

Contacting Discovery Benefits for Retirees

To contact **Discovery Benefits customer service via phone, call 1-866-451-3399**.

Make sure to follow these prompts:

- **Press 2** – to speak to a representative.
- **Press 2** – to confirm you are a retiree. You will have to wait until all options are read aloud.
- **Enter the last 4 digits of the primary account holder's social security number** to confirm your identity.
- **Enter the primary account holder's mailing zip code** to confirm your identity.
- **Press 1** if you would like to get recorded payment information. Stay on the line to speak to a representative.

Discovery Benefits mailing address:

Discovery Benefits
PO Box 2079
Omaha, NB 68103-2079