

# University of Louisville COVID-19 Response

## *President's Council Update*

April 7, 2020

# Today's Agenda

**Welcome**

Charlie Dahlem, Chair

**Report of the President**

Neeli Bendapudi, President

**Response to COVID-19**

**Financial Health**

Dan Durbin, *Chief Financial Officer*

**Advancement Initiatives**

Brad Shafer, *VP for Advancement*

**UofL Health**

Tom Miller, *CEO*

**Questions and Answers**

**Adjournment**

Charlie Dahlem

# Crisis Response: Academics

## Actions we have taken:

- Remaining Spring Semester all online
- Summer Term will be online only, tuition charged at face-to-face rate
- Pass/Fail grade option for Spring Semester only
- Withdraw requests made after Spring Break held for processing at end of term
- Online Access: library remains open to allow internet access
- Essential student services delivered online: counseling, advising, REACH tutoring, writing center, library
- Community colleges and regional campuses provide access to all students from the state
- Charter/Spectrum provide free internet for 60 days; phone companies providing additional data and hot spots to students
- Orientations, externships, clinical experiences & more replaced with virtual options

<https://louisville.edu/coronavirus/students/academics>

## Next Steps and Actions in Progress:

- Recruitment
- Retention
- Faculty and academic support staff remote work results: impact on P&T, research, etc.

## Good News:

- Delphi Center for faculty development
- Deans, Faculty and Staff compassion
- Student resiliency
- Redbook 4.2.2.C to give faculty an extra year to achieve tenure, recognizing COVID-19 as extenuating circumstance that disrupts teaching and research
- Faculty evaluation options

<https://louisville.edu/coronavirus/faculty>

# Crisis Response: Students & Student Life

## Actions we have taken:

- Recommended move out, some students have opted to remain
- Ongoing communication from president, provost, dean of students, & SGA president
- Grab-and-go dining services
- Telehealth services offered through Campus Health
- Student Emergency Funds
- Commencement postponed until December 2020
- Student Recreation Center closed – virtual options
- Early registration opens on schedule
- Sharing information on job opportunities, community resources

## Next Steps and Actions in Progress:

- International Travel and Study Abroad
- Transitioning students to private rooms

## Good News:

- Quick transition to online services
- Individualized attention to student needs
- Paying Federal Work Study students
- Safe return of students abroad

<https://louisville.edu/coronavirus/students>



# Crisis Response: Students & Student Life



## Maintaining Mental Health

- ✓ Avoid excessive media exposure
- ✓ Stay connected
- ✓ Create a daily routine
- ✓ Prioritize self-care
- ✓ Acknowledge your emotions
- ✓ Practice gratitude & help others
- ✓ Stay active
- ✓ Get creative

<https://louisville.edu/coronavirus/students/health#care>

# Crisis Response: **Employees**

## **Actions we have taken:**

- Emergency remote work policy implemented (recommendation)
- Employees able to suspend or terminate their FSA contributions for dependent care
- Employees able to add eligible dependents to medical plan if that dependent had and then loss coverage due to COVID-19
- Created employee resources for financial and community resources including, but not limited to, LG&E and rent assistance, EAP and mental health Telehealth options (both at no cost to employees)
- Regular communication to campus regarding actions, benefits, options

<https://louisville.edu/coronavirus/employees>

## **Next Steps and Actions in Progress:**

- Federal and State Stimulus impacts on UofL
- CDC-defined Vulnerable Populations

## **Good News:**

- Employees and dependents on a UofL health plan, copays, coinsurance and deductibles will be waived for diagnostic testing related to COVID-19, as well as the in-network visit associated with COVID-19 testing (whether at doctor's office, urgent care or ER)
- UofL will waive the member cost share for LiveHealth online visits and provider telehealth visits through 6/30
- Families First Coronavirus Response passed March 18: 80 hours of emergency sick leave for COVID-19 related reasons and expanded FMLA for childcare at 2/3 salary
- Community resources
- Kroger Food Pantry

# Crisis Response: Research

## Actions we have taken:

- Nonessential research activity suspended
- Essential research must be approved by dean, EVPRI, or provost
- Ensuring laboratory safety continues to operate using best practices to limit spread of SARS-COV-2
  - Ramping down of activities in labs; social distancing means limited lab assistants & grad. students researchers asked to avoid on-campus workstations
- Provide coordinated testing for COVID cases in Kentucky and Indiana
  - Center for Predictive Medicine & Center of Excellence for Research in Infectious Diseases has developed capacity for up to 1,000 tests a day and has continued to conduct testing for some 15 area hospitals with a 24-hour turnaround. This team has conducted more than 2,806 tests for area hospitals to date

<https://louisville.edu/research/covid19resources>

## Next Steps and Actions in Progress:

- UofL's testing capability (ID & CPM)
- UofL's vaccine research (CPM)

## Good News:

- Julio Ramirez, Ken Palmer, Donghoon Chung, Forest Arnold, Ruth Carrico
- Speed School advanced manufacturing labs producing PPE, donations coordinated by Environmental Health & Safety, & animal facility is ramping up to decontaminate N95 masks, which are critical to the safety of healthcare professionals
- Proposals submitted to detect and treat/prevent COVID-19
  - In the last week, 6 proposals were submitted for over \$20M to conduct coronavirus surveillance, to study infections in healthcare workers & their families, to prevent coronavirus using a nasal spray, and to develop a point-of-care detection kit
- Established tests for antibodies in blood serum and offered to the local community to partner with doctors who may choose to treat critically ill patients with convalescent serum



# UofL Athletic Association

## Actions we have taken:

- Canceled all NCAA and ACC Winter and Spring practices, games, and championships (returned from ACC conference early)
- Closed majority of facilities
  - Exceptions for students in rehabilitation programs
- Aided state, local and campus communications efforts and marketing campaigns
  - Virtual reading day for elementary school students
  - Social media messaging from coaches, student athletes and staff



## Next Steps and Actions in Progress:

- Coaches and staff remaining fully engaged with student athletes to finish semester in strong academic position
  - Daily talk, text, videoconferences
  - Preparing for Summer term registration
  - Ongoing virtual student athlete development
  - No recruiting through May 31, 2020
- FY 20 and 21 Budget Implications

## Good News:

- NCAA provides extra year of eligibility for all Spring student athletes
- ACC hoping to create cohesive policy around aid being provided to returning seniors
- Governor's COVID-19 Address
  - Coach Satterfield
  - Coach Mack



# Crisis Response: Financial Health

## Actions we have taken:

- Savings Incentivization Plan implemented
- Focus on preserving cash position was started 3 weeks ago:
  - Strict restrictions on travel, hiring and non-essential spending
  - Constant interaction with Deans to shape future financials
  - Business continuity plan in place & functioning
- Hiring freeze implemented (exceptions through Provost/CFO)
- Credits and pro-rated refunds offered in limited situations

## Next Steps and Actions in Progress:

- Financial risk assessment
- Prioritizing high risk areas
- Implementing mitigation strategies
- Manage clinical enterprise expenses & alternative revenues
- Continue expense reduction strategies

## Good News:

- Current cash position stronger than one year ago
- Team has rallied together on response
- Federal assistances
  - Higher Ed Emergency Funds for UofL & students
  - Deferral of payroll tax payments into future periods
  - Healthcare-related assistance

# Crisis Response: Advancement Initiatives

## Actions we have taken:

- New strategies being implemented
- Created 7 NEW student emergency funds
  - Dedicated giving page for student emergency support and research/testing support
- Development officers contacting underwater endowment and scholarship endowment holders whose accounts were made whole 12/31/2019

## - Giving Overview

- \$164,000 total gifts
- \$29,365 from 261 donors online (\$114 AVG)
- 35% - Student Emergency Fund
- 25% - Research & Testing
- 40% - PPE
- \$18,000 Gifts In Kind – will increase significantly – being tracked
  - Additional \$250,000 committed
  - Several additional 5 and 6 figure asks

## Next Steps and Actions in Progress:

- Focus on Students/PPE/Research & Testing Funds
- Virtual Engagement – exploring new ways to engage alumni/donors/friends via virtual channels. Ex: Virtual Happy Hours, Webinars with Alumni Chapter/Council Volunteers, Virtual 5K, continuation with our virtual book club (500+ engaged)
- Merchandise Store Revenue – agreed to donate our 2nd quarter revenue line to the Student Emergency Fund – via Fanatics.
  - Enhanced strategy surrounding this effort to push increased revenue streams

## Good News:

- Raised 261 gifts for \$29,635 through COVID online efforts
- Provisions from the new CARES (Coronavirus Aid, Relief, and Economic Security) Act are designed to help nonprofits facing economic hardship during the coronavirus pandemic.
- The new law temporarily suspends the requirements for required minimum distributions (RMD) for the 2020 tax year.

# UofL Health

## Actions we have taken:

- Suspended elective surgeries
- Restricted access to hospital including visitors/guests
- Implemented health screenings
- Increased telemedicine offerings
- Implemented remote work policy
  - 700 working from home

## Next Steps and Actions in Progress:

- Preparation for surge
  - Peak projected to be early May
  - Phased bed increase (Phase 1, 2 & 3)
  - Capacity analysis
- Monitoring personal protective equipment (PPE) supplies
- Daily communications to staff
- Improving healthcare professionals' safety, welfare, morale

## Good News:

- \$35M Economic Development loan approved
- Ongoing, additional, and coordinated testing
  - Drive-through testing

# Thank you

Next meeting: July 7, 2020