



Faculty Meeting January 2020

Every step. Every patient. Every day.





Good Catches of the Month

- Nicole Thomas – radiology technologist
- Lyndsey Metzger – nurse in the ED

Every step. Every patient. Every day.



Days Since for HACs

Event	Days Since	Longest
Days Since any HAC	1	24
CAUTI	83	296
CLABSI	5	86
PI	2	384
SSI	45	254
UE	4	24
MRSA bacteremia	93	615
C. difficile	7	122

Serious Harm Events-Norton Children's Hospital

Serious Harm Event	2013				2014				2015				2016				2017												2018												2019											
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CA-UTI	3	0	1	2	1	0	2	1	1	2	1	2	0	3	0	0	0	0	0	0	1	0	0	1	1	0	0	0	0	0	1	2	0	1	0	0	0	1	0	0	0	0	0	0	1	0	0	0	1	1	0	
Any CLA-BSI (PICU+NICU +H/O +med-surg)	7	15	6	12	6	5	4	7	7	6	6	4	8	7	2	6	5	1	2	5	2	4	1	1	6	4	3	0	2	0	1	3	2	0	1	3	1	1	2	0	0	2	3	2	2	4	0	1	2	0	1	1
Patient falls with injury			16	6	2	3	4	0	1	6	0	9	0	0	0	0	0	0	1	0	1	0	0	1	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Pressure Ulcers	3	5	8	5	4	3	1	3	5	3	2	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	1	0	0	1	1	0	1	0	0	1	2	0	0	0	0	
SSI (VHSN, CARD, FUSN)	4	1	2	0	1	3	1	0	1	1	2	3	1	1	3	2	0	0	0	1	0	1	0	0	1	0	2	1	0	1	1	0	0	0	0	1	0	0	1	0	0	0	0	0	0	1			1			
Total Events	17	21	33	25	14	14	12	11	15	18	11	18	9	12	5	8	5	1	3	8	3	5	2	3	7	5	5	1	2	1	3	5	4	1	2	3	2	3	3	1	1	3	3	3	4	5	1	1	3	1	2	2
Total Annual HAC Events	96				51				62				34				48												30												29											
Average Per Month	8.0				4.3				5.2				2.8				4.0												2.5												2.4											

2018	2019
<u>76</u> Days Longest Run without SSE	<u>102</u> Days Longest Run without SSE
<u>2</u> Day Shortest Run	<u>1</u> Day Shortest Run
<u>14</u> CARE Reviews	<u>22</u> CARE Reviews Completed (7 additional in progress)
<u>26</u> Average Days between events	<u>40</u> Average Days between SSE
<u>11</u> SSE/ <u>6</u> SE	<u>7</u> SSE/ <u>13</u> SE

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Norton Childrens Hospital

Serious Safety Event Rate (SSER)
12 Month Rolling Avg



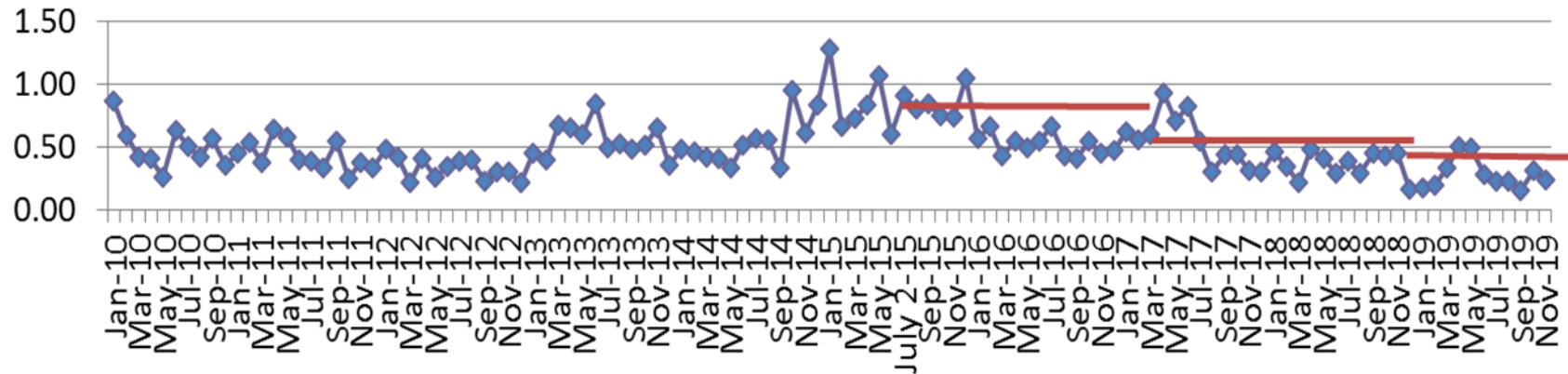
Note: SSER is expressed as a rolling 12-month average per 10,000 adjusted patient days (APD).

Patient Safety Work Product is privileged and confidential, is not subject to discovery and cannot be used as evidence. Do not disclose.

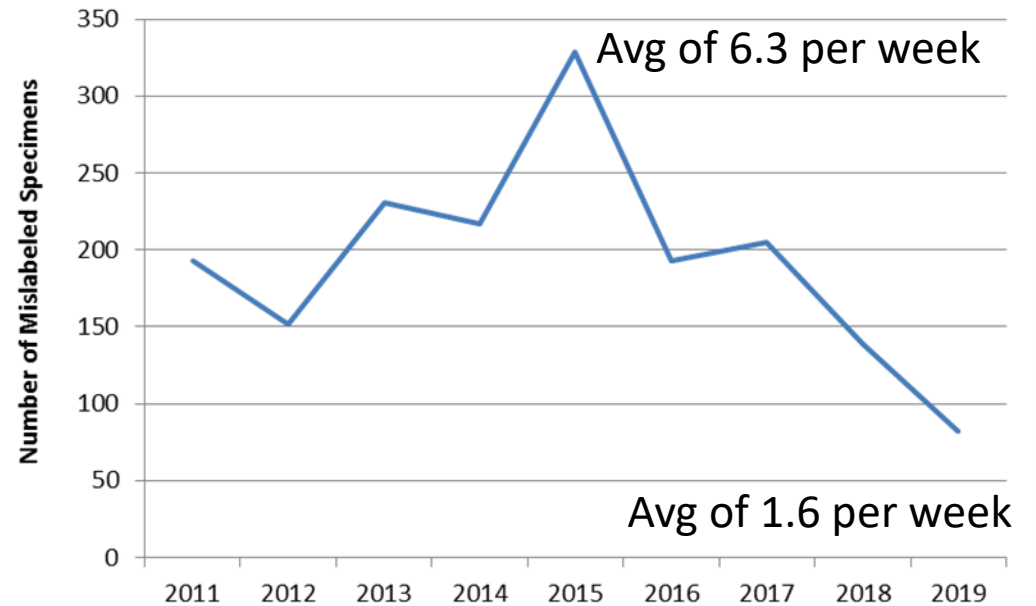
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Every step. Every

MISLABELS PER 1000 SPECIMENS



Mislabeled Specimens per Year



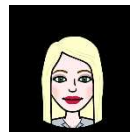
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Red, Yellow, Green Medications

Red (High Risk if infiltrates)	Yellow (Moderate risk of injury if infiltrates)	Green (Low risk of injury if infiltrates)
Acyclovir Calcium (all salt forms) Dextrose > 12.5% Mannitol Potassium (> 60 mEq/mL) Promethazine Sodium bicarbonate Sodium chloride ≥ 3% TPN > 1000 mOsm/L Vancomycin (10 mg/mL) Vasopressors <u>Missing</u> Amiodarone Mannitol Should we list individual vasopressors	Amikacin Amphotericin B (conventional) Arginine Dextrose 10% to ≤ 12.5% Diazepam Erythromycin Ganciclovir Lorazepam Morphine Nafcillin Nonionic radiology contrast Phenobarbital Phenytoin Potassium (≤ 60 mEq/mL) TPN ≤ 1000 mOsm/L Vancomycin (5 mg/mL) <u>Missing</u> (lack of data but on other hospitals' lists) acetazolamide, allopurinol, amikacin, ciprofloxacin, midazolam	Aminophylline Ampicillin Cefotaxime Ceftriaxone Dextrose < 10% Furosemide Gentamicin Heparin Immunoglobulin Lipids Magnesium sulfate Normal saline <u>Missing</u> (lack of data but on other hospitals' lists) amphotericin b liposomal, amp/sulbactam, cefazolin, ceftazidime, cefuroxime, clindamycin, D5LR, fentanyl, imipenem, LR, meropenem, methylprednisolone, pentamidine, piperacillin, pip/tazo, ticarcillin, ticarcillin/clav, tobramycin

Updates

- Inpatient Services Committee and Inpatient Performance Improvement and Patient Safety Committee
- Severe sepsis and septic shock update
- Peripheral IV and Extravasation
- Diagnostic accuracy group
- Risk Director for Ambulatory



CARE Innovation

High Reliability Strategies

Name game

Stop-Think-Act-Review

Team Checks (ARCC, Hand-offs, 3 way communication)

Qualify-Validate-Verify

Stop and Resolve

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