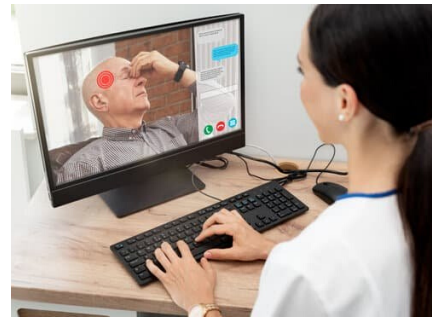
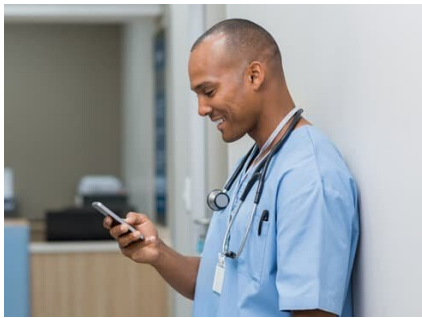


Connecting With Providers During COVID-19



24/7 Nurseline

Already included in your plan is 24/7 Nurseline .

Definitely a great time to advertise this program so members have another option to help during Covid 19.

Live Health Online

Waiver of co-pay now extended through September 13, 2020. Waiver of copay applies to those covered under UofL's health plan. However, anyone can use the LiveHealth Online service and will be charged the \$59 at the time of the online visit.

Telehealth Medicine

Approximately 75% of providers offer Telehealth services. Call your provider to see if they offer it. If so, it is billed as a regular visit, with the convenience of doing it from home!

Your provider may offer these methods at no cost to you and we recommend that you reach out to see what options are included in your plan.

