Welcome!

The University of Louisville School of Dentistry (ULSD) wishes to extend a warm welcome to you! We appreciate the confidence and trust you have placed in us by asking for a new patient evaluation appointment.

Your new patient appointment will be scheduled and sent on an appointment card. You may also call the school to check the time of your appointment. Please plan to arrive 30 minutes prior to your scheduled appointment to ensure adequate time for parking and completion of additional paper work.

As a school, we strive to ensure our students become responsible professionals. As a patient of the School of Dentistry you agree to help ULSD provide our students the opportunity to deliver quality, patient-centered, oral health care with compassion and respect.

The School requests that all new patients be scheduled for a new patient evaluation appointment. The evaluation appointment will take approximately 90 minutes. At this first visit, the School will have the opportunity to assess your dental needs, address any health concerns and make the determination if your dental needs can be met by dental students. The School may request additional information from your medical doctor(s) before making that decision. Medical consultations take time to send and receive back the information requested. Depending upon your medical and dental needs, there may be times, except in emergency cases, when dental treatment can only begin after a medical consultation has been received. Patients may be assigned to either the student dentist or the graduate/specialty care program depending upon the above mentioned considerations.

The cost of this new patient evaluation appointment is $50. The $50 covers the cost of one x-ray (panoramic film). If you do not become a patient of the School, the $50 is not refunded, but you may request a copy of the panoramic film. ULSD accepts cash, Visa, MasterCard, Discover and American Express payments for the first visit.

After the New Patient Evaluation
If a determination is made that your needs match with a program at the School, then you will be given information about the appropriate program. You may match with either the student dentist or the graduate/specialty care program. Cost for dental treatment in a graduate program is higher than in the student dentist program. Although the School understands that cost may be a factor, the decision on your assignment is based on the complexity of your dental needs and your overall medical history. All major insurances are accepted and an interest-free payment plan is available.

Your Health History
Enclosed is a health history form. Please bring this completed form, a list of any medications you are taking and the name and phone number(s) of your medical doctor(s) along with this letter with you to your evaluation appointment. If you have radiographs, either digital or film-based, please provide copies prior to your appointment. Digital radiographs of high-quality are preferred; however, all formats are accepted. Mail copies to: Records Room, School of Dentistry, University of Louisville, Louisville, KY 40292-0001.
Directions and Parking

If you are in need of wheel chair assistance, translation services, or other special accommodations, please call (502) 852-5096 prior to your appointment.

The School of Dentistry allows for patient/visitor drop-off at the front entryway. Please note that on Wednesday, February 22, 2017, the vehicular entrance for the School of Dentistry changed to 452 E. Muhammad Ali Blvd., Louisville, KY 40202. If patient-drop-off is desired, please enter by turning left from Muhammad Ali Blvd. There are parking spaces by the entryway for those requiring accommodations. Please be sure to have a decal on display, as you can be fined $200 if one is not present. A parking garage is located on Chestnut Street just east of the Preston Street – Chestnut Street intersection for all other parking.

Parking meters (short term) are located all around the School of Dentistry at $0.25 per 12 minutes. Limited metered parking spaces are located on both Muhammad Ali and Preston Streets. Parking meters require quarters (no change is available from school staff). Please ensure that you have adequate time on the meter to avoid receiving a ticket. Use of parking meters is not recommended for long visits to the school.

After your appointment, please check with the person at the School of Dentistry front desk for a receipt that allows for $1 off the garage parking fee.

If you wish to use http://maps.google.com for directions from your home, the vehicular entrance for the School of Dentistry has changed to 452 E. Muhammad Ali Blvd., Louisville, KY 40202. The street address of the Chestnut Street Parking Garage (Health Care Outpatient Center) is 414 E Chestnut St, Louisville, KY 40202. Additional information regarding location and accessibility can be found online at http://louisville.edu/hsc/map/directions.htm

From the South:
1. Take I-65 North to Exit 136A, Broadway/Chestnut Street. This ramp exits onto Brook Street.
2. Continue north on Brook Street for two blocks.
3. Turn right on East Chestnut Street.
4. Continue two blocks, parking garage is on the right (414 E Chestnut St).

From the North:
1. Take I-65 South to Exit 136C, Jefferson Street Downtown.
2. Stay in the far left lane of the ramp for Brook Street.
3. Proceed to the second traffic light to East Market and turn right.
4. Go two blocks to South Preston Street and turn right.
5. Continue four blocks south on South Preston Street to reach East Chestnut Street.
6. Turn left on East Chestnut Street, parking garage is on the right (414 E Chestnut St).

From the East or West:
1. Take I-64 or I-71 to I-65 South.
2. Follow the directions above.