RESPONDING TO CHALLENGING STUDENT SITUATIONS

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Dean of Students Office
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http://louisville.edu/dos
Student Learning Outcomes

Students will demonstrate a **sense of purpose** through development of their own personal understanding, social responsibility, and connectedness to others.

Students will identify and apply the most appropriate campus services and activities to **support their retention and graduation**.

Students will apply **critical thinking skills**.
Community Standards & YOUR RIGHTS

As a student at the University of Louisville, we ask that you commit to upholding our community standards. Make sure to understand YOUR Rights and Responsibilities and the Code of Student Conduct.

Take some time to read over the Code of Student Rights and Responsibilities, Student Sexual Misconduct Policy, and the Code of Student Conduct.
Code of Student Rights and Responsibilities

Evaluated on demonstrated knowledge and academic performance

Not on personal or political beliefs, race, color, national origin, religion, sex, age, or handicap not affecting academic performance.

Informed - first or second class - course requirements and assignments – method of evaluation
Why visit the Dean of Students Office?

If you...

- Believe your student rights have been violated.
- Are dealing with a crisis situation.
- Have been hospitalized and need help notifying your professors that you will be absent from class.
- Have a friend who needs help.
- Need to file a written student compliant.
- Need advice concerning various University policies and procedures.
- **Need assistance but don’t know where to go for help.**
STUDENT GRIEVANCE OFFICER

Dr. Joy Hart

❖ Informs students of grievance procedures
❖ Informal and formal resolution process

STUDENT ADVOCATE

Samantha MacKenzie, M.Ed

❖ Helps understand University policies and process
❖ Thorough knowledge of the University
❖ Student Complaints
The purpose of the Student Care Team (SCT) is to provide a regular opportunity for communication between departments, ensuring that all the resources of the University of Louisville are available to students in crisis.

http://louisville.edu/dos/facultystaff/student-care-team

A crisis for the purposes of this response plan is an emotionally significant event involving a student that threatens the well-being of one or more individuals or the university community as a whole. A crisis may include personal crises and behavioral issues involving individual students or groups.
The SCT focus is to respond to student needs, attempting to avoid student injury and/or disruption to the integrity of the learning environment.

Specific examples include:
- Suicide attempt or suicide ideation
- Death of a student
- Sexual assault
- Physical assault or other act of violence
- Threats of violence
- Transport to hospital
- Alcohol, drugs, eating disorders or serious injury
- Classroom disruption
- Any personal tragedy or significant event that might impact a student’s ability to stay in school
Members of U of L Student Care Team

Assistant Dean of Students, Chair
Director of Counseling Center
University Police Department representatives
Faculty Representative
Campus Health representative-Belknap Campus
Assistant Director of Residence Education
Coordinator of Rights and Responsibilities for Campus Housing
Enrollment Management Representative
Academic Advising Representative
Student Care Manager
Dean of Students Office staff
Adjunct Members
**Departmental Responsibilities**

Employees are expected to respond to student crisis situations based on their existing departmental policies and procedures.

When a crisis occurs outside of these normal policies and procedures, staff are expected to contact their Chair or Director.

If their Chair/Director is not available, they should contact the Dean of Students Office.

In an emergency situation, University Police should be contacted immediately.
The Functions of SCT

Respond to a crisis that threatens the well-being of a student. Offer appropriate assistance in various stages of the crisis.

Share information and resources among appropriate offices to enhance staff effectiveness and ensure all University resources are made available to students.

Identify and Respond to student behavior that disrupts the learning environment.

Initiate internal review of the crisis situation and ensure appropriate follow-through (sexual assault; medical withdrawal; DPS Access to Records).

Provide an opportunity for team members to identify trends and/or patterns of behavior that may impact the campus community by sharing information on a regular basis.
What is Title IX?

Title IX of the Education Amendments of 1972 prohibits discrimination on the basis of sex in education programs or activities operated by recipients of Federal financial assistance.
University’s Response

Colleges and universities have a duty to promptly address complaints of sex discrimination, including sexual harassment and sexual violence, eliminate the harassment, prevent its recurrence, and address its effects.
Title IX and Clery Act responsible employees include any employees who have the authority to take action to redress the harassment, who have the duty to report to appropriate school officials sexual harassment or any other misconduct by students or employees, or an individual whom a student could reasonably believe has this authority or responsibility which include, but are not limited to:

- Vice Presidents, Deans, Department Chairs, Directors and Coaches
- Assistant or Associate Vice Presidents, Deans, and Provosts
- Any employee in a supervisory or management role
- All Faculty
- University of Louisville Police Officers and any contracted security personnel
As to Title IX, when you become aware of an alleged act of sexual harassment, sexual assault, or gender discrimination you must:

- Provide the alleged victim with the following resource brochure:
  [http://louisville.edu/hr/employeerelations/sexual-misconduct-brochure](http://louisville.edu/hr/employeerelations/sexual-misconduct-brochure)
- Immediately contact a Deputy Title IX Coordinator
  - Dean of Students Office
  - Human Resources
  - University of Louisville Police
Syllabus Statement

Sexual misconduct (including sexual harassment, sexual assault, and any other nonconsensual behavior of a sexual nature) and sex discrimination violate University policies. Students experiencing such behavior may obtain confidential support from the PEACC Program (852-2663), Counseling Center (852-6585), and Campus Health Services (852-6479). To report sexual misconduct or sex discrimination, contact the Dean of Students (852-5787) or University of Louisville Police (852-6111).

Disclosure to University faculty or instructors of sexual misconduct, domestic violence, dating violence, or sex discrimination occurring on campus, in a University-sponsored program, or involving a campus visitor or University student or employee (whether current or former) is not confidential under Title IX. Faculty and instructors must forward such reports, including names and circumstances, to the University’s Title IX officer.

For more information, see the Sexual Misconduct Resource Guide (http://louisville.edu/hr/employeerelations/sexual-misconduct-brochure).
IF YOU SEE SOMETHING SAY SOMETHING
Help is only a click away!

- Safety timer alerts ULPD that you may not be safe
- Call ULPD acts as a panic button
- Send crime/safety tips anonymously

Download the RAVE Guardian app today! louisville.edu/cardsafety
Report a Concern
Welcome to UofL ConcernCenter!

This directory is a service of the Dean of Students Office, designed to help you find resources on campus based on various concerns. Please select the category associated with your concern, search for your concern, or check our alphabetical listing of concerns.

If your concern is a crisis that requires immediate attention, please call ULPD at 502-852-6111 or call 911.

Centerstone Adult Crisis Line: 1-800-221-0446 / TTY, call via KY Relay @ 711
National Suicide Prevention Lifeline: 1-800-273-8255
Crisis Text Line: Text HOME to 741741 in the US

Search all concerns...

SEARCH

Don't see your concern? No problem. Simply click the "Email Us" button at the bottom of the page and we will respond to your concern with resource information as soon as possible.

For Louisville community resources, check out http://louieconnect.com.

https://louisville.edu/privacy-statement
Don’t personalize the situation: take a breath and look at the situation as objectively as possible.

Identify the specific behavior of concern.

Avoid creating an adversarial relationship where there is no room for movement.

Look for the educational opportunity.

Maintain professional communication.

Address inappropriate, disruptive, or concerning behavior from the beginning.

Use “I” statements
Studies show students who are involved are:

1. Happier
2. More likely to persist to graduation
3. More successful in their academic program
Office of Student Involvement

- Fraternity and Sorority Life
- Leadership Training & Development
- Student Activities Board (SAB)
- Recognized Student Organizations
- Community Service
- Engage Lead Serve Board (ELSB)
- Off-Campus Student Services
- International Service Learning Program (ISLP)
- Red Barn Programming
Involvement BEGINS HERE

Join the **Student Leadership Programs portal** TODAY with your UofL email address!
Welcome to EngageUofL!

EngageUofL is how to connect to organizations, communicate with other organization members, and explore the UofL community!

Find Organizations
Over 400 to choose from.

Stay Connected
Use news posts and group messaging to communicate within your organizations.

Keep Track of Involvement
Use your unique event pass to check into events and add to your involvement record.
Recreational sports are one of the **most popular** activities on campus, and one of the **easiest** programs to get involved with.

Over **540,000** participants (swipes through the door) in 2018-2019.

Approximately **3%** of college students are varsity athletes.

Nationwide, over **75%** of all college students participate in recreational sports.

Last year, **9,500** total intramural sports participants.

The Intramural Sports Department employs over **190** students every year in a number of areas.
Your turn!

[1] Grab your phone


[3] Enter the code at top and vote!

https://www.mentimeter.com/s/96f9cdf2788441c4d3cd2c1c391731c7/ae5800038814