EVALUATION OF LIBRARY RESOURCES ESSENTIAL TO THE SUPPORT OF:

BUSINESS OF HEALTH CARE GRADUATE CERTIFICATE

COLLEGE OF BUSINESS

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March 9, 2022

BACKGROUND

University of Louisville (UofL) Libraries are comprised of:

- 1) Ekstrom Library serving humanities, social sciences, life sciences, business, engineering, physical sciences, and technology,
- 2) Kornhauser Health Sciences Library,
- 3) Anderson Music Library,
- 4) Bridwell Art Library,
- 5) The Law Library, and
- 6) University Archives and Special Collections.

UofL's library system supports the teaching and research needs of more than 22,000 students and more than 7,000 faculty and staff. UofL belongs to the Association of Research Libraries (ARL), an organization of 126 North American library systems affiliated with large, comprehensive research institutions; the State-Assisted Academic Library Council of Kentucky (SAALCK); and Kentuckiana Metroversity, a consortium of Louisville area libraries.

Ekstrom Library provides access to the resources most relevant to the proposed Business of Health Care Graduate Certificate. Kornhauser Health Sciences Library on the Health Sciences Campus can provide additional resources and support. The proposed certificate will be housed in the College of Business and was designed in partnership with the School of Medicine. The proposed certificate will train professional care providers to take on management roles in health systems or practices, and it will prepare MBA students to enter the healthcare industry. The program is entirely online, and students must complete six courses in the certificate program. Four new courses are being developed as a part of the program - Healthcare Budgeting and Finances, Health Care Operations, Conflict Management and Negotiations in Health Care, Building and Managing Clinical Service Lines and Practices.

This report provides a summary of library resources that support teaching and research at the intersection of business and health care. While the library can support the proposed Business of Health Care Graduate Certificate, the report identifies eBooks that could be purchased to increase the library's support of this entirely online program.

COLLECTIONS

Books

According to WorldCat, UofL has thousands of books related to business and health care. However, the amount of eBooks in the collection that were published in the last 5 years and are specifically related to business aspects of health care are very limited. Here is a breakdown of the library's current holdings categorized by relevant Library of Congress subject heading:

LC Subject	# of Print	# of eBooks	Print Books	eBooks
	Books		published in	published in last
			last 5 years	5 years

Medical	833	454	1	26
Economics				
Health care teams	3	6	0	0
management				
Health services	490	534	0	68
administration				
Hospitals	273	164	0	19
administration				
Health facilities	35	26	0	10
finance				
Leadership	2,778	390	59	27

We recommend more titles specific to business in health care be purchased to adequately support the proposed program. Because the proposed certificate is completely online, we request additional funds to purchase eBooks specifically related to the business of health care. Please see suggested titles in the conclusion of this report.

Periodicals

UofL currently has online full-text access to top-rated journals that focus on topics related to the business of health care.

Journal	Online Full-Text Holdings		
Health Facilities Management	1995 - present		
Healthcare Executive	1991 - present		
Healthcare Financial Management	1987 - present		
Healthcare Management Review	1976 - present		
Healthcare Management Science	1998 - present		
International Journal of Health Economics	2015 - present		
and Management			
Journal of Health Administration Education	1983 - present		
Journal of Health Economics	1996 - present		
Journal of Healthcare Management	1998 - present		
Medical Economics	2006 - present		
Modern Healthcare	1996 - present		

Online Databases

The following databases offer indexes, abstracts, and full-text access to the periodicals listed above plus thousands of other publications and data related to business and health care.

- ABI/INFORM
- Business Source Premier
- MEDLINE (Ovid)
- ProQuest Direct

- PubMed
- ScienceDirect
- Statista
- Web of Science

Other Resources

There are online research guides in <u>Business</u>, <u>Medicine</u>, and <u>Public Health</u> which can be used to support the Business of Health Care Graduate Certificate.

Graduate students may also benefit from the <u>Productive Researcher Portal</u>, which provides advanced research strategies and tools. Ekstrom Library and Kornhauser Library also provide regular training in <u>EndNote</u> citation management software.

SERVICES

Research Assistance and Instruction

Ekstrom Library provides research assistance and information literacy instruction in a variety of online formats to meet the needs of students and faculty.

Liaison librarians work directly with their assigned colleges and departments to support their unique information needs. The <u>Business Research & Teaching Librarian</u> can support teaching, learning, and research for the proposed Business of Health Care Graduate Certificate.

Interlibrary Loan and Document Delivery

Faculty and students can access books and articles not held by UofL Libraries through Interlibrary Loan. Document delivery services allow patrons to request that library-owned articles or book chapters less than 50 pages in length, and within copyright fair use guidelines, be scanned and delivered to them electronically. Ekstrom Library has a Distance Learning Services Specialist who provides online learners with access to print and electronic resources.

CONCLUSION

The UofL Libraries has resources and services to support the proposed Business of Health Care Graduate Certificate. However, UofL Libraries can strengthen these resources to ensure online graduate students have access to recently published electronic books (eBooks) related to the business aspects of health care. We request funding in the amount of \$1,210 to purchase the following eBooks that will enhance the libraries' ability to support the proposed Business of Health Care Graduate Certificate. These are recommended titles, and we welcome feedback about other titles that can strengthen the libraries' electronic business of health care collection.

eBooks

- Service Business Model Innovation in Healthcare and Hospital Management: Models, Strategies, Tools. \$278
- Theory and Practice of Business Intelligence in Healthcare. \$367.50
- Handbook of Research on Healthcare Administration and Management. \$431.25
- Healthcare Disrupted: Next Generation Business Models and Strategies. \$61.25
- The Emerging Healthcare Leader: A Field Guide. \$72