



# 

## **GETTING STARTED**



#### WELCOME TO UNIVERSITY HOUSING!

We are so excited to welcome you to campus for Fall 2024! We here at University Housing and the Resident Experience are here to help make your on-campus living experience as incredible as possible. Please do not hesitate to reach out if you have any questions!

#### **SCHEDULED MOVE-IN**

All move-ins for Fall 2024 will be scheduled. Our "Schedule Move-In" form is available now on the <u>Cards Nest Portal</u>. Please make sure to schedule your one-hour time slot at least 2 business days prior to your move-in time. **Scheduling a time is required**!

#### **MOVE-IN VOLUNTEERING**

We are thrilled to offer upper-level students a unique opportunity for Move-In 2024: move on campus early (August 12th) and be a part of our amazing 2024 CARDS CREW volunteer team!

This year we anticipate welcoming over 2200 first-year students across our three move-in dates. To make these days as seamless and memorable as possible for our students and their friends and families, we need your help.

To sign-up as a volunteer, please visit https://louisville.edu/housing/movein/ move-in-volunteer-information. Please note that the deadline to sign up for this opportunity is August 7th, 2024.

Once you have signed up for your volunteer shifts, please email <u>conferencehousing@louisville.edu</u> with the three shifts you have signed up for.

#### **DON'T FORGET**

You are required to visit the <u>Cardinal Card</u> <u>Office</u> prior to or during move-in to collect your Student ID Card. Several halls require these ID cards in order to obtain hall and room access after move-in. Your meal plans are also loaded onto these cards, which can be used at various dining locations across campus.

#### **QUESTIONS?**

Check out our <u>Frequently Asked Questions</u>, or contact us at <u>housing@louisville.edu</u> or by calling 502-852-6636.



#### **NAVIGATION (TRAVELING I-65 NORTH)**



#### **DIRECTIONS:**

(I-65 North is accessible from I-265 and I-264)

1. Take I-65 North (toward Indianapolis) to Exit 133 at University Boulevard.

- 2. Turn left at fir t light onto University Boulevard.
- 3. Proceed to second traffic light and turn left (Floyd Street).
- 4. Go underneath Eastern Parkway and turn into second drive on left.

#### **NAVIGATION (TRAVELING I-65 SOUTH)**



#### **DIRECTIONS:**

(I-65 South is accessible from I-71 and I-64)

1. Take I-65 South (toward Nashville), to Exit 133 at University Boulevard.

- 2. Turn right at traffic light (University Boulevard).
- 3. Turn left at next traffic light (Floyd Street).

4. Go underneath Eastern Parkway and turn into second drive on left.

## **UNLOADING & PARKING**



U-Hauls, trailers, and other moving trucks will be turned away.

They are not permitted during Move-In.

#### UNLOADING

Each hall will follow a different traffic flow during move-in. A copy of your map can be found in this booklet. Residents who display the temporary parking pass below will be able to take advantage of free parking at their hall's unloading location during their one-hour APPOINTMENT ONLY. We encourage you to print your pass ahead of time. A copy is provided at the bottom of this page for your convenience.

#### **MOVE-IN BINS**

Move-In Bins can be checked out at the front desk of every Residence Hall for help moving in. These can be used for up to one hour during your scheduled move-in time and will need to be checked back in once you have finished. Check-in and out sheets will be located at the front desk of every building. If the bin is not returned, a charge of \$400 will be added to the student's account.

#### **AFTER UNLOADING**

Residents and families may take advantage of free parking in the <u>Brook Street Lot</u> (2500 S. Brook St.) following their appointment.

#### **TEMPORARY PARKING PASS**

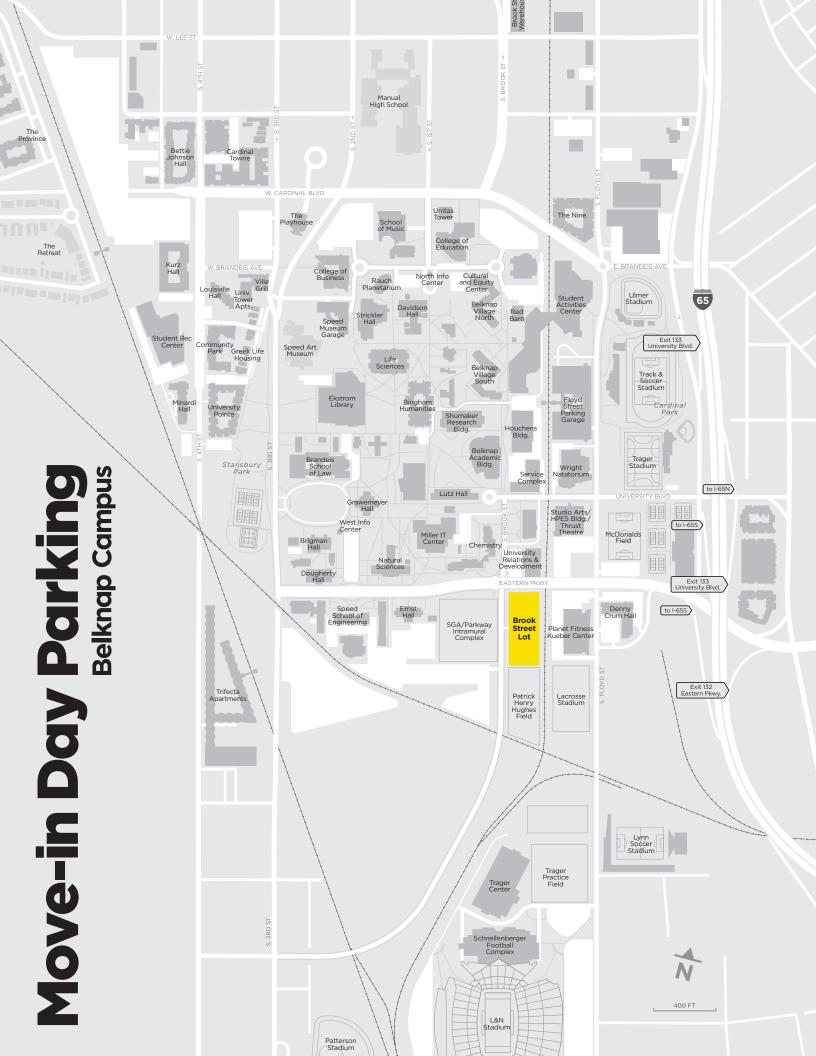


Student Name and Phone Number

Full Name and Phone Number Of Driver

Room Assignment

Appointment Date and Time (e.g., aug. 12-9:00AM - 10:00AM) This pass is valid only during your move-in appointment. To ensure an efficient unloading process for residents, we kindly ask that you move your vehicle in a timely manner. Any vehicle that surpasses the data/time validity above is subject to free towing to the Third Street Parking Lot (852-7275).





## **CARDINAL KICKOFF**

Il new students are invited to the Cardinal Kickoff to celebrate the start of your UofL Experience. Join us for a meal as President Schatzel, along with deans and faculty from your area of study, help kickoff Welcome Week.

We will also introduce your Cardinal Marching Band as they showcase their talents and help teach you the fight song and other Cardinal traditions!



- When: Thursday August 15<sup>th</sup> 6:30pm - 7:15pm
- Where: Bingham Humanities Building Quad

Click here for more information

## MEET YOUR AREA COORDINATOR





#### **OODIE TICHENOR**

"Hello! My name is Dailyn "Oodie" Tichenor. I am a 2021 Graduate from Western Kentucky University. I am originally from Louisville Kentucky. I am currently in my masters program obtaining a degree in Higher Education. I am Co-Advisor for NPHC and Founder of Kaois Dance Team. I love buying shoes and clothes and binge watching tv shoes. I am excited to meet you all and serve as your Area Coordinator. My office is located by the front desk if you ever need my assistance."

You can reach Oodie at: dailyn.tichenor@louisville.edu

#### TIPS

During the first week of classes, be sure to attend your floor's required welcome meeting, where you will be able to connect with your Resident Assistant (RA)! Also, check out our <u>What to Bring Checklist</u>.

## RESIDENCE HALL ASSOCIATION

## FOLLOW US ON INSTAGRAM: @rha\_uofl

200

#### **ABOUT US**

The Residence Hall Association (RHA) is a Registered Student Organization on campus that serves as a liaison among the residence hall students, University Housing, and the university community. The goal of RHA is to make residence life an unforgettable experience and to ensure that residents' voices are heard. <u>Click here</u> for more information.

#### **MEMBERSHIP PERKS**

RHA is a great opportunity for students to grow themselves as leaders, develop campus programs, market events, network with their peers at conferences, and build relationships within their halls. All residential students (including on-campus and those living in the affiliate properties) are automatic members!

#### **EXECUTIVE COUNCIL**

EXECUTIVE PRESIDENT Hannah Goley

VICE PRESIDENT OF ADMINISTRATION BarnabasOjo

VICE PRESIDENT OF ADVOCACY Chidera Okeke

VICE PRESIDENT OF NEIGHBORHOOD COUNCIL DEVELOPMENT Allison Lowe

VICE PRESIDENT OF MARKETING AND EVENTS MichaelShort

NATIONAL RESIDENCE HALL HONORARY (NRHH) REPRESENTATIVE Vacant

## HALL INFO



## MAINTENANCE REQUESTS & DAMAGES

It is very important that you report any damages you find in your room within the first 48 hours after you've checked in. To do this, you'll need to log in to your <u>Cards Nest Portal</u> and click or tap on the Maintenance Request link in the menu bar. Please submit a separate maintenance request for each item you find, and please be as detailed as possible. A UHRE staff member or authorized agent will visit your space to fix any and all items noted via these maintenance requests at no charge to you. **Please be aware that when you check out of your space at the end of the semester, you may be charged for any damages not reported in these first 48 hours.** 

#### WI-FI

University Housing provides free WiFi exclusive to our residence halls. All of our halls except for University Pointe and Cardinal Towne feature MyResNet WiFi. Get connected and start streaming from your personal devices at:<u>louisville.edu/</u> housing/options/info/internet.

#### LAUNDRY

Denny Crum Hall offers in-unit laundry facilities.

#### **MEAL PLANS**

All full-time students are automatically assigned a meal plan by UofL Dining each semester. The Cardinal Card Office handles all meal plan upgrades. Changes can be made each semester after meal plan charges have been posted. Only one meal plan change can be made per day. The meal plan change will take at least one business day to process. Students can select any plan in their tier or above. The options that can be seen on the meal plan portal are the only options available. Check out<u>louisville.edu/cardinalcard</u> to learn more.

### MAINTENANCE

Having issues in your room or common area? Just submit a Maintenance Request on the Cards Nest Portal!

## HALL INFO

#### PETS

Excluding fish, pets are not allowed in the residence halls. Aquariums must be ten gallons or less. Learn more at: **Iouisville.edu/housing/info/policies**.

#### **AREA DESK SERVICES**

Area desk services are available 24/7. **Ifyou need immediate assistance in your room, please report to your hall's area desk.** For emergencies, please contact the University of Louisville Police Department at 502.852.6111.

\*Area desks cannot accept deliveries of any kind, including fast-food, gifts, or floral arrangements.

## MAIL DELIVERY & ALL PACKAGES

All mail may be picked up at Canon in the Student Activities Center, including gifts and floral arrangements. Learn more at <u>University</u> <u>Mail Services</u>. Use the following address when sending and receiving mail:

#### HallName

Student Name

2100South Floyd Street, Suite W119 Louisville, KY 40292

#### PARKING

Residents who wish to bring their car to campus will need to purchase a parking permit. We encourage you to purchase your permit online as soon as possible. Visit<u>louisville.edu/parking</u> for more information

#### **BED LOFTING REQUEST**





## **DO NOT BRING**

DO NOT bring **flushable wipes** for toilets as they clog the plumbing systems.





#### FIRST TIME CONNECTING? Start Here:

SCAN QR CODE TO CREATE ACCOUNT or access the portal directly at: louisville.apogee.us



When you scan the QR code your device's ID will be captured and you will be redirected to the portal

#### **PC AND MAC:**

- Connect to "MyResNet Start Here" from your available wireless networks. Open a
- browser to access the portal. Once you have your account set-up, please forget
- "MyResNet Start Here" from your list of wireless networks.
- Select "MyResNet-5G" from your list of wireless networks and enter your password.

Support is available 24/7! Call, chat, or email directly from your account.

#### CALL: 855-377-4157



### WELCOME HOME, CARDINAL!

We want to make sure you kick off your year with as many tips and resources as possible, which is why we've created this new resident "survival" guide.

If you have any questions, feel free to reach out to your Hall Director, Resident Assistant, or area desk!

Sincerely,



#### Stay Connecte**d**

@UofL\_Housing

@uoflhousing

@UofL\_Housing

Uofl Housing and the Resident Experience



University Housing provides free WiFI exclusive to our residence halls. All of our halls except University Pointe and Cardinal Towne feature MyResNet WiFi. University Pointe and Cardinal Towne feature Pavlov Media. Get connected and start streaming from your device at *louisville.edu/housing/options/info/internet*.

#### Laundry

All halls (excluding Cardinal Towne, Denny Crum, and University Pointe, which feature in-unit washers/dryers) offer shared laundry facilities. Residents receive two free wash and two free dry cycles/week via the Speed Queen app\*. Get started at *louisville.edu/housing/options/info/laundry*.

\*Use the ULINK version of your UofL email (e.g. mesurk01@louisville.edu) and select "Forgot Password" when creating an account so you can view your pre-loaded laundry stipend!

#### Maintenance

Having issues in your room or common area? Submit a Maintenance Request form on the Cards Nest Portal. *https://louisville.starrezhousing.com* 

#### Meal Plans

All full-time students are automatically billed for a meal plan each semester. **The Cardinal Card** Office handles all meal plan upgrades. Visit *louisville.edu/cardinalcard* to learn more.

#### Pets

**Excluding fish, pets are not allowed in the residence halls.** Aquariums must be ten (10) gallons or less. Learn more at *louisville/housing/info/policies*.

#### Area Desk Services\*

Area-desk services are available in all of our halls. If you need immediate assistance, please visit *louisville.edu/housing/options/communities/residence-hall-front-desk-information* to view which desks are open. For emergencies, contact ULPD at (502) 852-6111.

\*Area desks cannot accept deliveries of any kind, including fast-food, gifts, or floral arrangements.

#### Mail Delivery and Packages

All mail may be picked up at Canon in the Student Activities Center. Learn more at **University Mail Service**. Use the following address when sending/receiving mail:

Hall Name Student Name 2100 S. Floyd Street, Suite W119 Louisville, KY 40292

#### Parking

Residents who wish to bring their car to campus will need to purchase a parking permit. Visit *louisville.edu/parking* to learn more.

## UNIVERSITY HOUSING

Residence Hall staff members will be available to assist in all residence halls during Move-In from August 14th - 17th.

For 24/7 assistance during the selected dates above, please call:

502.852.6636



Denny Crum Hall

2403 S Floyd St, Louisville, KY 40209

0

502-852-9524

housing@louisville.edu



C

0

D

0

UofL University Housing and the Resident Experience





uoflhousing