

Comparison of Synchronous Communication Tools
 NOTE: There is not university-wide contract for Zoom

	Blackboard Collaborate	Microsoft Teams	Zoom
Integrated With Blackboard LMS	Yes (by default)	Yes (meeting links only)	No
Max Simultaneous Webcams	6 on screen	49 on screen	49 (dependent on compute power)
Max. # Simultaneous Audio	5 at a time	49	49
Max. # Participants	250 by default, 500 with large sessions enabled	300	100 (depending on license)
Multiple Moderators	Yes	Yes	Yes
Supported Browsers	Chrome, Firefox, Safari, IE Chromium	Chrome, Firefox, Safari, IE Chromium	Chrome, Firefox, Edge
Plug-in Required	No	No	No
Mobile App Available	Yes	Yes	Yes
Desktop App Available	Yes	Yes	Yes
Chat Feature	Yes	Yes	Yes
Chat with everyone	Yes	Yes	Yes
Chat with individuals	Yes	Yes	Yes
Share White Board	Yes	Yes	Yes

Polling	Yes	Yes	Yes
Hand Raising	Yes	Yes	Yes
Session Scheduling	Yes	Yes	Yes
Can Record Session	Yes	Yes	Yes
Recording Format	MP4 Video	MP4 Video	MP4 Video
Recording Downloadable	Yes (if allowed by instructor)	Yes	Yes
Phone Conferencing	Yes	Yes	Yes
Share/Download Files	Yes	Yes	Yes
Screen Sharing Capabilities	Yes	Yes	Yes
Breakout Rooms (Group Work)	Yes	Yes	Yes
Remembers Content	No	Yes	No
Browser Based (no download required)	Yes	Yes	Yes
Captioning	Yes (text, manual entry)	Yes (automated, experimental)	Yes (text, manual entry)
Students can Create a Session	No	Yes	Not currently
Suitable for HIPAA	No	Yes (Contact the Help Desk)	Yes (Select accounts)

For support	bbsupport@louisville.edu or 502-852-8833	502-852-7997 or https://louisville.edu/its/get-help/its-helpdesk	<u>N/A</u>
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