University of Louisville IT Overview April 30, 2024

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Where We Are



- Thank You!
- Listening Tour Progressing
 - Meeting with Deans, VP's and Tech Staff
 - Hoping to meet with unit Staff over the coming months

Initial Thoughts

- We are well positioned to accelerate IT contributions
- We appear to have a good set of "best of breed" tools deployed
- We do not have them appropriately integrated
- We have not always fully leveraged their features
- We need to improve the overall user experience

What Happens Next



Developing a "One IT" plan

- That values digital equity across all units
- That promotes a seamless user experience
- That embraces a "There is only us" perspective
- That is aligned and in support of the UofL plan

Other significant items

- Continued collaboration on Research Computing
- Reinvigorating IT governance, including the ATC
- Revamping IT onboarding, access and identity management
- Reducing the IT risk profile at UofL DR recovery, BC planning
- Moving away from H and I drives