

Student Financial Aid Office University of Louisville Louisville, KY 40292

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# SATISFACTORY ACADEMIC PROGRESS APPEAL (This is NOT a scholarship appeal)

Name: Last	First	M.I.	Student I.I	).
Student's Address (street, city, and zip	code)			
Phone #	Confirm your U	ofL or alternate	e-mail address	
What semester do you plan to enroll:	Summer Year Fall Year Spring Year			
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#### APPEAL INSTRUCTIONS & PROCEDURES

#### **General Information**

At the University of Louisville, the Satisfactory Academic Progress Policy examines three factors: GPA (Grade Point Average), Maximum Time Frame and Pace. These requirements are reviewed for all Undergraduate and Graduate students who have completed a FAFSA and thus applied for financial aid.

You may visit the financial aid website for more detailed information regarding the SAP policy.

## **Appeal Information**

If a student, due to extenuating circumstances, fails to meet any of the conditions outlined in the SAP policy, the student may appeal to the Student Aid Committee for an exception to the policy. The Student Financial Aid Office (SFAO) realizes students may or may not be able to continue educational endeavors without financial assistance; however, this is **not** a reason that will be considered for approval. Supporting documentation (i.e., doctor statements; death certificate; court documents; letters from counselors, clergy, attorney or 3<sup>rd</sup> party professional; or any other documentation which would support an appeal) is **required** or the appeal will be denied. When an appeal involves Max Time Frame, the student must explain the reason for exceeding the maximum allowable hours and must include the Maximum Time Frame Worksheet completed by the Academic Advisor. Please note that UofL transcripts are **not** considered supporting documentation and should not be submitted as such for a SAP appeal. You must submit documentation that supports your explanation of the extenuating circumstances that caused you not to meet SAP. Finally, this appeal form is for financial aid purposes only and does not have any direct relationship to other types of appeals (academic, admissions, reinstatement, scholarship, etc.) that may be required. *Appeals are not guaranteed to be approved.* If you feel you have self-corrected your SAP issue you should refer to the Satisfactory Academic Progress policy online for instructions to complete the self-correction form.

## **Student Responsibilities**

- 1. Complete the front side of this form. Please verify that your email address is correct via ULink.
- 2. Attach a <u>typed</u> & <u>signed</u> letter addressed to the "Student Financial Aid Office" explaining the extenuating circumstances that led to this appeal. Explanations should include <u>specific</u> information, such as important dates surrounding circumstances that contributed to poor academic performance, incomplete or failing grades, late withdrawals, number of attempted hours, etc. The letter should explain the circumstances that affected the student's academic performance and how the situation has improved. The student should also specify steps taken to ensure improved academic performance.
- 3. Attach copies of supporting documentation (documents will not be returned). Appeals submitted without documentation will not be approved. UL transcripts are not considered supporting documentation because you are required to document the reason you did not meet SAP. All appeals concerning Maximum Time Frame REQUIRE the Max Time Frame worksheet available on our website, completed by the academic advisor. Please refer the SAP policy for a list of acceptable documentation.
- 4. Return this form with your signed letter and documentation to the Student Financial Aid Office at the address listed on the reverse side of this page. Appeals may be submitted in person to the office, via fax or US postal mail. **DO NOT SUBMIT VIA EMAIL**.
- 5. In order for a decision to be made on your appeal before the semester census date you must have your completed appeal with all letters and documentation submitted before the **priority date** on the front of the appeal form. A decision is not guaranteed before census date if the appeal is incomplete or deferred. Aid is not guaranteed to be posted before the census, only a decision on the appeal allowing you time to withdrawal from the semester with no tuition charge. Please refer to the Registrar's website for complete census date information.
- 6. Priority dates are for first appeals. Students who did not meet their previously approved appeal probation or SAP plan are not given priority above other appeals being submitted.
- 7. <u>Deadline dates</u> are the last day an appeal can be submitted to the SFAO for aid consideration in that semester. Appeals should only be submitted for semesters you are enrolled, intend to enroll and have posted deadlines on this form.

## **Student Aid Office Responsibilities**

- 1. Prepare appeal for review (determine/verify SAP deficit(s), print U of L academic transcripts, etc.).
- 2. Submit the prepared appeal for review.
- 3. Notify the student of the SFAO's decision and update the student's file with the results. Students will be notified by university e-mail. The decision will also be listed on the student's ULink to do list. Details will only be provided in the email communication.
- **4.** Information regarding the reason for a hold or the appeal decision **cannot** be discussed over the phone. If you need more detailed information regarding your SAP hold or appeal decision, please email our service account at <u>finaid@louisville.edu</u> from your UofL student email address or visit the office with a photo ID.