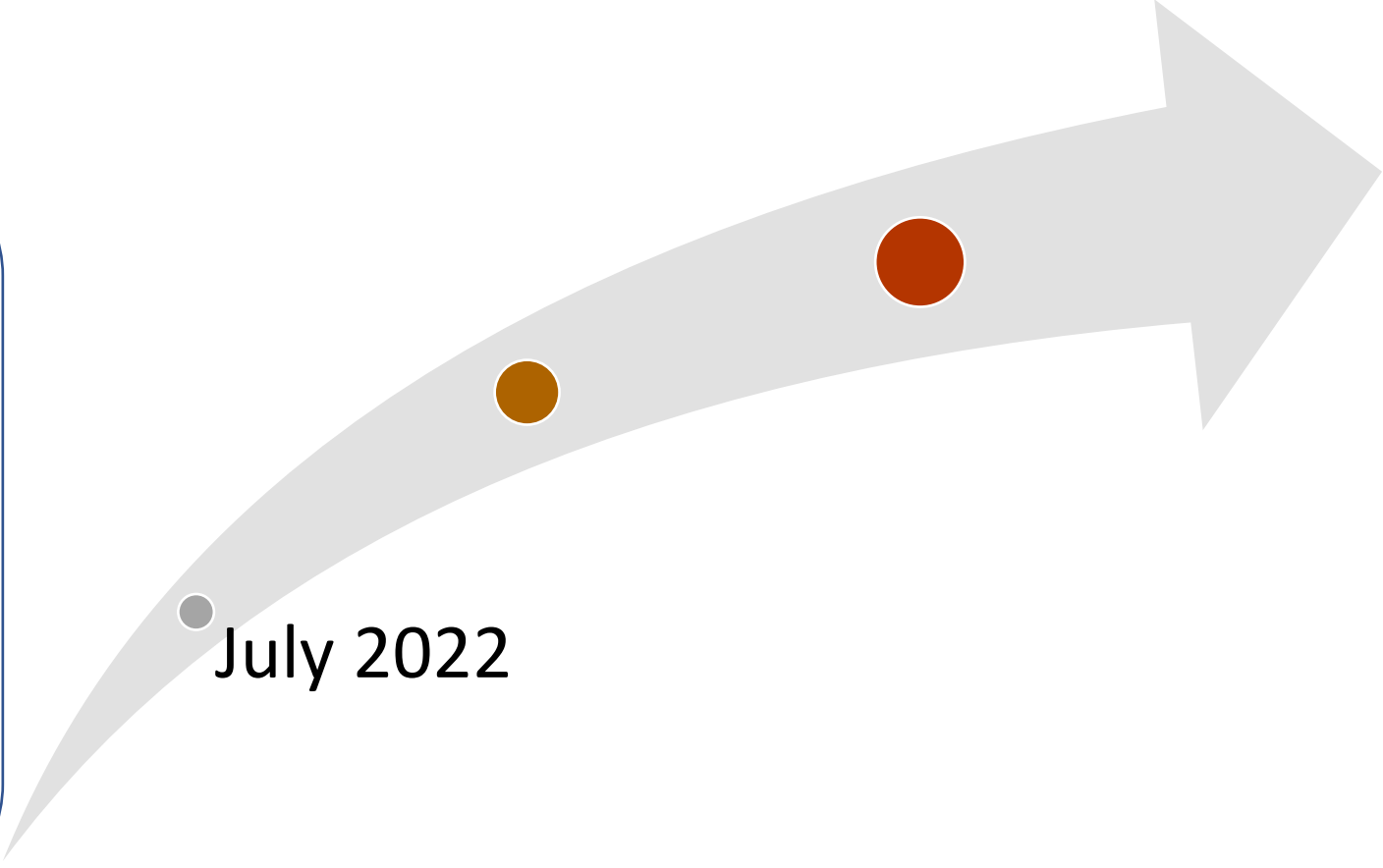
- Congenital Heart Fetal Consults
- Transplants (Cardiac, Renal, Bone Marrow)
- Oncology Multi-disciplinary Rounds
- Complex Fetal/Genetic Consults
- Complex or long-standing neurologic concerns/diagnoses
- Cystic Fibrosis and complex pulmonary clinic

# Timeline

## Physician Coverage Goal

- Drs. Lyons and Henderson start with PST in providing 24 hours of time in patient care and service line development
- July-August in shadowing/learning role

July 2022



# Timeline

## Norton Healthcare “Go Live” Date

- Announce transition from Hearts and Hands to Pediatric Support Team
- Ordersets are available for utilization
- Team begins to meet with divisions and nursing at NCH

July 2022

October  
2022

# Timeline

## Spring 2023

- Approval of Children's Foundation grant
- Hiring of APRN and LCSW for PST to support families and patients as well as increase billable encounters

July 2022

October  
2022

Spring  
2023

# Looking to the Future

- Areas for Growth
  - Addition of full time BC Pediatric Palliative Care Physician
  - Ancillary staff such as:
    - Dedicated Child Life (+/- therapy dog )
    - Chaplain
    - Music/Art/Expressive therapy with dedicated time
    - Massage therapy
  - Ability to see patients at the Novak Center