

COVID-19 Resources

The official Team Kentucky source for information concerning COVID-19.
<https://govstatus.egov.com/kycovid19>

Bills:

In alphabetical order

Fifth Third Bank

Offering various deferrals, forbearances and late fee waivers based on program/loan.
<https://www.53.com/content/fifth-third/en/media-center/press-releases/2020/press-release-2020-03-18.html>

LG&E

Encourage customers who are unable to pay their bills in full to call to set-up payment plans. For more information, contact LG&E at (502) 589-1444 or <https://lge-ku.com/assistance-programs>

Louisville Water Company

Contact LWC if you are unable to pay your water bill, contact Louisville Water Company at (502) 583-6610 or <https://www.louisvillewater.com/customer-service/billing-and-payments>

Low Income Home Energy Assistance Program

Income-eligible residents of Louisville now have until April 30 to apply for funding to help with energy bills.
<https://louisvilleky.gov/government/resilience-and-community-services/low-income-home-energy-assistance-program-liheap>

MSD

MSD has developed the Emergency Wastewater Rate Assistance Program, which offers low-income customers a 10% discount on their wastewater bill. In addition, the MSD Senior Discount Program offers a 30% discount for customers who are 65 or older and have a yearly household income of \$35,000 or less. Learn more at <https://louisvillemsd.org/news/funds-louisville-metro-offer-support-those-struggling-covid-19-pandemic>

Counseling:

In alphabetical order

Alcoholics Anonymous

Virtual 12-step recovery meetings
<http://aa-intergroup.org/>

Anthem Blue Cross and Blue Shield

Provides a COVID-19 mental health resource hub here, which includes videos and downloadable content for individuals, veterans, health care providers, businesses and more.

<https://psychhub.com/covid-19/>

The Centers for Disease Control and Prevention

Offers a guide to managing stress and anxiety

<https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/managing-stress-anxiety.html>

Center for Women and Families

1-844-237-2331 / 502-581-7222

<https://www.thecenteronline.org/>

Family & Children's Place - Family Service Center

525 Zane St, Louisville, KY 40203

(502) 893-3900

<https://www.familyandchildrensplace.org/>

Fingerprint For Success

Offers this resource for battling loneliness during the pandemic.

<https://www.fingerprintforsuccess.com/blog/workplace-anxiety-loneliness-statistics>

In the Rooms

Virtual all recovery meetings, co-occurring mental health, NA, AA, OA, etc.

www.intherooms.com

Jewish Family & Career Services

2821 Klempner Way, Louisville, KY 40205

502-452-6341

<https://jfcslouisville.org/>

The Kentucky Association of Sexual Assault Programs

If you are in need of help, would like to get involved or if you'd like more information about how operations have changed due to the pandemic

<https://www.kasap.org/>

The Kentucky Coalition Against Domestic Violence

Domestic violence programs are open and ready to serve survivors during the covid-19 outbreak. contact (800) 799-SAFE

<https://www.kcadv.org/>

LouieConnect

Offers an interactive look at the many resources available to all in need. The resources include hotlines for COVID-19, domestic abuse, mental health and more.

<https://www.louieconnect.com/>

Louisville Recovery Community Connection

Virtual “hangouts,” all recovery meetings, 12-step recovery meetings, recovery-coaching appointments

<https://linktr.ee/LRCC>

National Suicide Prevention Hotline

800-273-TALK (8255)

Personal Counseling Service, Inc.

1205 Applegate Ln, Clarksville, IN 47129

(812) 283-8383

<http://www.pcs-counseling.org/>

The Salvation Army

Emotional and Spiritual Care hotline in response to the pandemic, which can be reached at (844) 458-4673 by anyone in the U.S.

<https://disaster.salvationarmyusa.org/news/2020/03/29/coronavirus-update-salvation-army-emotional-&-spiritual-care-hotline-844-458-hope-4673->

Seven Counties Services

600 S Preston St, Louisville, KY 40204

24-hour Crisis Hotline:502-589-4313

Addiction help: 502-583-3951

Adult Crisis line: 502-589-4313

Child Crisis line: 502-589-8070

First appointment line: 502-589-1100

Addiction Recovery Center 502-583-3951

<https://sevencounties.org/>

SMART Recovery

Virtual SMART Recovery meetings

www.smartrecovery.org/community

Stay Clean

Stay Clean provides therapeutic evaluation and treatment of Substance Use Disorder by licensed clinical therapists via HIPAA-protected telehealth services.

<https://www.stayclean.com/>

The Morton Center

1028 Barret Ave, Louisville, KY 40204

(502) 451-1221

<https://www.themortoncenter.org/>

Unity Yoga/Unity Recovery

Virtual yoga classes

<https://unityyoga.guru/coronavirus>

Voices of Hope

Virtual all recovery meetings, 12-step recovery meetings, recovery coaching appointments

<https://linktr.ee/recoveronline>

WEconnect & Unity Recovery

unityrecovery.zoom.us/my/allrecovery

Virtual all recovery meetings 7 days a week at 7am, 9 am , 12 pm, 3 pm, 6pm, 9 pm, 11pm EST

Young People in Recovery

Virtual meetings <https://facebook.com/events/s/ypr-virtual-all-recovery-meeti/1297048917351785/?ti=as>

Digital Access:

Louisville Free Public Library

- New Library cards will be granted virtually – follow directions at www.lfpl.org/get-card.htm*
- Restrictions due to overdue fines and replacement fees have been lifted
- Expired and soon-to-be expired library cards are extended until June 1st
- All holds have been extended to 21 days so that your current holds will be here when we reopen
- Late fees are suspended at this time, don't worry about returning materials to the Library until we reopen

Financial Assistance:

In alphabetical order

Association of Community Ministries

Offers assistance with housing, utilities, prescription assistance, and financial assistance. They have various locations – visit

<http://www.louisvillemministries.org/directory/> for location nearest you.

Central Louisville Community Ministries

809 S. 4th Street

Louisville, KY 40203

Phone: 502-587-1999

<https://www.centrallouisvillecm.org/>

Emergency Broadband Benefit

Help families and households struggling to afford internet service during the COVID-19 pandemic.

Beginning on May 12th households can apply in three ways:

1. Contact your preferred [participating broadband provider](#) directly to learn about their application process.
2. Go to [GetEmergencyBroadband.org](https://www.getemergencybroadband.org) to apply online and to find participating providers near you.
3. Call 833-511-0311 for a mail-in application, and return it along with proof of eligibility to: Emergency Broadband Support Center

P.O. Box 7081

London, KY 40742

Materials that partners can use to help promote the Emergency Broadband Benefit to the communities they serve will be available soon on www.fcc.gov/emergency-broadband-benefit-outreach-toolkit.

Financial Assistance Program - City of Louisville - Office of Resilience and Community Services

(Must meet poverty level guidelines) Locations:

Bridges of Hope Neighborhood Place (NP)

1411 Algonquin Parkway

Louisville, KY 40210

Phone: 502 634-6050

Community Services

701 W Ormsby Ave

Suite 201

Louisville, KY 40203

Phone: 502-574-4377

South Central Neighborhood Place (NP)

4255 Hazelwood Ave.

Louisville, KY 40215

Phone: 502 485-7130

Healthy at Home Utility Relief Fund

Are you struggling to pay or have past due balances on your water, sewer, gas, or electric bills due to COVID-19? If so, the Healthy at Home Utility Relief Fund provides relief to Kentuckians but will expire by December 31, 2020. Act now! The application is simple to complete but you must call 800-456-3452 or visit Community Action of Kentucky at <https://www.capky.org/covid-19-resources/>

Kentucky Cabinet for Health and Family Services (CFHS)

Child Care Assistance Program

Phone: 855-306-8959

<https://chfs.ky.gov/Pages/index.aspx>

Kentucky Unemployment Insurance Benefits

<https://kcc.ky.gov/career/Pages/default.aspx>

600 West Cedar St.

Louisville, KY 40202

Phone: 502-875-0442

Kentucky Unemployment Insurance Benefits Information

<https://www.kentucky.com/news/coronavirus/article241228426.html>

Low Income Home Energy Assistance Program (LIHEAP) - City of Louisville - Office of Resilience and Community Services (Applicants must be Jefferson County residents with a household income at or below 130 percent of the federal poverty guidelines (e.g. for a household of four, the gross monthly income cannot exceed \$2,790.00).

Locations:

Bridges of Hope Neighborhood Place (NP)
1411 Algonquin Parkway
Louisville, KY 40210
Phone: 502 634-6050

Resilience and Community Services
701 West Ormsby Avenue
Suite 201
Louisville, KY 40203
Phone: 502-574-4377

South Central Neighborhood Place
4255 Hazelwood Avenue
Louisville, KY 40215
Phone: 502-485-7130

Food Resources:

In alphabetical order

The Bates Community Development Corporation (BCDC)

1228 S Jackson St, Louisville, KY 40203

Fresh produce from Dare to Care is available for distribution every Friday from 9:30am to noon. This program serves the residents of the Smoketown and Shelby Park neighborhoods.

<http://batescdc.com/>

Blessings in a Backpack

<http://louisville.blessingsinabackpack.org/>

(502)882-8748

Distribute weekend meals on Fridays to kids in the program at designated feeding sites by JCPS. Bags will be distributed on first come first served.

Daily Lunch Program - Cathedral of the Assumption

433 S 5th St

Louisville, KY 40202

Phone: 502-582-2971

<https://www.cathedraloftheassumption.org/social-concerns/daily-lunch-program/>

Dare to Care

5803 Fern Valley Rd.

Louisville, KY 40228

Phone: 502-966-3821

Visit <https://daretocare.org/need-food/> to locate a Dare to Care distribution center near you. While our distribution centers remain open, many are employing a drive-through food box model to help ensure social distancing. Please call prior to visiting, as some pantries and kitchens are temporarily closed for the protection of their volunteers.

<https://daretocare.org/>

Feeding Kentucky'

Regional food banks serve all 120 Kentucky counties through partnerships with local food pantries and shelters. A directory of local food pantries is available here or by calling (502) 699-2656.

<https://feedingky.org/find-help/>

Food Pantry & Kids' Café and Red Kettle Cafe - The Salvation Army

<https://www.salvationarmylouisville.org/>

Food Pantry & Kids Café

Food boxes are provided weekly on Tuesdays and Wednesdays between 1pm & 2PM. Recipients must call for an appointment prior to receiving their food box by calling our Center of Hope at (502) 671-4900 and may only receive them once per month.

Red Kettle Café

Breakfast is served daily from 6:45 a.m. – 7:30 a.m.,

Dinner is served each night for women and children at 4:45 p.m. followed by the men at 5:15 p.m.

JCPS

Has set up 45 feeding sites; 37 at schools; 8 at apartment complexes. Breakfast and lunch served. Meals are available to all children 18 years old or younger. JCPS will distribute meals on Monday, Wednesday and Friday. Students can get up to four meals on Monday and Wednesday and two on Friday.

https://www.jefferson.kyschools.us/sites/default/files/Emergency%20Feeding%20Sites.pdf?fbclid=IwAR1FWxEEEnBjzBIA_xCt81KBfRz1UasVPfC9I0IXITuKwT_t6BgJFiP_nLI

Kentucky Career Center

Apply for unemployment benefits through the Commonwealth of Kentucky.

<https://uiclaims.des.ky.gov/ebenefit/eben.htm>

Kentucky Supplemental Nutrition Assistance Program (SNAP) - Kentucky Cabinet for Health and Family Services (CFHS)

Some restrictions apply, please see eligibility at

<https://chfs.ky.gov/agencies/dCBS/dfs/nab/Pages/snap.aspx>.

Family Support - Bullitt County
445 Kentucky 44
Suite 209
Shepherdsville, KY 40165
Phone: 855-306-8959

Family Support - Jefferson County
908 West Broadway
L & N Building
Louisville, KY 40203
Phone: 855-306-8959

Family Support - Oldham County
2206 Commerce Parkway
Suite C
La Grange, KY 40031
Phone: 855-306-8959

Online application: https://kynect.ky.gov/benefits/s/program-page?program=SN&language=en_US

New Albany Floyd County Schools

<http://www.schoolnutritionandfitness.com/index.php?sid=2004121741184394>

Will be providing free meals for children 18 and under. Meals will be distributed on the following Wednesday's November 11 & 18 and December 2,9 & 16 from 11am-12:30pm. Drive-thru meal service at one of the following schools.

New Albany High School, door #7 off Locust Street

Floyd Central High School, door #17 behind the school

Open Door Ministry - Fourth Avenue United Methodist Church

318 St Catherine St

Louisville, KY 40203

Phone: 502-585-2176

Monday, Tuesday, Thursday, Friday and Saturday from noon to 1:00 pm

<https://www.fourthavenue.us/ministries>

Open Hand Kitchen - Society of St. Vincent de Paul Louisville

1026 South Jackson St.

Louisville, KY 40203

Phone: 502-584-2480

Serving two nutritious meals each day, at 12 pm and 5 pm.

<https://www.svdplou.org/open-hand-kitchen/>

One Louisville: COVID-19 Response Fund

Will provide support for nonprofits and families impacted by COVID-19. The link below contains an overview of the Fund including who is eligible for support and how to request it.

https://www.greaterlouisville.com/general/one-louisville-covid-19-response-fund/?utm_source=Greater+Louisville+Inc.&utm_campaign=c4213a9703-

[EMAIL_CAMPAIGN_2020_03_12_09_40_COPY_02&utm_medium=email&utm_term=0_9160615f79-c4213a9703-189359625.](https://www.greaterlouisville.com/general/one-louisville-covid-19-response-fund/?utm_source=Greater+Louisville+Inc.&utm_campaign=c4213a9703-EMAIL_CAMPAIGN_2020_03_12_09_40_COPY_02&utm_medium=email&utm_term=0_9160615f79-c4213a9703-189359625)

Portland's Food Pantry

3713 W. Market St.

Louisville, KY 40202

Phone: 502-778-3641

<https://www.foodpantries.org/li/portlands-food-pantry>

Restaurant Worker Relief Program

610 Magnolia

621 West Magnolia Ave, Louisville, KY 40208

<https://www.leeinitiative.org/>

St. Matthew's Episcopal Church

330 North Hubbards Lane

Saint Matthews, KY 40207

Phone: 502-895-3485 ext.

Drive-through pick up behind the church building. Distribution is usually from 9:30-11a on the third Saturday.

<http://www.stmatthewsepiscopallouisville.org/food-pantry/>

Housing:

In alphabetical order

The Coalition for the Homeless

A list of day and overnight shelters for homeless individuals and families in Louisville.

<https://louhomeless.org/resources-for-help/>

The Healing Place

Provides shelter in addition to food and clothing to clients seeking help for addiction.

1020 W Market St

Louisville, KY 40202

<https://www.thehealingplace.org/>

A list of more Louisville shelters.

<https://www.homelessshelterdirectory.org/cgi-bin/id/city.cgi?city=Louisville&state=KY>

Jobs:

Indeed

Provides a list of employers currently hiring in the Louisville area here. You can narrow your search with keywords and filters.

<https://partner.indeed.com/goodwill/>

KentuckianaWorks

A job board with an up-to-date list of job postings throughout Kentuckiana

<https://www.kentuckianaworks.org/jobs>

Large companies looking for help include:

Amazon

https://www.amazondelivers.jobs/?CMPID=prprlc0780h6&AZREF=https://www.amazondelivers.jobs/?cmpid=PRPRLC0780H6&_ga=2.87980061.447811253.1585153367-553699714.1584628976&_gac=1.260123263.1584628976.CjwKCAjwsMzzBRACEiwAx4ILGwoQxdbGPXxdWx1bUdqqvRWY5KqQ7hrKB_qu89z4gtli8qitY14QWBoCbAkQAvD_BwE

Domino's

<https://jobs.dominos.com/dominos-careers/>

Facilities Management Services

<https://facilitiesmgmt.com/>

Kroger

<https://jobs.kroger.com/search/?q=&locationsearch=Louisville%2C+Ky>

Meijer

[https://meijer.wd5.myworkdayjobs.com/Meijer Stores Hourly/2/refreshFacet/318c8bb6f553100021d223d9780d30be](https://meijer.wd5.myworkdayjobs.com/Meijer_Stores_Hourly/2/refreshFacet/318c8bb6f553100021d223d9780d30be)

Papa Johns

<https://jobs.papajohns.com/creative/restaurant>

Sav-A-Lot

<https://savealot.com/careers/>

UPS

<https://www.jobs-ups.com/>

Shopping:

Businesses opening only for residents over 60 and those most vulnerable to COVID-19:

- Target (first hour of business on Wednesday)
- Dollar General (first hour of business every day)
- Wal-Mart (first hour of business every Tuesday between March 24 and April 28)
- Kroger (7-8 a.m. Monday, Tuesday, Wednesday and Thursday)
- Rainbow Blossom (first hour of business every day)
- Whole Foods (first hour of business every day)
- Costco (8-9 a.m. Tuesday, Wednesday and Thursday)
- Aldi (8:30-9:30 a.m. on Tuesday and Thursday)
- Meijer (7-8 a.m. Mondays and Wednesdays)
- Sam's Club (7-9 a.m. Tuesday and Thursday)
- Big Lots (first hour of business every day)
- Fresh Market (8-9 a.m. Monday through Friday)
- Sav-A-Lot, Taylor Boulevard (10-11 a.m.)
- Trader Joe's (9-10 a.m. daily)
- Walgreen's (8-9 a.m. on Tuesday)

Other Community Resources:

In alphabetical order

American Red Cross

First aid, health and safety training

<https://www.redcross.org/about-us/news-and-events/news/2020/help-save-lives-from-your-home.html>

The Community Asset Registry for the Empowerment of Kentucky (CARE KY)

Allows you to search for food, housing, transportation, utilities, family and community support and personal safety by county.

<http://care-ky.org/>

Household assistance

Households seeking assistance should call their nearest Neighborhood Place location. To find a Neighborhood Place in their area, residents may call Metro311 or (502) 574-5000, or visit <https://www.louisvilleky.gov/government/neighborhood-place>

Kentucky Department for Public Health

COVID-19 Hotline 1-800-722-5725

<https://chfs.ky.gov/agencies/dph/Pages/covid19.aspx>

The Kentucky Community Action Partnership

A list of agencies across the Commonwealth that are ready and willing to assist those in need.

<https://www.capky.org/network/>

Louisville Urban League

Community resources include connections to food banks, housing programs, education, employment opportunities, clothing needs and more.

<https://lul.org/health/covid19/>

United Way of Kentucky 211

A service that connects you to community resources for food, health, housing and utilities and relief for crises, emergencies, disasters and more.

<https://www.uwky.org/211>

Report a Kentucky establishments that won't comply with COVID-19 shutdown

State of Kentucky – 1-833-KY-SAFER / 1-833-597-2337 (tollfree)

City of Louisville – Metro311

Email: 311@louisvilleky.gov

<https://louisvilleky.gov/government/metro311>