

WELCOME HOME, CARDINAL!

We want to make sure you kick off your year with as many tips and resources as possible, which is why we've created this new resident "survival" guide.

If you have any questions, feel free to reach out to your Hall Director, Resident Assistant, or area desk!

Sincerely,



Stay Connected



WiFi:

University Housing provides free WiFi exclusive to our residence halls. All of our halls except University Pointe and Cardinal Towne feature **MyResNet WiFi**. University Pointe and Cardinal Towne feature **Pavlov Media**. Get connected and start streaming from your device at louisville.edu/housing/options/info/internet.



Laundry

All halls (excluding Cardinal Towne and University Pointe, which feature in-unit washers/dryers) offer shared laundry facilities. Residents receive two free wash and two free dry cycles/week via the Speed Queen app*. Get started at louisville.edu/housing/options/info/laundry.

*Use the ULINK version of your UofL email (e.g. mesurk01@louisville.edu) and select "Forgot Password" when creating an account so you can view your pre-loaded laundry stipend!



Maintenance

Having issues in your room or common area? Just submit a Maintenance form on the Housing Portal. <https://louisville.edu/housing>.



Meal Plans

All full-time students are automatically billed for a meal plan each semester. **The Cardinal Card Office handles all meal plan upgrades.** Visit louisville.edu/cardinalcard to learn more.



Pets

Excluding fish, pets are not allowed in the residence halls. Aquariums must be ten (10) gallons or less. Learn more at louisville.edu/housing/info/policies.



Area Desk Services*

Area-desk services are available in all of our halls. If you need immediate assistance, please visit louisville.edu/housing/options/communities/residence-hall-front-desk-information to view which desks are open.. For emergencies, contact ULPD at (502) 852-6111.

***Area desks cannot accept deliveries of any kind, including fast-food, gifts, or floral arrangements.**



Mail Delivery and Packages

All mail may be picked up at Canon in the Student Activities Center. Learn more at louisville.managed-print.net. Use the following address when sending/receiving mail:

Hall Name
Student Name
2100 S. Floyd Street, Suite W119
Louisville, KY 40292



Parking

Residents who wish to bring their car to campus will need to purchase a parking permit. Visit louisville.edu/parking to learn more.