

The Negative Service Indicator E-mail Communication will be sent via e-mail to graduate students one week prior to registration. The E-mail states the following:

We hope you will continue pursuing your graduate degree at the University of Louisville. You are receiving this e-mail, because, unfortunately, you have a hold on your account which will not allow for future enrollment. Please review your ULink account to identify the reason(s) for the hold. The steps are as follows:

Student Services Tab>Registration>Registration Preparation>Holds/Notices on Records/Accounts

Click on Holds/Notices on Records/Accounts to identify the hold and for the University office/department to contact.

ULink Screenshots:

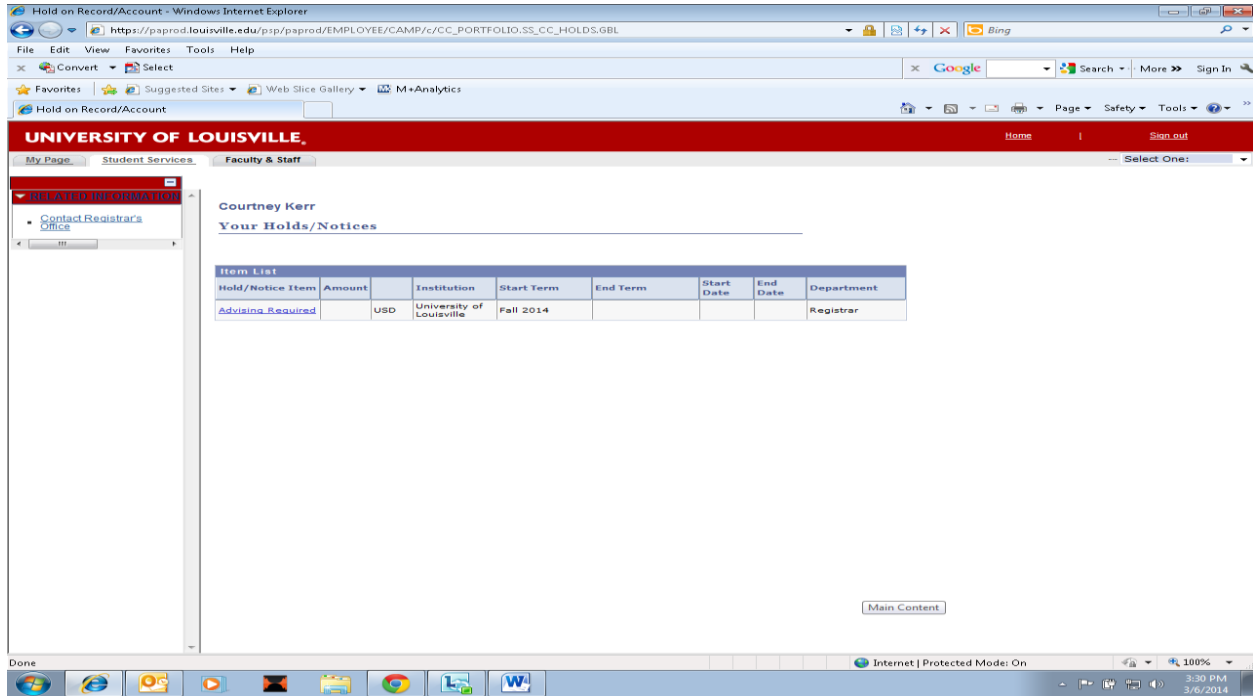
Student Services Tab>Registration>Registration Preparation

The screenshot shows a web browser window displaying the University of Louisville website. The browser's address bar shows the URL: https://paprod.louisville.edu/psp/paprod/EMPLOYEE/EMPL/h?tab=L_STUDENT_SERVICES. The website header features the University of Louisville logo and navigation links for Home and Sign out. Below the header, there is a navigation menu with tabs for My Page, Student Services, and Faculty & Staff. The main content area is divided into several sections:

- ADMISSIONS**: Includes links for Undergraduate Admissions, Transfers, Graduate Admissions, and Other Admissions.
- TUITION-FEES-PAYMENT OPTIONS**: Lists various payment options and provides information about billing notices.
- REGISTRATION**: Contains information about withdrawal deadlines, the Spring 2014 degree application, and registration for the Summer/Fall 2014 semester. It also includes a link to the Registrar's Home Page and other registration-related links.
- FINANCIAL AID**: Prompts users to apply for financial aid and submit their FAFSA.

The browser's taskbar at the bottom shows the system clock as 3:30 PM on 3/6/2014.

1. Holds/Notices on Records/Accounts



2. Holds/Notices on Records/Accounts – continued

