

Frequently Asked Questions

What is a prepaid service plan? _

It's a group plan in which legal services are made available to individual, employees or members of an association who enroll for coverage and pay a monthly fee.

Who is providing this plan? _

U.S. Legal Services, Incorporated ("U.S. Legal Services"), a Florida Corporation.

How often can I use these services? _

Usually, as often as necessary; consultation, preventative law, legal advice, correspondence and negotiations are provided without limitation at the Plan Attorney's office.

Will the plan cover me if I have to go to court? _

Yes. This Plan offers you representation in court for defense of most criminal and civil matters. However, if a trial is involved, you will be required to bear the court cost, etc., but not attorney fees.

What types of traffic violations does the Plan cover? _

The Plan includes the provisions of legal services for all traffic violations

Will there be any attorney fees charged extra to me when I use the services under the plan? _

No, in most cases. However, if you appear in court, you will have to pay any court costs, filing fees or any fines imposed by the court. If information must be published, you will pay the publication costs charged by the newspaper. If there are any other costs items you will have to pay those also. Costs are not services that the attorney provides; therefore, they are not covered by the monthly premium.

Does it cover the members of my family? _

Yes. The one low rate covers you, your spouse, all unmarried dependent children to age 18, including unmarried children under age 25 who are full-time students and your dependents.

Who will my Attorney be? _

U.S. Legal Services has selected a law firm or attorney to handle all the legal affairs of members who participate in this plan. Naturally, all such matters are confidential between you and your attorney. The name of your Plan Attorney is found on your Identification Card.

Will I be able to use my own Attorney, if I wish? _

Of course, but it would be at your own expense.

If I am dissatisfied with the legal services I am receiving, what can I do? _

If you have a problem or complaint concerning the legal services provided by the Plan or Recommended Attorney, you may request a conference with that attorney and a third person chosen by U.S. Legal to discuss the situation.

How do I join the Plan? _

You simply fill out the online form at <http://www.uslegalservices.net/uofl/>.

When I need services of my Plan Attorney, what do I do? _

Your Plan Attorney's name and telephone number are found on your Identification Card. When you need an attorney, simply call the telephone number shown. You do not have to file a claim through U.S. Legal Services. The law firm you call will already know that you are insured and you simply make an appointment to see the attorney privately and at your convenience. Remember... the attorney is there to represent you!

The FAQ above are for information purpose only. Any conflict between the FAQ and the terms of the Policy will be governed by the terms of the Policy.