Utility Failure

In case of utility failure (electricity, water, gas) immediately call Physical Plant at the applicable number and site:

- Belknap Campus: 852-6241
- Shelby Campus: 852-5601
- Health Science Center: 852-5695

If the phone service is affected, attempt to use the University’s computer network to notify Physical Plant (phyplant@exchange.louisville.edu). If someone is trapped in an elevator, call Public Safety at 852-6111. In any case, be prepared to give:

- Building name
- Floor number
- Room # (if applicable)
- Nature of problem
- Person to contact or telephone extension

Remain in place until notified by the emergency coordinator to leave, or the utility failure is over. Exit corridors, exit stairs or exit doors should be evacuated while emergency lights are on. Emergency lighting is temporary and is not provided to continue building operations. The Building Emergency Coordinator/Department Chair will determine if employees should continue working or leave the building.