APOGEE
ADVANCED RESNET SERVICES

Dear University of Louisville Resident,

University of Louisville has partnered with Apogee to provide internet service and support to your residence. To make sure you're connected, follow the steps below to register for service.

SET UP YOUR ACCOUNT
Beginning December 18th, residents can register for an account at www.MyResNet.com. Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

CHOOSE YOUR SERVICE LEVEL
Because everyone uses the internet differently, Apogee lets you choose the ResNet service that's right for you!

University of Louisville ResNet Packages		
20 Mbps Download Speed	Connect your computer and 4 additional devices/MAC addresses. (5 total devices)	Included
50 Mbps Download Speed	Connect your computer and 9 additional devices/MAC addresses. (10 total devices)	$89/Semester

CONNECT YOUR DEVICES
Make sure that all your other devices like smartphones, tablets, and game systems are registered. Simply log in to your dashboard at www.MyResNet.com and select *Connect a Device*. Follow the prompts to connect all of your devices to your ResNet account. Also, please be aware that **student-managed routers are strictly prohibited.**

NEED SOME HELP?
If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call **Apogee** support at 855-377-4157
- Email support@myresnet.com
- Text ResNet to 84700
- Chat live at www.MyResNet.com

Sincerely,

The Apogee Team