Frequently Asked Questions

Q How do I keep my plan?
   Contact U. S. Legal prior to January 1, 2023, to ensure the continuance of your plan coverage. To port the plan, re-enroll at www.uslegalservices.net/companies/ULP, or contact our Member Care Center at (904) 448-6000 or (800) 356-LAWS.

Q Will my plan coverage and monthly rate change?
   Your plan coverage will remain the same. There will be an additional $2.00 transaction processing fee added to the monthly plan rate.

Q If I have an open claim, am I obligated to re-enroll?
   An open legal matter will continue to be serviced through completion of the matter.

Q How do I pay for the plan?
   The re-enrollment form requires a credit card, which will be used for your recurring monthly payment. Your first charge will be on 1/1/2023. Recurring monthly charges will begin on 1/20/2023, which will pay for the following month of coverage. Depending on your location, your charge statement may be from Combined States Legal Services.

Q Will my plan still cover members of my family?
   Yes, the plan covers you, your spouse, and unmarried dependent children.

Q What happens if I do not enroll by January 1, 2023?
   The opportunity to enroll will expire January 1, 2023. After this time, you will no longer be eligible to enroll.

The questions and answers above are for information purposes only. Any conflict between the questions and answers section and the terms of the membership agreement will be governed by the terms of the membership agreement.