

Conflict Management and Mediation Group at the University of Louisville (CMMG)

CMMG at the University of Louisville has been developed to assist faculty, staff and students who may find themselves in a situation that requires conflict management and/or mediation by a trained, neutral third party. This Group includes Student Grievance Officer, Student Advocate, Dean of Students Office and Ombuds Office. All services provided by the CMMG are open and free of charge to all UofL faculty, staff and students.

Student Grievance Officer

Student Grievance Officer assists students in efforts to achieve informal resolution in as many academic or non-academic complaints as possible.

Contact Prof. Brenda Hart, Student Grievance Officer

E-mail: brenda.hart@louisville.edu

Phone: (502) 852-6102

Link: louisville.edu/dos/campus-resources/student-grievance-officer.html

Student Advocate

Students Advocate assists students by connecting them with the right services on campus; interpret UofL policies, procedures and academic systems.

Contact Prafula Sheth, Ed.D, Student Advocate

E-mail: advocate@louisville.edu

Phone: (502) 852-8113

Link: louisville.edu/studentadvocate

Dean of Students Office

Dean of Students Office serves UofL students by promoting a positive learning experience, building relationships among students, faculty, and staff; upholding University standards and protecting student rights.

Contact Geri L. Morgan, MSW, Student Care Manager

E-mail: geri.morgan@louisville.edu

Phone: (502) 852-5787

Link: louisville.edu/dos

Ombuds Office

The Ombuds Office at the University of Louisville provides informal, impartial and confidential dispute resolution services for faculty and staff.

Contact Prof. Tony Belak, UofL Ombudsman

E-mail: anthony.belak@louisville.edu

Phone: (502) 852-7359

Link: louisville.edu/ombuds