



Frequently Asked Questions

▶ How do I know if my answer was recorded?

After you press the “send” button, a check mark will appear on your screen.

▶ If I turn my iClicker off and then back on, during the exam, will my new answers be recorded?

Yes. The iClicker base station records any answers from turned on units ad hoc, on a per question basis, so there is no “session” that is ended.

▶ If I want to change my answer, and click a second selection on my clicker, which one will be recorded?

The last answer you select is the only answer that is recorded. Feel free to change your answer, so long as you do so before the question is closed.

▶ I pressed my button, and I did not see the number up on the screen change. Did my answer get recorded?

The number on the screen may not change instantly. There is a buffer on the receiving station that stores multiple answers coming in at the same time, and gives feedback to the software as it feeds the answers to it. Look at the vote status indicator on your iclicker. If get a check mark, your answer was recorded.

▶ If the low battery indicator is showing, will my answers still be recorded?

Yes, but... The low battery indicator still means the unit is working; however, the range on the device may be less as the signal strength slowly deteriorates. When your battery indicator gets down to one bar change the batteries as soon as possible. You should carry a set of two fresh AAA batteries with you at all times.

▶ Where do I get batteries for my iClicker?

Students are responsible for providing their own batteries for their devices.

▶ If my iClicker is broken, what should I do?

iClickers may be purchased at the University’s Health Sciences Book Store 555 South Floyd Street, Louisville, KY 40202 (next to Starbucks) for \$53.46