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IMPORTANT UPDATE: ACH/Auto-Debit Student Loan Payers

Dear UofL ACH/Auto Debit Participant:

May 27, 2014

The University of Louisville is pleased to announce that as of **July 1, 2012**, the billing for your **Federal Perkins, (and) Health Profession (and) School Name Institutional Student Loans** will be handled by **Educational Computer Systems, Incorporated (ECSI)**. ECSI is a billing service provider for the university and **not a collection agency**. We believe this change is a benefit to both you and University of Louisville.

One of the many exciting features of the ECSI service is that you will now have improved access to your account(s) on the Internet. ECSI's website is <http://www.ecsi.net>. Through this site, you will be able to verify when your payments have been received, update address and phone information, verify account balances, obtain loan payoff amounts, sign-up for electronic billing, and make your payments. You may also download various forms such as *deferments, forbearance requests*, etc. You will be given a five-digit security code, which will allow only you to access your confidential account information.

Your first statement from ECSI will be mailed **July 15, 2012**, with a due date of **August 1, 2012**. Our records indicate that you are currently paying your account with Campus Partners by automatic monthly bank drafts. Your July 2012 payment will be processed as usual with Campus Partners. **HOWEVER**, in order to have all future payments made via automatic bank draft, you will need to provide authorization to ECSI. You can contact ECSI Customer Service at 1-888-549-3274 to authorize the debit.

Our conversion from Campus Partners to ECSI will be completed by **July 10, 2012**. Once our records are converted, you will be able to contact ECSI and signup for automatic bank draft. You must sign up by **July 15, 2012**, in order to have your **August 2012** payment processed by the due date. If you decide not to make your July payment via bank draft, please be sure to mail your payment, made payable to University of Louisville by **August 1, 2012**, to **ECSI, 181 Montour Run Road, Coraopolis, PA 15108**.

Thank you for your patience and understanding as we strive to improve our service to you.

Sincerely,

Bursar's Office
University of Louisville