CURRICULUM VITAE

Professor and Chair Department of Health Management and Systems Sciences School of Public Health and Information Sciences University of Louisville Louisville, Kentucky 40292 Tel: (502) 852-3987 Email: christopher-e.johnson@louisville.edu

EDUCATION

1987	B.S., History, United States Naval Academy, Annapolis, Maryland.
1998	Ph.D., Health Services Research, Policy, and Administration, University of Minnesota, Minneapolis, Minnesota.
1998	Ph.D. Minor in Business Administration, Organization Theory Concentration, Carlson School of Management, University of Minnesota.
	POSITIONS HELD
2015-Present	Department Chair, Department of Health Management and Systems Sciences, School of Public Health and Information Sciences, University of Louisville
2015-Present	Professor, Department of Health Management and Systems Sciences, School of Public Health and Information Sciences, University of Louisville
2012-2015	Program Lead, Health Systems Research Area, PhD Program in Health Services, University of Washington
2012-2015	Director, Graduate Program in Health Services Administration, School of Public Health, University of Washington
2012-2015	Austin Ross Chair in Health Administration, University of Washington
2012-2015	Associate Professor of Health Services, Department of Health Services, School of Public Health, University of Washington

2011-2012	Department Head, Department of Health Policy and Management, School of Rural Public Health, Texas A&M Health Science Center
2011-2012	Associate Professor, Department of Medicine, Baylor College of Medicine
2010-2012	Research Health Scientist, Mental Health Care Line, South Central VA MIRECC, Department of Veterans Affairs
2005-2012	Associate Professor, Department of Health Policy and Management, School of Rural Public Health, Texas A&M Health Science Center.
2007-2010	Director, Master of Health Administration Program, Department of Health Policy and Management, School of Rural Public Health, Texas A&M Health Science Center.
2002-2005	Research Health Scientist, 5/8 Appointment, Rehabilitation Outcomes Research Center, Department of Veterans Affairs.
1998-2005	Assistant Professor, Department of Health Services Research, Management and Policy, University of Florida.
1997-1998	Research Associate, Division of Health Services Research and Policy, University of Minnesota.
1996-1997	Research Assistant, Institute for Health Services Research, University of Minnesota. Project: Office of Rural Health, Minnesota Department of Health, Primary Care Workforce Assessment. Project: Blue Cross/Blue Shield of Minnesota, The Organizational Structure of Medical Group Practices in a Managed Care Environment.
1995-1996	Research Assistant, Quality Reengineering & Technology Committee, Office of the Provost, Academic Health Center, University of Minnesota. Project: Academic Health Center, University of Minnesota, Reengineering Project.
1994-1995	Research Assistant, Institute for Health Services Research, University of Minnesota. Project: Bush Foundation Group Practice Study.
1994	Administrative Intern, Finance Division, University of Minnesota Hospital and Clinic.

1987-1993

Infantry Officer, United States Marine Corps.

PUBLISHED PEER REVIEWED ARTICLES

<u>Johnson, C.E.</u>, Bush, R.L., Harman, J., Bolin, J., Hudnall, G.E., and Nguyen, A.M. Variation in utilization of health care services for rural VA enrollees with mental health-related diagnoses. <u>Journal of Rural Health.</u> (2015) Jul;31(3):244-53

Kash, B.A., Spaulding, A., Johnson, C.E., Gamm, L.D. Relevancy of the Resource Based View in Healthcare Strategic Management: A Comparative Case Study. (2014). Journal of Strategy and Management. 7(3):251-264.

Kash, B.A., Spaulding, A., Johnson, C.E., and Gamm, L. Success factors for strategic change initiatives: A qualitative study of healthcare administrators' perspectives. (2014) Journal of Healthcare Management. 59(1): 65-81. PMID: 24611428

Kash, B.A., Gamm, L.D., and Spaulding, A.C., <u>Johnson, C.E.</u> Leadership, Culture, and Organizational Technologies as Absorptive Capacity for Innovation and Transformation in Healthcare: A Framework for Research. (2013) <u>Change Management: An International Journal</u> 13(1): 1-13.

Kash, B.A., Spaulding, A., Gamm, L., and <u>Johnson, C.E.</u> Health care administrators' perspectives on the role of absorptive capacity for strategic change initiatives: A qualitative study. (2013) <u>Health Care Management Review</u>. 38(4):339-48.

Hyer, K., Thomas, K.S., Johnson, C.E., Harman, J.S., and Weech-Maldonado, R. Do Medicaid incentive payments boost quality? Florida's Direct Care Staffing Adjustment Program. (2013) Journal of Aging and Social Policy. 25(1):65-82.

Weech-Maldonado, R., Laberge, A., Pradhan, R., Johnson, C.E., Zhang, Z., Hyer, K. (2012) Nursing Home Financial Performance: The Role of Ownership and Chain Affiliation. <u>Health</u> <u>Care Management Review</u>. 37(3):235-45.

Hyer, K., Thomas, K.S., Branch, L.G., Harman, J.S., <u>Johnson, C.E.</u>, and Weech-Maldonado, R. (2011). The Influence of Nurse Staffing Levels on Quality of Care in Nursing Homes. <u>The Gerontologist</u>. 51(5), 610-16.

Bookvar, K.S., Santos, S.L., Kushniruk, A., Johnson, C., and Nebeker, J.R. (2011) Medication reconciliation: Barriers and facilitators from the perspectives of resident physicians and Pharmacists. Journal of Hospital Medicine. 6(6), 329-37.

Kash, B. A., Naufal, G., Cortes L., and Johnson, C. (2010). Intent to leave and actual turnover among registered nurses in nursing homes. Journal of Applied Gerontology. 35(3), 246-55.

Johnson, C.E., Lemak, C.H., Hall, A.G., Harman, J.S., Zhang, J., and Duncan, R.P. (2010) Outsourcing administrative functions: Service Organization demonstrations and Florida Medicaid PCCM program costs. Journal of Health Care Finance. 37(1), 1-12.

Kash, B. A., Naufal, G., Dagher, R. K., and Johnson, C. E. (2010) Individual factors associated with intentions to leave among directors of nursing (DONs) in nursing homes. <u>Health Care</u> <u>Management Review</u>. 35(3), 246-55.

Hyer, K., Slack, A., and Johnson, C.E. (2009) Florida's Efforts to improve quality of nursing home care through nurse staffing mandates, regulation, and Medicaid reimbursement. Journal of Aging and Social Policy 21(4), 318-37.

Laberge, A., Weech-Maldonado, R., Johnson, C.E., Jia, H, and Dewald, L. (2008) Outsourcing veterans for long-term care: comparison of state veteran and community nursing homes serving veterans. Journal of Health and Human Services. 30(4), 441-467.

Duncan, R.P, Lemak, C.H., Vogel, W.B., Johnson, C.E., Hall, A.G., and Porter, C. (2008) Evaluating Florida's Medicaid provider services network (PSN) demonstration. <u>Health Services</u> <u>Research</u>. 43(1), Part II, 384-400.

<u>Johnson, C.E.</u>, Weech-Maldonado, R., Jia, H, Reker, D., Buchanan, R., and Laberge, A. (2007) Characteristics of community nursing homes serving per-diem veterans 1999-2002. <u>Medical</u> <u>Care Research and Review</u>. 64(6), 673-690.

<u>Johnson, C.E.</u>, Handberg, E., Dobalian, A., and Gurol, N. (2005) Improving perinatal and neonatal patient safety: the AHRQ patient safety indicators. <u>Journal of Perinatal & Neonatal Nursing</u>. 19(1), 15-23.

Buchanan, R., Johnson, C. E., Wang, S., Cowper, D., Kim, M., and Reker, D. (2004) Analyses of male residents in community nursing facilities: Comparisons of VA residents to other residents. Journal of Rehabilitation Research and Development. 41(6a), 847-859.

Lemak, C.H., Johnson, C.E., and Goodrick, E. (2004) Collaboration to improve services for the uninsured: Exploring the concept of health navigators as interorganizational integrators. <u>Health</u> Care Management Review. 29(3), 196-206.

<u>Johnson, C. E</u>, Dobalian, A., Burkhard, J., Hedgecock, D. K., and Harman, J. (2004) Predicting lawsuits against nursing homes in the United States 1997 – 2001. <u>Health Services Research</u>. 39(6), 1713-1731.

Johnson, C. E, Dobalian, A., Burkhard, J., Hedgecock, D. K., and Harman, J. (2004) Factors predicting lawsuits against nursing homes in Florida 1997 – 2001. <u>The Gerontologist</u>. 44(3), 339-347.

Johnson, C.E., Hedgecock, D. E., Oakley, M. L., Dobalian, A., Salmon, J. Hyer, K., and Polivka, L. (2004) Predictors of lawsuit activity in Hillsborough County, Florida 1996-2000. <u>Health Care</u> <u>Management Review</u>, 29(2), 150-158.

Hedgecock, D. E., Oakley, M. L., Johnson, C. E., Salmon, J. R., Polivka, L., and Hyer, K. (2003) The nature and extent of nursing home lawsuits. Long-Term Care Interface, 4(11), 17-21.

Polivka, L., Salmon, J. R., Hyer, K., Johnson, C.E., and Hedgecock, D. E. (2003) The nursing home problem in Florida. <u>The Gerontologist</u>. 43 (Special Issue II), 7-18.

Atherly, A., Kralewski, J., Johnson, C. E., Brasure, M. Developing rural primary health care service areas. (2003) <u>Health Care Management Review</u>. 28(2), 189 – 197.

Johnson, C. E. and Bunderson, J. S. (2002) Enacting Litigious Environments: Litigation and Florida's Nursing Homes. <u>Health Care Management Review</u>. 27(3), 7-20.

<u>Johnson, C. E.</u>, Kralewski, J. E., Lemak, C. H., Côté, M. J., and Deane, J. (2002) Medical group practice information systems use within managed care environments. <u>Journal of Ambulatory</u> <u>Care Management</u>. 25(1), 40-51.

<u>Johnson, C. E.</u>, Atherly, A., and Bunderson, J.S. (2000) The many dimensions of Florida nursing home litigation. <u>Long-Term Care Interface</u>, 1(5), 42 - 48.

Kralewski, J. E., Rich, E. C., Feldman, R., Dowd, B., Bernhardt, T., <u>Johnson, C. E.</u>, and Gold, W. (2000) The effect of medical group practice and physician payment method on costs of care. <u>Health Services Research</u>, 35(3), 591 - 613.

Johnson, C.E. (1999) Issue Complexity in Academic Health Centers. Published dissertation. University of Minnesota: Minneapolis, MN.

Kralewski, J. E., Wingert, T. D., Wallace, W., Knutson, D.J. and Johnson, C. E. (1999) The effects of medical group practice organizational factors on physicians' resource use. Journal of Healthcare Management, 44(3), 167-183.

Kralewski, J.E., Rich, E.R., Bernhardt, T., Dowd, B., Feldman, R., and Johnson, C. E. (1998) The organizational structure of medical group practices in a managed care environment. <u>Health</u> <u>Care Management Review</u>, 23(2), 76-93.

Kralewski, J. E., Wingert, T. D., Knutson, D. J., Johnson, C. E., and Veazie, P. J. (1996). The effects of capitation payment on the organizational structure of medical group practices. Journal of Ambulatory Care Management, 19(1), 1-15; discussion 15-16.

BOOK CHAPTER

Johnson, C.E. and Nguyen, A.M. "The Department of Defense and Veterans Affairs: Responsibilities and Policies (1947-present)". In *Health Care Policy*. Chapter 8. DWJ Books: Sag Harbor, NY (Forthcoming)

PAPERS UNDER REVIEW

Weech-Maldonado, R., Jhou, Z. Johnson, C.E., and Laberge, A. (Revise and Resubmit) Nursing Home Rehabilitation Care for Medicare Post-Acute Residents: Racial/Ethnic and Language

Differences. Health Services Research.

Weech-Maldonado, R., Jhou, Z. <u>Johnson, C.E.</u>, and Laberge, A. (Revise and Resubmit) Nursing Home Quality and Financial Performance: Is There a Business Case for Quality? Health Services Research.

PUBLISHED REPORTS

Lemak, C.H., Johnson, C.E., Duncan, R.P., and Porter, C. K. (2003) Evaluating Florida's Provider Service Network (PSN) Demonstration Project: Organizational Analysis (Final Report).

Lemak, C.H. and Johnson, C.E. (2003) Evaluating HRSA CAP Program of Miami-Dade County, Florida: 1-Year Report.

Lemak, C.H. and Johnson, C.E. (2003) Evaluating HRSA CAP Program of Miami-Dade County, Florida: Best Practices in Outreach.

Lemak, C.H., Johnson, C.E., Duncan, R.P., and Porter, C. K. (2002) Evaluating Florida's Provider Service Network (PSN) Demonstration Project: Organizational Analysis (Second Interim Report).

Hyer, K. and Johnson, C. E. (2001) Quality of nursing home care. In: Task Force on the Availability and Affordability of Long-Term Care. Informational Report of the Task Force on Availability and Affordability of Long-Term Care in Response to House Bill 1993. Tampa, FL: Florida Policy Exchange Center on Aging.

Oakley, M. L. and Johnson, C. E. (2001) Liability and long-term care viability. In: <u>Task Force on</u> <u>the Availability and Affordability of Long-Term Care</u>. Informational Report of <u>the Task Force on Availability and Affordability of Long-Term Care in</u> <u>Response to House Bill 1993</u>. Tampa, FL: Florida Policy Exchange Center on Aging.

Johnson, C. E., Angerami, D., Thai, B., Morales, M. (2000) <u>Litigation's effects on the strategic</u> nature of nursing home facilities. Report to Extendicare Health Services, Inc., Milwaukee, WI.

Kralewski, J. E., Atherly, A., and Johnson, C. E. (1997). An assessment of primary health care workforce needs in Minnesota's rural and underserved urban areas. <u>Report of the Rural Health</u> <u>Advisory Committee to the State Legislature</u>, Minnesota State Department of Health, Minneapolis, MN.

WORKING PAPERS

Johnson, C.E. and Lemak, C. H. Alternative models for Medicaid managed care: Understanding Florida's PSN Demonstration. Department of Health Services Administration, University of Florida.

<u>Johnson, C. E.</u> Process theory models of problem solving within constraints in an academic health center. Department of Health Services Administration, University of Florida.

Lemak, C.H, .H., Elms, H., Johnson, C.E., Duncan, R.P., and Porter, C.K. Florida's Medicaid Provider Service Network Demonstration Project, University of Florida.

FUNDED GRANTS

2013 – 2014	Co-Investigator. CDC SIP 13-072. "Using Information about Dementia and Co-occurring Chronic Conditions to Inform Public Health Strategies for Older Adults." Study designed to conduct several secondary data analyses about the impact of cognitive impairment on co-occurring chronic conditions and to create a public health agenda for better serving this population. Budget: \$100,000.
2012 - 2014	Co-Investigator. VA HSR&D. "VA Post-Stroke Rehabilitation: Comparing Institutional Long-Term Care Settings." Study designed to measure quality outcomes for VA stroke patients across settings. IIR 11-330-3. Budget: \$467,579.
2010 – 2011	Principal Investigator. VA HSR&D. "Initial Assessment of Mental Health Services Experience for Veterans in Rural Community Based Outpatient Clinics." Local investigator project to develop pilot data for IIR project submission. Budget: \$10,000
2009 – 2011	Principal Investigator. VA HSR&D. "Center for the Study of Health Care Across Systems and Sites of Care." Sub-contract as an organizational research specialist with the Bronx VA REAP to contribute to center projects. Budget: \$26,450.
2009 - 2012	Principal Investigator. National Science Foundation. "Absorptive Capacity of Hospitals." Center for Health Organization Transformation study of multi-task management in member hospitals. Budget: \$200,000.
2008 – 2009	Principal Investigator. Department of Veterans Affairs Office of Rural Health. "Evaluating the Longitudinal Change in Chronic Heath Care Utilization." Sub-contract through the Central Texas Veterans Health Care System and VISN 17 to use the AHRQ MEPS data to conduct national analyses of chronic care to rural veterans. Budget: \$148,648.
2008 – 2012	Co-Principal Investigator. National Science Foundation. "Collaborative Research: Center for Health Organization Transformation." Industry/academic partnership with Georgia Institute of Technology under NSF's I/UCRC program to establish multi-university center with multiple health systems across the United States. Budget: \$750,000.

2007 – 2008	Co-Principal Investigator. National Science Foundation. "Collaborative Research: Center for Health Organization Transformation." Planning grant under NSF's I/UCRC program to establish multi-university center with multiple health systems across the United States. Budget: \$10,000.
2005 – 2007	Co-Principal Investigator. The Commonwealth Fund. "Assessing Florida's Innovations to Improve Nurse Staffing and Quality of Care in Nursing Homes." Grant and subcontract with University of South Florida to study legislative initiatives in Florida to improve nurse staffing in nursing homes. Budget: \$222,343.
2005 – 2006	Principal Investigator. Administration on Aging. "The relationship between quality of care and financial performance in Florida nursing homes." Subcontract with University of Florida to study financial performance of Florida nursing homes and whether quality of care impacts this performance. Budget: \$19,540.
2004 - 2005	Principal Investigator. Florida's Agency for Health Care Administration. "Quality of Care in Florida Nursing Homes Serving High and Low Proportions of Older SMI residents." Subcontract of a University of South Florida contract to study the quality of care for seriously mentally ill patients in Florida nursing homes. Budget: \$6,870.00.
2004 - 2005	Co-Investigator. Department of Veteran's Affairs HSR&D. "Stroke Quality Enhancement Research Initiative." Pam Duncan, PI. Center to lead the Department of VA's efforts to implement evidence based medicine for veterans with stroke within the VHA. Budget: \$350,000.
2004	Co-Investigator. Florida's Agency for Health Care Administration. "Medicaid Center Grant FY 2004." Christy Lemak, PI. State contract study compares inpatient, emergency room, outpatient/physician, and pharmacy utilization for the Minority Physician Network pilot programs to MediPass. Budget: \$440, 997.
2003 – 2006	Principal Investigator. Quality Indicators for Veterans with Stroke in Community Nursing Homes. Department of Veterans Affairs HSR&D Proj. IIR 02-284. A grant to examine the risk-adjusted quality and utilization of services for veterans with stroke in community (non-VA) nursing homes 1999 – 2002. Budget: \$398,254.

2003 - 2004	Co-Investigator. Agency for Healthcare Research and Quality. "Bioterrorism Preparedness in Rural and Urban Communities." Aram Dobalian, PI. Grant that studies the ability of rural and urban communities in Northern Florida to prepare for and survive a bioterrorism attack. Budget: \$889,072. 2003-2004.
2003 - 2004	Co-Investigator. Evaluating the Minority Physician Network Medicaid Pilot Program. Christy Lemak PI. Florida's Agency for Health Care Administration. A state contract to evaluate the effectiveness of the minority physician network pilot program. Budget: \$100,000.
2002 - 2005	Principal Investigator. HSR&D Merit Review Entry Level Program. Department of Veterans Affairs HSR&D Proj. MRP 02- 264-1. Career development award to study veteran utilization of community nursing homes, rehabilitation outcomes, and comparing quality of care in community nursing homes versus VA nursing homes. Budget: \$180,000
2002 - 2003	Principal Investigator, Preliminary Analysis of Stroke Services by Veterans in Community Nursing Homes. Department of Veterans Affairs HSR&D LIP Project. A preliminary examination of the utilization and geographic distribution of veterans' use of community nursing homes. Budget: \$50,000.
2001 – 2004	Co-Principal Investigator. Public Health Trust Miami Dade/HRSA, Christy Lemak PI. Evaluation of the Health Access Continuum. A grant to evaluate the performance of the Public Health Trust of Miami Dade's Health Access Continuum community access program (CAP) grant from HRSA. Program set up to move uninsured to insurance programs in underserved communities. Budget: \$125,000.
2000 - 2003	Co-Investigator. HRSA Traineeship Grant. HRSA, Niccie McKay, PI. Creation of a Florida Health Journal that will be run by MHA students. This journal will coincide with cross course and integrative examinations of the populations and health systems serving those populations in Florida.
2000-2003	Co-Investigator. Provider Service Networks Evaluation. Robert Wood Johnson Foundation, The Alpha Center, and the State of Florida, Paul Duncan PI. Evaluation and categorization of newly formed PSNs and how they are affecting care to Medicaid patient populations.

2000	Principal Investigator. Task Force on the Affordability and Accessibility of Long Term Care in Florida, University of South Florida. Sub-contract with University of South Florida to provide staffing support for a legislative task force. Studied the current and future state of liability, litigation, and quality in Florida's nursing homes. Budget: \$20,000.		
1999-2002	Co-Investigator. Access and Quality of Care for Low-Income Adolescents. Agency for Healthcare Research and Quality, Elizabeth Shenkman PI. Proj. U01-HS-10465. Three year study of the effect of structure on health outcomes and satisfaction of low income adolescents in Florida. Includes a 2,000 site clinic survey to determine variation in clinic effects on quality of care. Budget: \$920,191.		
1999 - 2000	Principal Investigator. Extendicare Faculty Fellowship. Extendicare Health Services, Inc. An examination of the effects of litigation on the quality of care if Florida's nursing homes. Budget: \$15,000.		
1997-1998	Principal Investigator. Issue Complexity in Academic Health Centers. Agency for Health Care Policy and Research. Dissertation grant to examine a three year reengineering project in a large academic health center.		
	HONORS AND AWARDS		
2009 - 2011	Outstanding Reviewer Award, Health Care Management Division, Academy of Management.		
2002	Career Development Award, Health Services Research and Development, Department of Veterans Affairs.		
2001.	Co-Recipient, Paper of the Year, Academy for Health Services Research and Health Policy.		
2001	Outstanding Reviewer Award, Health Care Management Division, Academy of Management.		
2000	Co-Recipient, Seventh Annual Research Award, National Institute for Health Care Management Research and Educational Foundation.		
1999	Faculty Fellowship Award, Extendicare Health Services, Inc.		
1997-1998	Dissertation Grant, Agency for Health Care Policy and Research.		

1996	Agency for Health Care Policy and Research Trainee.
1993-1994	Health Sciences Higher Ability Minority Scholarship, School of Public Health, University of Minnesota, Minneapolis, Minnesota.
1993	Graduate School Fellow, Graduate School, University of Minnesota, Minneapolis, Minnesota
	PRESENTATIONS
2013	Hospital and Health System Change and Transformation Typology. Presenter. August 2013. Academy of Management Annual Meeting. Orlando, Florida.
2013	Moving Your Work to the Next Step: Getting Feedback from the Experts. Professional Development Workshop Coordinator. August 2013. Academy of Management Annual Meeting. Orlando, Florida.
2012	Organizational Learning and Change: Research and Methods for Health Care Settings. Paper Session Chair. August 2012. Academy of Management Annual Meeting. Boston, Massachusetts.
2012	Moving Your Work to the Next Step: Getting Feedback from the Experts. Professional Development Workshop Coordinator. August 2012. Academy of Management Annual Meeting. Boston, Massachusetts.
2011	Organizational Change and Learning in Health Care Organizations. Paper Session Chair. August 2011. Academy of Management Annual Meeting, San Antonio, Texas.
2011	Transcending Industry and Academic Boundaries: Conducting Real-Time, Evidence-Based Management Research in Healthcare. Professional Development Workshop. August 2011. Academy of Management Annual Meeting, San Antonio, Texas.
2010	Moving Your Work to the Next Step: Getting Feedback from the Experts. Professional Development Workshop Coordinator. August 2010. Academy of Management Annual Meeting. Montreal, Quebec.
2008	Organizational Responses to Environmental Forces: The Health Care Industry. Discussant. August 2008. Academy of Management Annual Meeting. Anaheim, California.

2008	Top Management's Stability Impact on Turnover. Presenter. January 2008. Florida Health Care Association Quality Credentialing and Special Briefing Meeting. Tampa, Florida.
2007	Top Management's Stability Impact on Turnover and Deficiencies. Presenter. November 2007. The Gerontological Society of America, San Francisco, California.
2007	Top Management's Stability Impact on Turnover and Deficiencies. June 2007. Presenter. AcademyHealth Annual Research Meeting 2007. Orlando, Florida.
2006	Assessing the impact of Medicaid direct patient care increases on pain and other quality measures. Presenter. November 2006. The Gerontological Society of America, Dallas, Texas.
2006	Characteristics of community nursing homes serving per-diem Veterans 1999-2002. Presenter. November 2006. The Gerontological Society of America, Dallas, Texas.
2006	The effects of top management tenure and structural characteristics on direct care staff turnover. Presenter. November 2006. The Gerontological Society of America, Dallas, Texas. Presented by Mishu Popa, Johnson co-author.
2006	Quality of care for veterans in community nursing homes. Presenter. June 2006. AcademyHealth Annual Research Meeting 2006, Seattle, Washington.
2005	Using administrative data to understand serious mental illness in nursing homes. Presenter. November 2005. 58 th Annual Meeting of The Gerontological Society of America, Orlando Florida.
2003	Collaboration to Improve Services for the Uninsured: Exploring the Concept of Health Navigators as Interorganizational Integrators. Annual Academy of Management Meeting, Seattle, Washington, August 2003. Presented by C. Lemak, Johnson and Goodrich authors.
2003	Predicting Lawsuits Against Nursing Homes in the United States 1997 – 2001. Presenter. AcademyHealth 20 th Annual Research Meeting, Nashville, TN June 2003.
2002	Florida's litigation experience, Presenter, 55 th Annual Meeting of The Gerontological Society of America, Boston, Massachusetts

2002	Decision making centrality and the adoption of medical technology by medical groups in a managed care environment. Poster Session B, AHSR 19 th Annual Meeting, Washington, DC
2002	Predictors of Lawsuit Activity Against Nursing Homes in Hillsborough County Florida, Presenter, Health Care Organizations Conference Fourth Annual Meeting, University of California
2001	Nursing Home Quality of Care: Agendas and the Effect of Staffing, Profit Status, and Medicaid on Citations in Florida, Presenter, 54 th Annual Meeting of The Gerontological Society of America, Chicago, Illinois.
2000	Predictors of Lawsuit Activity in Hillsborough County, Florida, Presenter, 54 th Annual Meeting of The Gerontological Society of America, Chicago, Illinois
2001	The Role of Decision Makers in the Acquisition of Information Technology: The Case of Medical Group Practice in Managed Care Environments, 2001 Decision Sciences Institute International Conference, Chihuahua, Mexico
2000	Discussant, Health Care Management Track, Southern Management Association, Orlando, Florida
2000	Discussant, New Directions in Health Care Research: Cognitive Maps, Instrumentation Issues, and Managerial Profiling, 2000 Annual Meeting of the Academy of Management, Toronto, Canada
2000	Symposium Co-Chair, The Rhythm of Organizational Responses to their Environments, 2000 Annual Meeting of the Academy of Management, Toronto, Canada
2000	Multi-Faceted Threat and Dual Responses: Litigation and Florida's Nursing Homes, Presenter, 2000 Annual Meeting of the Academy of Management, Toronto, Canada
2000	Impact of Litigation on Nursing Homes in Florida, Poster Session B, AHSR 17 th Annual Meeting, Los Angeles, California
1999	Discussant, Health Care Management Track, Southern Management Association, Atlanta, Georgia
1999	Problem Solving Within Constraints During a Formal Change Process in an Academic Health Center, Poster Session B, AHSR 16 th Annual Meting, Chicago, Illinois.

1998		dical Group Practices, Minnesota Health onference, Minneapolis, Minnesota.
	TEACHING EX	PERIENCE
University of Washington		
Department of Health Servio	ces	Organization Theory and Organization Behavior in the Management of Health Care Organizations
Department of Health Servio	ces	Informatics in Healthcare Management
Department of Health Servio	ces	Informatics in Healthcare Management (Executive)
Department of Health Servio	ces	Informatics in Healthcare Management (Health Informatics and Health Information Management Program)
Department of Health Servio	ces	Organization Theory and Applications in the Study of Health Services (PhD)
Department of Health Services		Health Systems and Policy (PhD)
Texas A&M Health Science Center		
Department of Health Policy	y and Management	Health Care Operations Management
Department of Health Policy and Management		Organization Theory for Health Services Researchers (PhD).
Department of Health Policy	y and Management	Health Information Management Systems
Department of Health Policy and Management		Health Care Quality Evaluation and
University of Florida		Utilization Management
Department of Health Services Administration		Health Services Organizations
Department of Health Services Administration		Health Services Organizations (Executive)
Department of Health Services Administration		Managed Care
Department of Health Services Administration		Quality Management

Department of Health Services Administration	Quality Assurance (Executive)
Department of Health Services Administration	PhD Seminar in Quality and Outcomes
Department of Health Services Administration	PhD Seminar in Health Organizations Research
University of Minnesota	
Independent Studies Program Unit III	Organizing

PROFESSIONAL SERVICE AFFILIATIONS

Member, Robert Bree Collaborative Implementation Committee, Washington State Health Care Authority, 2013 - Present

Commission on Accreditation of Healthcare Management Education (CAHME) Fellow 2011 - Present

Editorial Board, Health Care Management Review 2009 - Present

Member AUPHA Board Governance Committee 2012 - Present

Treasurer, Health Care Management Division, Academy of Management 2008 – 2013.

Member, Board of Directors, South East Texas Chapter, American College of Healthcare Executives 2010 – 2012

American College of Healthcare Executives member

Expert Advisory Panel Member, Nursing Home Collaborative, American Academy of Nursing

Member, AUPHA

Member, AUPHA Corris Boyd Scholarship Committee (2010 – 2012)

Special Emphasis Panel, Agency for Healthcare Research and Quality (2004)

Reviewer, Health Resources and Services Administration (HRSA)

Member, The Gerontological Society of America

Member, Academy of Management, Health Care Management Division (2009)

Member, Finance Committee, Health Care Management Division, Academy of Management

Member, Recruitment Committee, Health Care Management Division, Academy of Management (2009)

Member, Academy of Management, Organization and Management Theory Division

Member, AcademyHealth

Reviewer, American Journal of Public Health

Reviewer, Health Care Management Review

Reviewer, Advances in Health Care Management

Reviewer, Inquiry

Reviewer, Medical Care

Reviewer, Doody Publishing

Health care reviewer, Delmar Publishing.

UNIVERSITY GOVERNANCE AND SERVICE

Member, PhD Committee, Department of Health Services, University of Washington, 2012-Present

Member, Academic Affairs Council, Department of Health Services, University of Washington, 2012-Present

Member, Program Director and Center Director Committee, Department of Health Services, University of Washington, 2012- Present

Member, Curriculum Committee, Department of Health Services, University of Washington, 2012 - Present

Chair, Curriculum Committee, School of Rural Public Health, Texas A&M University, 2009 – 2011

Member, APT Committee, School of Rural Public Health, Texas A&M University, 2006 – 2009, 2010 - 2011

Member, Ph.D. Committee, Department of Health Policy and Management, Texas A&M University, 2007 – 2012

Member, MHA Committee, Department of Health Policy and Management, Texas A&M University, 2005 – 2012

Member, MPH Committee, Department of Health Policy and Management, Texas A&M University, 2009 – 2012

Chair, Search Committee, Department of Health Policy and Management, Texas A&M University, 2007 – 2011.

Chair, Department Organization Structure Committee, Department of Health Services Research, Management and Policy, University of Florida, 2004.

Member, Ph.D. Committee, Department of Health Services Research, Management, and Policy, University of Florida, 2000-2005.

Member, College Research Task Force, College of Public Health and Health Professions, University of Florida, 2002-2003.

Member, Faculty Search Committee, Department of Health Services Administration, University of Florida, 2000-2002.

Member, Physical Therapy Chair Search Committee, College of Health Professions, University of Florida, 2000-2002.

Chair, Project Hometown/Community Based Health System Analysis Committee, Department of Health Services Administration, University of Florida, 1998-2000.

Member, MHS in Health Informatics Committee, College of Health Professions, University of Florida, 1998-2000.

Mentor, the University Minority Mentor Program, University of Florida, 1998-2000.

Member, Ph.D. in Health Services Research Development Committee, Department of Health Services Administration, University of Florida, 1998-1999.

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