

Sent on Tuesday, March 17, 6:15 p.m.

From: Michael Mardis, Dean of Students

To: All UofL Students

Update from the UofL Dean of Students re: COVID-19 information

Dear Students,

The University had to make several difficult decisions this past week in the interest of our community's health and well-being. We appreciate how our Cardinal community is coming together to support one another during this unprecedented situation, for our campus and the world. Your actions and decisions can help support our top priority—the health and safety of YOU, our students!

Experts tell us the best way to mitigate the spread of COVID-19 is to maintain social distance. This involves refraining from large gatherings and minimizing the number of people in a given space. To protect your health and that of your fellow classmates, practice social distancing:

- Avoid close contact with people – keep at least 6 feet of distance.
- In social places, do not get too close to people.
- In a line, create space between people.
- Leave space between people when sitting.
- Wash your hands frequently.

We also encourage you to visit the [UofL COVID-19 webpage](#) for information about the virus and the University response. Here are a few other updates about campus services:

On-Campus Activity

Effective immediately, all events hosted by the University of Louisville or at a University of Louisville facility are postponed or cancelled through April 28.

Recreation and Fitness

The Student Recreation Center and HSC Fitness Center are closed following guidance from state and public health officials. Although these facilities are closed, there are currently no restrictions on outdoor exercise. We encourage you to enjoy the fresh spring air while continuing to practice appropriate social distancing.

Libraries

[Campus libraries](#) remain open for use and computer access for all university-affiliated individuals. Upon entrance, you will be asked to show your student ID, so be sure to keep your card on you.

REACH Tutoring

REACH tutoring support services are still available for students. Visit their [new webpage](#) to understand all the services they provide and have moved online for students to access.

Counseling Center

The [UofL Counseling Center](#) is available by appointment. There are tele-health options that are being offered to support social distancing. This is a stressful time for each of us that may impact your well-being. Take time to exercise, talk to friends on Facetime, work on a project you haven't had time for, and keep up with your academic work.

ConcernCenter

[ConcernCenter](#) is a directory designed to help you find campus resources based on various concerns. Please select the category associated with your concern, search for your concern, or check the alphabetical listing of concerns.

If you have a crisis that requires immediate attention, please call ULPD at 502-852-6111 or call 911.

Additional resources include:

Centerstone Adult Crisis Line: 1-800-221-0446

National Suicide Prevention Lifeline: 1-800-273-8255

Crisis Text Line: Text HOME to 741741 in the US

Campus Housing

Campus Housing is open for students who cannot return to their permanent residence. Students who are able to stay away from campus and have internet access to complete their courses can do so. Additionally, if you need to pick up items from your campus housing, you are welcome to do so. Enterprise Rent-A-Car company has reduced the minimum driver age to 18 and is waiving the "young renter fee" if you need to rent a car to return home.

Dining Options – Carry-Out Only

At this time, only carry-out is available at dining locations. Information on hours and open locations can be found at <https://louisville.campusdish.com/>. Meal plans can be used at all campus locations.

Cardinal Cupboard

The Cardinal Cupboard is remaining open for students in need, Monday through Friday, 9 a.m. – 5 p.m. If you know of anyone who may need access to the pantry, please ask them to email ccfp@uoflelsb.org.

Technology

More information about classes being delivered remotely is available at [Checklist for Students – Continuity of Instruction](#).

Office365.com is available for students to access their Outlook email online while away from campus. Use your UofL ID email and password to sign in.

Charter Communications is offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps. To enroll, call 1-844-488-8395. Installation fees will be waived for new student households.

Career Centers

The [career centers at UofL](#) are ready to assist students. University, Business, Engineering and Law career centers have numerous online resources, as well as staff available to assist students remotely. Now is a great time to get your resume ready, have it reviewed by a staff member, practice an interview or prepare for your job search.

Phishing Scams

Be aware that Information Technology Services has found a significant rise in email phishing sent to university accounts related to the COVID-19 virus or online classes. We ask that you please be hyper-aware of scam emails promoting prevention, misinformation about university classes or online registration. Verify that UofL emails are from louisville.edu addresses, and don't click on links from sources you don't know. If you have concerns over a questionable email or have clicked on a suspicious link, please [contact us](#) at 502-852-7997.

The University remains open. Reach out to campus offices and faculty, staff and advisors with your questions. If you do not know where to go, contact the Dean of Students Office at dos@louisville.edu or 502-852-5787.

Finally, if you feel unwell, we encourage you to contact your local doctor or [Campus Health](#) at 502-852-6479. Keep in contact with family and friends by communicating regularly, letting them know how you are feeling. As a Cardinal family, we can support each other as we navigate these challenging times.

Stay healthy!

Michael Mardis, Ph.D.
Dean of Students